The movement to end homelessness has faced three years of strong economic headwinds, leaving us sometimes struggling to keep our balance, much less push forward toward our goal of ending homelessness. Yet as sometimes happens, adversity has also resulted in innovation, creativity, and the evolution of new skills. Despite the challenges, progress has been made.

- We have continued to reduce homelessness for the most disabled people who have been on the streets the longest and we have begun to develop the tools that will help turn Medicaid into the linchpin that could take permanent supportive housing to scale.

- We made the Homelessness Prevention and Rapid Re-Housing Program (HPRP) an engine for housing over a million Americans, mostly families with children. Although HPRP is ending, by finding ways to link it with longer-lasting resources like the Emergency Solutions Grants and Temporary Assistance for Needy Families, we can see the way toward rapidly re-housing every single family experiencing homelessness and linking them to the services they need to thrive.

- We have developed a more sophisticated understanding of homelessness among youth, and for the first time we can speak hopefully, not only of excellent programs, but of a system that could solve the problem.

- We have seen a budget from the U.S. Department of Veterans Affairs that spells out, in concrete terms, how to bring the number of homeless veterans to zero in a few years’ time; and exactly where the money will come from.

These are exciting accomplishments: bright spots in a stormy environment. They provide a strong foundation to build upon, but even with this hope the future is not certain. As state and local resources shows signs of rebounding, the federal budget tightens. Despite heroic work, ten year plans have not been fully implemented and homelessness has not been ended. Can we keep up the momentum? Can we scale the interventions? Can we acquire the resources? While outside factors will impact the answers to these questions, much of the future is in our hands. We will have to make the most of the resources we have, put forward the best case for more, improve our effectiveness, and continue to get stronger and better every day.

To fulfill that promise and build upon the foundation we have established, we welcome you all in the movement to end homelessness to our nation’s capital for the Alliance’s 2012 National Conference on Ending Homelessness. We encourage you to to learn, share what you know, inspire others, and be inspired. No matter how the wind blows in the year to come, we know we will need to work closely together to achieve our goal of ending homelessness. That will be the work of the conference.
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Conference Sponsors*

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National Coalition for the Homeless
National Foster Care Coalition
National Health Care for the Homeless Council
National Low Income Housing Coalition
National Network for Youth
Neighborworks America
The National Center on Family Homelessness
U.S. Department of Veterans Affairs Homeless Veterans Initiative Office

Information Tables
Be sure to check out the following organization’s information tables at the conference – and feel free to contact the point of contact listed below for each organization if you would like to learn more about what they are doing! Information tables are located in the Grand Ballroom Foyers.

- All A Board Inc – Andy Barth, allaboardinc@aol.com, 804-652-0020
- Community Solutions 100,000 Homes Campaign – Kat Johnson, kjohnson@cmtysolutions.org, 646-556-5005, www.cmtysolutions.org, www.100kbhomes.org
- Family Promise Houses for Change – Chris Kaul, ckaul@familypromise.org, 908-273-1100 x43
- Institute for Children, Poverty, and Homelessness – Linda Bazerjian, lbazerjian@ICPHusa.org, 212-358-8086, ext. 1204, www.ICPHusa.org
- National Runaway Switchboard – Katrina Wyss, kwyss@1800runaway.org, 773-289-1723
- Pathways to Housing – Marcia Santoni, msantoni@pathwaystohousing.org, 212-289-0000 x1151
- t3 Think. Teach. Transform – Katie Volk, kvolk@center4si.com, 617-467-6014, www.thinkt3.com
- Westat – Abiola Ogunbiyi, abiolaogunbiyi@westat.com, 301-294-8233

Conference Scholarship Program
The National Alliance to End Homelessness has established a Scholarship Program to assist individuals who are currently or have formerly experienced homelessness and cannot afford to cover the full cost of participating in the conference or travel and hotel costs associated with the conference.

Criteria for scholarship awards are based on financial need, geographic distribution, and the leadership skills the applicant will be able to bring back to his/her community. The number of scholarships available depends upon funding received for the Scholarship Program.

*As of July 5, 2012
# Conference at a Glance

*The Alliance encourages attendees to share conference experiences on Twitter throughout the conference (#NAEH12). We are looking forward to hearing from you! Access conference Wifi throughout the hotel meeting space by signing in using guest code, “NAEH.”*

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<td>Sunday, July 15</td>
<td>5:00 pm – 7:00 pm</td>
<td>Pre-Registration</td>
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<td>8:30 am – 12:00 pm</td>
<td>Opening Medicaid Doors: State Strategies to Support Homeless Assistance for Vulnerable Populations</td>
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<td>9:00 am – 10:30 am</td>
<td>Research Roadmap: Help HUD Develop Its Housing Research Agenda</td>
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<td>10:00 am – 12:00 pm</td>
<td>Hear It from HUD: The HEARTH Act and HUD’s Homeless Assistance</td>
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<td>9:00 am – 12:00 pm</td>
<td>Meaningful Collaboration: Maximizing the Opportunity of Interagency Councils on Homelessness</td>
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<td>12:00 pm – 1:00 pm</td>
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<td>Opening Plenary</td>
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<td>Welcome: Susan G. Baker, Co-Chair and Co-Founder, National Alliance to End Homelessness, Houston, TX and The Honorable Mike Lowry, Co-Chair, National Alliance to End Homelessness, Renton, WA</td>
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<td>Remarks: Mark Johnston, Acting Assistant Secretary, Office of Community Planning and Development, U.S. Department of Housing and Urban Development, Washington, DC</td>
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<td>Keynote: Nan Roman, President and CEO, National Alliance to End Homelessness, Washington, DC</td>
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<td>Closing: Jeff Hayward, Senior Vice President and Head of Multifamily, Fannie Mae, National Alliance to End Homelessness Board Member, Washington, DC</td>
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<td>2:00 pm – 4:00 pm</td>
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<td>1.1 Introduction to Ending Youth Homelessness</td>
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<td>1.2 Understanding Commercial Sexual Exploitation of Children</td>
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<td>1.3 Getting to Zero: Progress on the Five Year Plan to End Homelessness among Veterans</td>
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<td>1.4 Building a Systems Change Movement: Engaging Local Leaders</td>
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<td>2.1 Implementing the HEARTH Act</td>
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<td>2.2 Developing and Implementing Multifamily Housing Strategies</td>
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<td>2.5 Building Partnerships with Government</td>
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<td>Monday, July 16</td>
<td>2:00 pm – 4:00 pm</td>
<td><strong>Workshops I, continued</strong>&lt;br&gt;1.5 Health Care Reform and New Strategies to Address Chronic Homelessness&lt;br&gt;1.6 Developing an Inclusive and Effective Emergency Shelter System&lt;br&gt;1.7 Successful Partnerships to Serve Survivors of Domestic Violence&lt;br&gt;1.8 Ending Family Homelessness: A Blueprint for Communities&lt;br&gt;1.9 The ABCs of Rapid Re-Housing&lt;br&gt;1.10 Assessing Needs and Prioritizing Housing for People Experiencing Chronic Homelessness&lt;br&gt;1.11 Funding What Works: Collaborative Funding Strategies&lt;br&gt;1.12 New Research on Housing and Homelessness&lt;br&gt;1.13 Overview of HUD’s Homeless Assistance</td>
<td>Renaissance West B&lt;br&gt;Meeting Room 4&lt;br&gt;Meeting Room 16&lt;br&gt;Congressional Hall A&lt;br&gt;Congressional Hall B&lt;br&gt;Meeting Rooms 12/13/14&lt;br&gt;Meeting Room 5&lt;br&gt;Renaissance East&lt;br&gt;Mount Vernon Square</td>
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<td>4:30 pm – 6:00 pm</td>
<td><strong>Workshops II</strong>&lt;br&gt;2.1 Systems-Level Strategies for Ending Youth Homelessness&lt;br&gt;2.2 Welcoming, Inclusive, and Affirming Policies and Practices for LGBTQ Youth&lt;br&gt;2.3 Rapid Re-Housing and Prevention for Veterans and Their Families&lt;br&gt;2.4 Impacting Policy: Making the Most of Your Advocacy Meetings&lt;br&gt;2.5 Medicaid: Enrollment and Next Steps&lt;br&gt;2.6 Coordinated Assessment&lt;br&gt;2.7 Getting the Most Out of Your System: Overseeing Homeless Assistance&lt;br&gt;2.8 Rapid Re-Housing for Survivors of Domestic Violence&lt;br&gt;2.9 Partnering with Child Welfare and Agencies to Serve Highly Vulnerable Families&lt;br&gt;2.10 Leaving No One Behind: Keys to Successful Outreach&lt;br&gt;2.11 Engaging Public Housing Authorities to End Chronic Homelessness&lt;br&gt;2.12 Sustaining HPRP-Funded Rapid Re-Housing&lt;br&gt;2.13 Effective Strategies for Working with Undocumented Immigrants</td>
<td>Meeting Room 2&lt;br&gt;Meeting Room 3&lt;br&gt;Meeting Room 4&lt;br&gt;Renaissance West B&lt;br&gt;Congressional Hall A&lt;br&gt;Mount Vernon Square&lt;br&gt;Renaissance West A&lt;br&gt;Meeting Room 5&lt;br&gt;Meeting Rooms 10/11&lt;br&gt;Congressional Hall B&lt;br&gt;Renaissance East&lt;br&gt;Meeting Rooms 12/13/14</td>
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<td>6:00 pm – 6:30 pm</td>
<td><strong>Hill Day Prep Sessions</strong>&lt;br&gt;California&lt;br&gt;Florida&lt;br&gt;Illinois&lt;br&gt;Indiana&lt;br&gt;Maryland&lt;br&gt;Missouri&lt;br&gt;Utah&lt;br&gt;West Virginia</td>
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<td>6:15 pm – 7:45 pm</td>
<td><strong>Meet and Mingle</strong>&lt;br&gt;<em>There will be light fare and cash bar. New Alliance “End Homelessness” shirts will be available for purchase during the Meet and Mingle.</em></td>
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<td>Tuesday, July 17</td>
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<td>Continental Breakfast</td>
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<td>8:30 am – 9:00 am</td>
<td>Hill Day Prep Sessions</td>
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<td>Alaska</td>
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<td>Pennsylvania</td>
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<td>9:00 am – 10:45 am</td>
<td>Workshops III</td>
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<td>3.1 Improving the Crisis Response for Youth</td>
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<td>3.2 Enhance Data to Improve Program Outcomes and Opportunities for Youth</td>
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<td>3.3 Helping Veterans Access Benefits</td>
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<td>3.4 Helping Veterans Find Jobs</td>
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<td>3.5 The Federal Budget: Update and Impact on Ending Homelessness</td>
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<td>3.6 Health Home Models</td>
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<td>3.7 Retooling Your Transitional Housing Program</td>
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<td>3.8 Chronic Homelessness: Getting to Zero by 2015</td>
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<td>3.9 Effectively Allocating Homeless Assistance Resources to End Homelessness</td>
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<td>3.10 Preventing Family Homelessness: New Research, New Approaches</td>
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<td>Lunch* with Keynote Speaker</td>
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<td>Introduction: Barbara Poppe, Executive Director, U.S. Interagency Council on Homelessness, Washington, DC</td>
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<td>Keynote: The Honorable Kathleen Sebelius, Secretary, U.S. Department of Health and Human Services, Washington, DC</td>
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<td>Closing: Steve Berg, Vice President for Programs and Policy, National Alliance to End Homelessness, Washington, DC</td>
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<td>1:00 pm – 2:30 pm</td>
<td>Workshops IV</td>
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<td>4.1 Family Intervention for Youth</td>
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<td>4.2 Promoting Self-Sufficiency through Youth Services</td>
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<td>4.3 Permanent Supportive Housing for Chronically Homeless Veterans</td>
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<td>4.4 Implementing the HEARTH Act: The New Emergency Solutions Grant Program</td>
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* Excess food from today’s lunch will be donated to Central Kitchen.
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<td>4.5 Designing and Piloting Wellness Programs in</td>
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<td>Permanent Supportive Housing</td>
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<td>4.6 Changing Your Organizational Culture</td>
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<td>4.7 Measuring and Improving System Outcomes</td>
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<td>4.8 Selling Your Program: Landlord Engagement</td>
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<td>and Rental Assistance Strategies</td>
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<td>4.9 Permanent Supportive Housing for Families and Youth</td>
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<td>4.10 Stages of Change: Addressing Chronic Substance</td>
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<td>4.11 Hospitals to Housing: Preventing</td>
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<td>Homelessness for People Exiting Hospitals</td>
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<td>4.12 What’s New in Research on Veterans’ Homelessness?</td>
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<td>4.13 Opening Doors and Community Plans</td>
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<td>5.1 Helping Young Adults Pay for Rent</td>
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<td>5.2 Juvenile Justice and Child Welfare’s Response to</td>
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<td>5.4 Impacting Policy: Developing Effective Advocacy</td>
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<td>5.5 Promoting Recovery and Well-Being in</td>
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<td>5.6 Program and Performance Measurement</td>
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<td>5.7 Shifting Gears: Community Planning to</td>
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<td>Re-Allocate Resources to Support</td>
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<td>5.9 Coordinating with TANF Agencies to Improve</td>
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<td>5.10 Leveraging Resources to Fund Your</td>
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<td>Supportive Housing Program</td>
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<td>5.11 Crossing Hard Thresholds: Access to</td>
<td>Meeting Room 4</td>
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<td>Housing from Jails and Prisons</td>
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<td>5.12 Implementing the HEARTH Act: The New</td>
<td>Mount Vernon Square</td>
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<td>Continuum of Care Program</td>
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<td>5.13 Creating Flexible Permanent Housing Options</td>
<td>Congressional Hall A</td>
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<td>4:30 pm – 5:00 pm</td>
<td>Hill Day Prep Sessions</td>
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<td>Colorado</td>
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<td>Georgia</td>
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<td>Louisiana</td>
<td>Renaissance West B</td>
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<td>Maine</td>
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<td>Missouri</td>
<td>Renaissance West B</td>
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<td>New Jersey</td>
<td>Meeting Room 5</td>
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<td>New York</td>
<td>Meeting Room 2</td>
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<td>North Carolina</td>
<td>Mt. Vernon Square A</td>
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<td>Oregon</td>
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### 2012 National Conference on Ending Homelessness

**Tuesday, July 17**

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<tr>
<th>TIME</th>
<th>EVENT</th>
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<tbody>
<tr>
<td>4:30 pm – 5:30 pm</td>
<td>Additional Sessions Offered</td>
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<td></td>
<td>The Unique Challenges of Ending Homelessness in Resort Communities: A USICH Listening Session</td>
<td>Meeting Rooms 8/9</td>
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<tr>
<td>4:30 pm – 6:00 pm</td>
<td>Retooling the Section 8 Moderate Rehabilitation Single Room Occupancy (SRO) Program</td>
<td>Meeting Room 16</td>
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<td>A Systems Approach to Ending Homelessness</td>
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<td></td>
<td>Southern Collaborative: Working Together Regionally to End Homelessness</td>
<td>Meeting Room 15</td>
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<td>SOAR Brainstorm: Possibilities, Strategies, and Potential Next Steps</td>
<td>Renaissance East</td>
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<td>Critical Time Intervention Discussion</td>
<td>Meeting Rooms 10/11</td>
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<tr>
<td>7:30 pm – 10:00 pm</td>
<td>Annual Awards Ceremony*</td>
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<td>2012 Award Recipients:</td>
<td>The John F. Kennedy Center for the Performing Arts</td>
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<td>• Private Sector: Funders Together to End Homelessness, accepted by Chair David Wertheimer, Boston, MA</td>
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<td>• Nonprofit Sector: DESC, accepted by Executive Director Bill Hobson, Seattle WA</td>
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<td>• Public Sector: Commissioner Mary Ann Borgeson, Douglas County District 6, Omaha, NE</td>
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**Wednesday, July 18**

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<tr>
<th>TIME</th>
<th>EVENT</th>
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<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>Continental Breakfast with Expert Roundtables</td>
<td>Grand Ballroom/Grand Ballroom Foyer</td>
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<tr>
<td>8:00 am – 11:00 am</td>
<td>Registration</td>
<td>Grand Registration</td>
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<tr>
<td>8:00 am – 1:00 pm</td>
<td>Internet Café</td>
<td>Meeting Room 19</td>
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<td>8:30 am – 9:00 am</td>
<td>Hill Day Prep Session</td>
<td>Meeting Room 3</td>
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<td>9:15 am – 10:45 am</td>
<td>Workshops VI</td>
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<td>6.1</td>
<td>Increasing Access to Youth Programs and Keeping Youth Engaged</td>
<td>Meeting Room 5</td>
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<td>6.2</td>
<td>Emerging Grant and Per Diem and Transition-In-Place Models for Homeless Veterans</td>
<td>Congressional Hall B</td>
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<td>6.3</td>
<td>Homeless People with Disabilities: Working across Silos for Housing and Supports</td>
<td>Meeting Rooms 10/11</td>
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<td>6.4</td>
<td>Creating Successful Partnerships with Public Housing Authorities</td>
<td>Renaissance West A</td>
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<td>6.5</td>
<td>Elections 2012: Engaging Consumers, Candidates, and Your Community</td>
<td>Meeting Room 4</td>
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<td>6.6</td>
<td>Successful Exits and Permanent Supportive Housing Turnover</td>
<td>Meeting Room 2</td>
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<td>6.7</td>
<td>Using Media to Advance your Mission</td>
<td>Meeting Room 3</td>
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<td>6.8</td>
<td>Strategies for Improving Employment Outcomes</td>
<td>Renaissance West B</td>
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<td>6.9</td>
<td>Coming Together: Engaging Reluctant Providers in Community Planning to End Homelessness</td>
<td>Meeting Rooms 12/13/14</td>
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<td>6.10</td>
<td>Effective Continuum of Care Leadership: Examples and Strategies</td>
<td>Congressional Hall A</td>
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<td>6.11</td>
<td>Broaden and Build Your Capacity for Change - 100,000 Homes Campaign</td>
<td>Mount Vernon Square B</td>
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* Awards Ceremony tickets sold separately. For more information and to learn about transportation options please visit the registration desk. Depending upon availability, tickets may be purchased until 1:00 pm on Tuesday, July 17. Per Kennedy Center regulations, tickets cannot be purchased onsite so please make sure to purchase your tickets in advance at registration.
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<th>DATE</th>
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<tr>
<td>Wednesday, July 18</td>
<td>11:15 am – 12:45 pm</td>
<td>Lunch** with Expert Panel Discussion</td>
<td>Grand Ballroom</td>
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<td>Expert Panel Discussion:</td>
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<td>Moderator: Steve Berg, Vice President for Programs and Policy, National Alliance to End Homelessness, Washington, DC</td>
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<td>Panelist: Dennis Culhane, Professor, University of Pennsylvania, Philadelphia, PA</td>
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<td>Panelist: Deborah DeSantis, President and CEO, Corporation for Supportive Housing, New York, NY</td>
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<td>Panelist: Jonathan Harwitz, Deputy Chief of Staff, Budget &amp; Policy, U.S. Department of Housing and Urban Development, Washington, DC</td>
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<td>Panelist: Anne Miskey, Executive Director, Funders Together to End Homelessness, Boston, MA</td>
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<td>Special Announcements: 100,000 Homes Campaign</td>
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<td>1:00 pm – 6:00 pm</td>
<td>Hill Report Back Session</td>
<td>Grand Ballroom Foyer next to Grand Registration</td>
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** Excess food from today’s lunch will be donated to D.C. Central Kitchen. **
Workshop Tracks

The 2012 National Conference on Ending Homelessness features roughly 75 workshop sessions covering a variety of topics. Many of these workshops have been organized into the following conference workshop tracks.

- Advocacy Workshop Track
- Chronic Homelessness Workshop Track
- Domestic Violence Workshop Track
- Health Care Reform Workshop Track
- HEARTH Act Workshop Track
- Veteran Homelessness Workshop Track
- Youth Homelessness Workshop Track

If you are interested in following a workshop track, see the schedules below. The conference agenda in the coming pages of the program journal offers a more thorough description of these workshops.

ADVOCACY

Workshops I: Monday, July 16, 2:00 to 4:00 pm
- 1.4 Building a Systems Change Movement: Engaging Local Leaders

Workshops II: Monday, July 16, 4:30 to 6:00 pm
- 2.4 Impacting Policy: Making the Most of Your Advocacy Meetings

Workshops III: Tuesday, July 17, 9:00 to 10:30 am
- 3.5 The Federal Budget: Update and Impact on Ending Homelessness

Workshops IV: Tuesday, July 17, 1:00 p.m. - 2:30 p.m.
- 4.13 Opening Doors and Community Plans

Workshops V: Tuesday, July 17, 2:45 to 4:15 pm
- 5.4 Impacting Policy: Developing Effective Advocacy Messaging

Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
- 6.5 Elections 2012: Engaging Consumers, Candidates, and Your Community

CHRONIC HOMELESSNESS

Pre-Conference Session: Monday, July 16, 8:30 am to 12:00 pm
- Opening Medicaid Doors: State Strategies to Support Homeless Assistance for Vulnerable Populations

Workshops I: Monday, July 16, 2:00 to 4:00 pm
- 1.5 Health Care Reform and New Strategies to Address Chronic Homelessness
- 1.10 Assessing Needs and Prioritizing Housing for People Experiencing Chronic Homelessness

Workshops II: Monday, July 16, 4:30 to 6:00 pm
- 2.11 Engaging Public Housing Authorities to End Chronic Homelessness

Workshops III: Tuesday, July 17, 9:00 to 10:30 am
- 3.6 Health Home Models
- 3.8 Chronic Homelessness: Getting to Zero by 2015
- 3.11 Service Models for Medically Frail Populations
- 3.12 Serving Individuals with Complex Needs

Workshops IV: Tuesday, July 17, 1:00 to 2:30 pm
- 4.3 Permanent Supportive Housing for Chronically Homeless Veterans
- 4.5 Designing and Piloting Wellness Programs in Permanent Supportive Housing
- 4.9 Serving Chronically Homeless Families and Youth
- 4.11 Hospitals to Housing: Preventing Homelessness for People Exiting Hospitals

Workshops V: Tuesday, July 17, 2:45 to 4:15 pm
- 5.5 Promoting Recovery and Well-Being in Permanent Supportive Housing
- 5.10 Leveraging Resources to Fund Your Supportive Housing Program

Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
- 6.3 Homeless People with Disabilities: Working Across Silos for Housing and Supports
- 6.6 Successful Exits and Permanent Supportive Housing Turnover

DOMESTIC VIOLENCE

Pre-Conference Session, Monday, July 16, 9:00 am to 12:00 pm
- Improving Safety and Services for Survivors of Domestic Violence

Workshops I: Monday, July 16, 2:00 to 4:00 pm
- 1.7 Successful Partnerships to Serve Survivors of Domestic Violence
- 1.12 Research You Can Use: Prevention and Rapid Re-Housing Findings

Workshops II: Monday, July 16, 4:30 to 6:00 pm
- 2.8 Rapid Re-Housing for Survivors of Domestic Violence
- 2.13 Effective Strategies for Working with Undocumented Immigrants
Workshops III: Tuesday, July 17, 9:00 to 10:30 am
• 3.7 Retooling Your Transitional Housing Program
• 3.10 Preventing Family Homelessness: New Research, New Approaches
Workshops IV: Tuesday, July 17, 1:00 to 2:30 pm
• 4.6 Changing Your Organizational Culture
• 4.8 Selling Your Program: Landlord Engagement and Rental Assistance Strategies
Workshops V: Tuesday, July 17, 2:45 to 4:15 pm
• 5.8 Using a Voluntary Services Approach with Families and Youth
Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
• 6.4 Creating Successful Partnerships with Public Housing Authorities

HEALTH CARE REFORM
Pre-Conference Session: Monday, July 16, 8:30 am to 12:00 pm
• Opening Medicaid Doors: State Strategies to Support Homeless Assistance for Vulnerable Populations
Workshops I: Monday, July 16, 2:00 to 4:00 pm
• 1.5 Health Care Reform and New Strategies to Address Chronic Homelessness
Workshops II: Monday, July 16, 4:30 to 6:00 pm
• 2.5 Medicaid: Enrollment and Next Steps
Workshops III: Tuesday, July 17, 9:00 to 10:30 am
• 3.6 Health Home Models
Workshops IV: Tuesday, July 17, 1:00 to 2:30 pm
• 4.5 Designing and Piloting Wellness Programs in Permanent Supportive Housing
Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
• 6.3 Homeless People with Disabilities Working across Silos for Housing and Supports

HEARTH ACT
Pre-Conference Session: Monday, July 16, 10:00 am to 12:00 pm
• Hear It from HUD: The HEARTH Act and HUD’s Homeless Assistance
Workshops I: Monday, July 16, 2:00 to 4:00 pm
• 1.13 Overview of HUD’s Homeless Assistance
Workshops II: Monday, July 16, 4:30 to 6:00 pm
• 2.6 Coordinated Assessment
• 2.7 Getting the Most out of Your System: Overseeing Homeless Assistance
Workshops III: Tuesday, July 17, 9:00 to 10:30 am
• 3.7 Retooling Your Transitional Housing Program
• 3.13 Beyond the City Limits: Ending Homelessness in Rural and Tribal Areas
Workshops IV: Tuesday, July 17, 1:00 to 2:30 pm
• 4.7 Measuring and Improving System Outcomes
• 4.13 Implementing the HEARTH Act: The New Emergency Solutions Grant Program
Workshops V: Tuesday, July 17, 2:45 to 4:15 pm
• 5.7 Shifting Gears: Community Planning to Re-Allocate Resources to Support New Strategies
• 5.12 Implementing the HEARTH Act: The New Continuum of Care Program
Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
• 6.10 Effective Continuum of Care Leadership: Examples and Strategies

VETERAN HOMELESSNESS
Workshops I: Monday, July 16, 2:00 to 4:00 pm
• 1.3 Getting to Zero: Progress on the Five Year Plan to End Homelessness among Veterans
Workshops II: Monday, July 16, 4:30 to 6:00 pm
• 2.3 Rapid Re-Housing and Prevention for Veterans and their Families
Workshops III: Tuesday, July 17, 9:00 to 10:30 am
• 3.3 Helping Veterans Access Benefits
• 3.4 Helping Veterans Find Jobs
Workshops IV: Tuesday, July 17, 1:00 to 2:30 pm
• 4.3 Permanent Supportive Housing for Chronically Homeless Veterans
Workshops V: Tuesday, July 17, 2:45 to 4:15 pm
• 5.3 Addressing Veterans’ Mental Health Needs
Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
• 6.2 Emerging Grant and Per Diem and Transition-In-Place Models for Homeless Veterans

YOUTH HOMELESSNESS
Workshops I: Monday, July 16, 2:00 to 4:00 pm
• 1.1 Introduction to Ending Youth Homelessness
• 1.2 Understanding Commercial Sexual Exploitation of Children
Workshops II: Monday, July 16, 4:30 to 6:00 pm
• 2.1 Systems-Level Strategies for Ending Youth Homelessness
• 2.2 Welcoming, Inclusive, and Affirming Policies and Practices for LGBTQ Youth
Workshops III: Tuesday, July 17, 9:00 to 10:30 am
• 3.1 Improving the Crisis Response for Youth
• 3.2 Enhance Data to Improve Program Outcomes and Opportunities for Youth
Workshops IV: Tuesday, July 17, 1:00 to 2:30 pm
• 4.1 Family Intervention for Youth
• 4.2 Promoting Self-Sufficiency through Youth Services
• 4.9 Permanent Supportive Housing for Families and Youth
Workshops V: Tuesday, July 17, 2:45 to 4:15 pm
• 5.1 Helping Young Adults Pay for Rent
• 5.2 Juvenile Justice and Child Welfare’s Response to At-Risk and Homeless Youth
Workshops VI: Wednesday, July 18, 9:15 to 10:45 am
• 6.1 Increasing Access to Youth Programs and Keeping Youth Engaged
Conference Agenda

CONFERENCE AGENDA | Sunday, July 15

5:00 pm – 7:00 pm Pre-Registration

CONFERENCE AGENDA | Monday, July 16

8:00 am – 5:00 pm Registration

8:00 am – 8:00 pm Internet Café
Looking for a quiet place to connect your laptop or tablet to conference wifi, check email and stay connected? Need to update your Facebook status or Tweet about the conference? Check out the Internet Café, equipped with internet access (laptops and tablets are not provided, so please bring your own). Access the Wifi using guest code, “NAEH.” Also, do not forget to use the designated #NAEH12 hashtag in posts and check out conference pictures on the Alliance Facebook page.

Pre-Conference Meetings

8:30 am – 12:00 pm
Opening Medicaid Doors: State Strategies to Support Homeless Assistance for Vulnerable Populations
Renaissance West B
Co-sponsored by the National Alliance to End Homelessness and the U.S. Interagency Council on Homelessness, this half-day session convenes program and policy experts to examine state policy strategies for aligning homeless assistance with innovations in Medicaid financing and delivery. The focus will be on chronic homelessness and vulnerable individuals experiencing homelessness. Specific topics include collaborating with state Medicaid transformation efforts, setting up Medicaid health homes, and implications of federal housing and health policy. Conference attendees interested in engaging at the state level to integrate housing solutions and health care services to end chronic homelessness are encouraged to attend. RSVPs were requested, space is limited.

- Karen Battria, Heartland Health Outreach, Chicago, IL
- Ed Blackburn, Central City Concern, Portland, OR
- Ted Houghton, Supportive Housing Network of New York, New York, NY
- Pamela Hyde, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services, Rockville, MD
- Kathy Moses, Center for Health Care Strategies, Hamilton, NJ
- John O’Brien, Centers For Medicare and Medicaid Services, U.S. Department of Health and Human Services, Baltimore, MD
- Estelle Richman, U.S. Department of Housing and Urban Development, Washington, DC
- Matt Salo, National Association of Medicaid Directors, Washington, D.C.
- Robin Wagner, Louisiana Department of Health and Hospitals, Baton Rouge, LA
9:00 am – 10:30 am
Research Roadmap: Help HUD Develop Its Housing Research Agenda

The U.S. Department of Housing and Urban Development’s Office of Policy Development and Research (PD&R) is engaged in a year-long process to develop its research agenda for the next five years. This “Research Roadmap” will inform PD&R’s budget planning for fiscal year 2014 and beyond. The first phase of this process will be completed before the National Conference on Ending Homelessness and PD&R will have identified research priorities based on suggestions received online and in various listening sessions, which have included stakeholders inside and outside of the federal government. In this pre-conference session attendees will hear about PD&R’s Research Roadmap process and the research priorities identified in phase one; however, a stronger focus will be devoted to phase two of developing the Roadmap, listening to attendee feedback on research priorities, as well as suggestions for developing research projects to address these priorities.

- Anne Fletcher, U.S. Department of Housing and Urban Development, Policy Development and Research, Washington, DC
- Marge Martin, U.S. Department of Housing and Urban Development, Policy Development and Research, Washington, DC
- Danilo Pelletiere, U.S. Department of Housing and Urban Development, Policy Development and Research, Washington, DC

10:00 am – 12:00 pm
Hear It from HUD: The HEARTH Act and HUD’s Homeless Assistance

U.S. Department of Housing and Urban Development officials will be available to respond to audience questions about HUD homeless assistance programs and the changes that are resulting from the HEARTH Act. Topics will include the new Emergency Solutions Grant program, Point-in-Time Counts, the new Continuum of Care program, administering the Continuum of Care process, and changes to the consolidated plan.

- Lisa Coffman, U.S. Department of Housing and Urban Development, Washington, DC
- Brian Fitzmaurice, U.S. Department of Housing and Urban Development, Washington, DC
- Brett Gagnon, U.S. Department of Housing and Urban Development, Washington, DC
- Susana Limon, U.S. Department of Housing and Urban Development, Washington, DC
- Michael Roanhouse, U.S. Department of Housing and Urban Development, Washington, DC
- Lora Routt, U.S. Department of Housing and Urban Development, Washington, DC
- Susan Ziff, U.S. Department of Housing and Urban Development, Washington, DC

9:00 am – 12:00 pm
Meaningful Collaboration: Maximizing the Opportunity of Interagency Councils on Homelessness

Opening Doors, the Federal Strategic Plan To Prevent And End Homelessness, is based on a partnership with state government, local government, and agencies housing and serving people experiencing homelessness. Join the U.S. Interagency Council on Homelessness (USICH) in an interactive session to explore techniques that establish and strengthen the work of state and local interagency councils through engagement, collaboration, and goals clarification. This pre-conference session, targeted to people who participate in, or are looking to create, interagency councils on homelessness in their states or communities, will also focus on the how interagency councils can assist states and local communities in aligning their plans to end homelessness with Opening Doors and capitalizing on federal efforts. Participants will have the opportunity to discuss with colleagues from around the country and with USICH staff.

- Matthew Doherty, U.S. Interagency Council on Homelessness, San Diego, CA
- Beverley Ebersold, U.S. Interagency Council on Homelessness, Detroit, MI
- Amy Sawyer, U.S. Interagency Council on Homelessness, Asheville, NC
Improving Safety and Services for Survivors of Domestic Violence  
Meeting Room 2
Survivors of domestic violence move in and out of the homelessness system, sometimes unidentified as survivors. While they are receiving housing assistance and a variety of services, this assistance may not be responsive to their unique needs and the trauma they have experienced. This pre-conference session is intended for homeless service providers who are interested in more effectively addressing the needs of survivors in their housing programs. The session, sponsored by the National Alliance to End Homelessness will address increasing safety for survivors, best practices for case managers, and developing successful partnerships that benefit survivors. RSVPs were requested, space is limited.

- Kris Billhardt, Volunteers of America – Oregon, Portland, OR
- Melissa Erlbaum, Clackamas Women’s Services, Oregon City, OR
- Anna Melbin, Full Frame Initiative, Yarmouth, ME (Moderator)
- Linda Olsen, Washington State Coalition Against Domestic Violence, Seattle, WA
- Meg Rogers, Cherokee Family Violence Center, Canton, GA

National Shelter Plus Care Coalition (NSC) Annual Meeting  
Mount Vernon Square A
The National Shelter Plus Care Coalition (NSC) is a nationwide coalition of Shelter Plus Care (S+C) grantees, project sponsors and service providers, local and state government entities, elected officials, national policy and advocacy organizations, and other interested organizations and individuals. NSC’s mission since its inception in 1999 is to improve, expand and preserve adequate funding for Shelter Plus Care permanent supportive housing as a critical and successful strategy in ending homelessness, share information, provide technical assistance and support to each other, and raise awareness about the S+C program. The 2012 Annual Meeting focuses on federal funding and policy that impacts S+C, programmatic practices, emerging trends and the future of S+C in the consolidation of HUD Homeless Assistance Programs under the HEARTH Act.

Measuring Quality in Supportive Housing  
Meeting Rooms 12/13/14
The Corporation for Supportive Housing (CSH) is hosting this half-day session which brings together practitioners to discuss quality in supportive housing. The focus will be on common program models and performance outcomes, highlighting examples from Los Angeles, Connecticut, and Ohio. Specific topics will include quality factors in supportive housing, special considerations for scattered-site models, and best practices for serving special populations, including youth and veterans. A discussion of graduating from supportive housing and housing stability outcomes will also be included. Conference attendees interested in evaluating outcomes and informing CSH’s work on measuring quality in supportive housing are encouraged to participate.

- Jacquie Anderson, Corporation for Supportive Housing, Oakland, CA
- Rachel Fuller, Corporation for Supportive Housing, Columbus, OH
- Sarah Gallagher, Corporation for Supportive Housing, Hartford, CT
- David Howden, Corporation for Supportive Housing, Los Angeles, CA
- Stephanie Mercier, Corporation for Supportive Housing, Chicago, IL

12:00 pm – 1:00 pm Lunch on Your Own

1:00 pm – 1:45 pm Opening Plenary  
Grand Ballroom
- Welcome: Susan G. Baker, Co-Chair and Co-Founder, National Alliance to End Homelessness, Houston, TX and The Honorable Mike Lowry, Co-Chair, National Alliance to End Homelessness, Renton, WA
- Keynote: Nan Roman, President and CEO, National Alliance to End Homelessness, Washington, DC
- Closing: Jeff Hayward, Senior Vice President and Head of Multifamily, Fannie Mae, National Alliance to End Homelessness Board Member, Washington, DC
2:00 pm – 4:00 pm Workshops I

1.1 Introduction to Ending Youth Homelessness
Meeting Rooms 8/9
There are approximately 550,000 unaccompanied homeless youth in the U.S. annually who may be in need of assistance to exit homelessness. This workshop will provide an overview of the Alliance’s framework for ending youth homelessness as well as overviews of the primary strategies targeted to each subpopulation of youth.

- Samantha Batko, National Alliance to End Homelessness, Washington, DC (Moderator/ Speaker)
- Matthew Morton, Administration for Children & Families, Washington, DC
- Deborah Shore, Sasha Bruce Network, Washington, DC

1.2 Understanding Commercial Sexual Exploitation of Children
Meeting Rooms 10/11
There is much to learn about better serving, housing, and protecting homeless survivors of commercial sexual exploitation. This workshop will provide an overview of the experiences and needs of young survivors, both male and female. Included in this discussion will be ways programs can identify survivors and provide housing, as well as emerging practices for keeping survivors safe and supported while in care.

- Leslie Briner, YouthCare, Seattle, WA
- Adrienne Fernandes-Alcantara, Congressional Research Service, Washington, DC (Moderator)
- Tina Frundt, Courtney’s House, Washington, DC

1.3 Getting to Zero: Progress on the Five Year Plan to End Homelessness among Veterans
Renaissance West A
One of the major goals in the Administration’s 2010 plan to end homelessness, Opening Doors, was to end homelessness among veterans in five years. The halfway point to this historic goal has been reached. This workshop will assess where we have been, where we are, and what steps we will need to take to end homelessness among veterans. The plan will be reviewed from a data-driven, strategic perspective with an emphasis on current and future benchmarks, and on how people working across the country can help get to the final goal.

- Roger Casey, U.S. Department of Veterans Affairs, Tampa, FL
- Baylee Crone, National Coalition for Homeless Veterans, Washington, DC (Moderator)
- Dennis Culhane, VA Center, University of Pennsylvania, Philadelphia, PA
- Peter Dougherty, U.S. Interagency Council on Homelessness, Washington, DC
- John Driscoll, National Coalition for Homeless Veterans, Washington, DC (Moderator)
- Kevin Morton, VA Medical Center, Washington, DC

1.4 Building a Systems Change Movement: Engaging Local Leaders
Meeting Room 2
Successful systems change often requires identifying local champions who can spearhead the effort by increasing collaboration, bringing key partners on board, and impacting public sentiment. This workshop will explore communities that have successfully engaged local leaders in the movement to bring about effective systems changes. Presenters will describe how they built political will and leveraged that support to advance their agenda to prevent and end homelessness in their communities.

- Michael Arnold, Los Angeles Homeless Services Authority, Los Angeles, CA
- Michelle Brophy, Corporation for Supportive Housing, Pawtucket, RI
- Bill Moreau, Barnes & Thornburg, LLC, Washington, DC (Moderator)
- Denise Neunaber, National Coalition to End Homelessness, Raleigh, NC
1.5 Health Care Reform and New Strategies to Address Chronic Homelessness

Linking chronically homeless households to Medicaid and new health care resources can play a critical role in helping those households obtain and maintain stable housing. This session will discuss changes in health care safety nets, and how to leverage Medicaid to support the housing stability of people experiencing chronic homelessness.

- Karen Batia, Heartland Health Outreach, Chicago, IL
- Laurel Stine, Bazelon Center for Mental Health Law, Washington, DC (Moderator)
- Carol Wilkins, Consultant, Berkeley, CA

1.6 Developing an Inclusive and Effective Emergency Shelter System

Having an inclusive shelter system requires serving the needs of diverse populations, including LGBTQ youth and families that include adolescent boys. Having an effective shelter system requires permanent housing-focused services and a commitment to move households into permanent housing as quickly as possible. This workshop will discuss how communities can start on the path of developing both.

- Lianna Barbu, Community Shelter Board, Columbus, OH (Speaker/Moderator)
- Kathie Barkow, Aspire Consulting, LLC, Union City, CA
- Rachel Pater, Urban Peak, Denver, CO

1.7 Successful Partnerships to Serve Survivors of Domestic Violence

The importance of stable housing in the lives of survivors has been well documented. This workshop will focus on successful partnerships between homelessness assistance agencies, which often have housing resources from which survivors can benefit and domestic violence service agencies that have allowed communities to successfully address both the housing and service needs of survivors.

- Melissa Erlbaum, Clackamas Women’s Services, Oregon City, OR
- Linda Olsen, Washington State Coalition Against Domestic Violence, Seattle, WA
- Laura Phenix, Hamilton Family Center, San Francisco, CA

1.8 Ending Family Homelessness: A Blueprint for Communities

Ending family homelessness is an achievable goal. This introductory workshop will provide an overview of the critical components of an effective, solution-oriented family homelessness system. State and local leaders will share how they are reshaping services in their communities to prevent and end family homelessness.

- Herb Levine, Mercer Alliance to End Homelessness, Lawrenceville, NJ
- Sharon McDonald, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Robert Pulster, Massachusetts Department of Housing and Community Development, Boston, MA
- Tim Richter, Calgary Homeless Foundation, Calgary, AB

1.9 The ABCs of Rapid Rehousing

Rapid rehousing programs are reducing the length of time people reside in shelter before returning to housing in the community. This introductory workshop will provide an overview of the rapid rehousing approach for practitioners and local policymakers who are new to the model. Housing search, landlord negotiation, rental assistance, access to employment, and home-based case management service strategies will be reviewed.

- Jamey Burden, Community of Hope, Washington, DC
- Beth Fetzer-Rice, The Salvation Army – Central Ohio, Columbus, OH
- Sharan London, ICFI, Fairfax, VA (Moderator)
1.10 Assessing Needs and Prioritizing Housing for People Experiencing Chronic Homelessness

Without a sufficient supply of permanent supportive housing, communities working to end chronic homelessness have to make practical decisions about whom to house first. Increasingly this decision is based on intensity of need. Based on how priorities are set, there are many ways to assess needs, including measuring medical vulnerability; duration and frequency of homeless episodes; and frequency of interactions with emergency systems, such as emergency rooms and jails. This workshop will cover methods for setting priorities, as well as the operational details of assessment strategies.

- Linda Kaufman, 100,000 Homes Campaign, Community Solutions, Washington, DC
- Andy McMahon, Corporation for Supportive Housing, Minneapolis, MN
- Joe Weisbord, Fannie Mae, Washington, DC (Moderator)

1.11 Funding What Works: Collaborative Funding Strategies

Having the significant funders agree upon the goals, strategies, and methods to be supported helps a community make measurable strides to end homelessness. Joint or collaborative funding can help even more to accelerate progress. In this workshop, presenters will describe the key strategies used to get funders – public and private – to agree on goals and the common strategies that will be used to achieve them. Joint funding will also be discussed.

- Kelly King Horne, Homeward, Richmond, VA
- Anne Miskey, Funders Together to End Homelessness, Boston, MA (Moderator)
- Otis Thornton, City of Fort Worth, Texas, Fort Worth, TX

1.12 New Research on Housing and Homelessness

Research and evaluation are integral parts of building an effective homelessness assistance system. This workshop will present some of the newest research on the impact of stable housing and effectiveness of different interventions in preventing and ending homelessness. Workshop participants will have the opportunity to learn about the implications this research has on efforts in their own community.

- Alvaro Cortes, Abt Associates, Bethesda, MD
- Meghan Henry, Abt Associates, Cambridge, MA (Moderator)
- Lloyd Pendleton, State of Utah, Salt Lake City, UT
- Chiquita Rollins, Domestic Violence and Housing Consultant, Portland, OR

1.13 Overview of HUD’s Homeless Assistance

The U.S. Department of Housing and Urban Development (HUD) programs provide a variety of resources that can be used to serve homeless individuals and families. In this workshop, presenters will provide an overview of HUD programs that can be used to serve homeless individuals and families in an effective and coordinated manner to help continue to make progress in ending homelessness, including how the new programs authorized by the HEARTH Act can be used by communities to support housing- and service-delivery systems. Specific details about the programs authorized by the HEARTH Act will also be covered in other conference workshops featured in the HEARTH track.

- Brett Gagnon, U.S. Department of Housing and Urban Development, Washington, DC
- Jonathan Harwitz, U.S. Department of Housing and Urban Development, Washington, DC
- Norm Suchar, National Alliance to End Homelessness, Washington, DC (Moderator)
2.1 Systems-Level Strategies for Ending Youth Homelessness  
To truly end youth homelessness, communities will have to shift their focus from program level planning to the systems level planning. This will require the establishment of clear desired outcomes and outcome measures to evaluate progress and the implementation system-level strategies to achieve them. This workshop will examine both the essential elements of a systems’ level approach to youth, including how to use resources to a maximum effect, as well as methods for establishing and measuring impact.

- Cathy ten Broeke, City of Minneapolis/Hennepin County, Minneapolis, MN
- Jennifer Ho, U.S. Interagency Council on Homelessness, Washington, DC (Moderator)
- Adrienne Quinn, Medina Foundation, Seattle, WA
- Beth Stokes, Los Angeles Homeless Services Authority, Los Angeles, CA

2.2 Welcoming, Inclusive, and Affirming Policies and Practices for LGBTQ Youth  
All youth deserve the right to equal access and non-discriminatory/non-harassment protection while obtaining shelter – regardless of their self-identified sexual orientation or gender identity. This workshop will examine ways in which programs can create welcoming and safe environments to achieve the goal of getting youth off of the street and keeping them safe while in care.

- Aimee Armata, Larkin Street Youth Services, San Francisco, CA
- Ozella Barnes, Teen Living Programs, Chicago, IL
- Sarah Hunter, Administration for Children and Families, Washington, DC (Moderator)

2.3 Rapid Re-Housing and Prevention for Veterans and Their Families  
As we move forward in the plan to end veteran homelessness, a key resource is the Supportive Services for Veteran Families (SSVF) program. The U.S. Department of Veterans Affairs has recently funded grantees to implement this rapid re-housing and prevention model for veterans and their families. This workshop will cover how lower-cost front-end assistance through SSVF can replicate the successes of the Homeless Prevention and Rapid Re-Housing Program.

- Kally Canfield and Jill Carmichael, Community Council for the Homeless at Friendship Place, Washington, DC (Co-Presenters)
- Jeremy Rosen, National Law Center on Homelessness & Poverty, Washington, DC (Moderator)
- Linda Southcott, U.S. Department of Veterans Affairs, Westchester, PA

2.4 Impacting Policy: Making the Most of Your Advocacy Meetings  
Advocating with policymakers is critical to securing resources necessary to achieve the goal of ending homelessness. Presenters will describe successful strategies for planning, conducting, and following up on meetings with policymakers. This interactive workshop will help participants prepare for Capitol Hill Day as well as other meetings with policy and decision makers.

- Stephen Piasecki, Supportive Housing Network of New York, Albany, NY
- Jordan Press, Corporation for Supportive Housing, New York, NY (Moderator/Speaker)
- Jim Ryczek, Rhode Island Coalition for the Homeless, Providence, RI
2.5 Medicaid: Enrollment and Next Steps

Medicaid can make a difference in the financing of services for residents of permanent supportive housing. In today’s changing health care landscape, supportive housing providers need to stay current about new benefits and how to get clients enrolled. But that is not all – homeless assistance providers can play a key role in transforming local safety nets to be more person-centered, service-integrated, and resource-wise. This session will focus on new health care benefits, enrollment programs, and navigation strategies.

- Barbara DiPietro, National Health Care for the Homeless Council, Baltimore, MD
- Jackie MacLean, King County Department of Community and Human Services, Seattle, WA (Moderator)
- Kevin Malone, DHHS/SAMHSA, Rockville, MD
- Christine Simiriglia, Pathways to Housing, Philadelphia, PA

2.6 Coordinated Assessment

Coordinated assessment provides targeted, right-sized assistance to homeless or at-risk households based on their individual needs. It will be crucial in helping systems meet the outcomes called for by the HEARTH Act. This workshop will provide an overview of successful models, as well as time to discuss more advanced issues and potential evaluation strategies.

- Kevin Breazeale, City of Philadelphia, PA
- Kimberly Walker, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Matt White, Abt Associates, Bethesda, MD

2.7 Getting the Most out of Your System: Overseeing Homeless Assistance

Running a community’s homeless assistance system requires balancing multiple and sometimes competing priorities in order to effectively reduce the number of people experiencing homelessness. In this workshop, participants will hear about the strategies being used by nonprofit and public sector leaders to create a shared vision for ending homelessness in the community. Presenters will discuss approaches for bringing a wide range of stakeholders into the systems change movement and strategies for creating accountability for achieving outcomes, including through performance-based contracting.

- Sally Harrison, Michigan State Housing Development Authority, Lansing, MI
- Michelle Heritage, Community Shelter Board, Columbus, OH
- Norm Suchar, National Alliance to End Homelessness, Washington, DC (Moderator)

2.8 Rapid Re-Housing for Survivors of Domestic Violence

Rapid re-housing is increasingly being used across the country to serve survivors of domestic violence. This workshop will cover valuable adaptations to rapid re-housing that keep survivors of domestic violence safely and stably housed, as well as lessons learned from domestic violence providers experienced in rapid re-housing.

- Kris Billhardt, Volunteers of America, Oregon - Home Free, Portland, OR
- Anna Melbin, Full Frame Initiative, Yarmouth, ME (Moderator)
- Linda Olsen, Washington State Coalition Against Domestic Violence, Seattle, WA

2.9 Partnering with Child Welfare Agencies to Serve Highly-Vulnerable Families

Child welfare involved families often face housing challenges that increase the risk of children being placed into foster care and delayed family reunification. This workshop will examine opportunities for child welfare agencies and homeless service providers to work together to promote the safety, well-being, and housing stability of vulnerable families.

- Mary Cunningham, Urban Institute, Washington, DC
- Alison Harte, Corporation for Supportive Housing, New York, NY
- Kollin Min, Bill & Melinda Gates Foundation, Seattle, WA
- Marcia Sturdivant, Allegheny County Department of Human Services Office of Children, Youth and Families, Pittsburgh, PA
2.10 Leaving No One Behind: Keys to Successful Outreach

Meeting Rooms 10/11

It is difficult to develop a comprehensive system to end homelessness without knowing where people experiencing homelessness are located or how to best serve them. This workshop will discuss how to find households disconnected from the homeless assistance system (including those living in cars, abandoned buildings, etc.) and how to engage them in services in a way that delivers measurable and successful permanent housing outcomes.

- Linda Kaufman, 100,000 Homes Campaign, Community Solutions, Washington, DC (Moderator)
- Hedda McLendon, YouthCare, Seattle, WA
- Elizabeth Weber, JOIN, Portland, OR

2.11 Engaging Public Housing Authorities to End Chronic Homelessness

Congressional Hall B

Public Housing Authorities (PHAs) can be a key partner in the creation of permanent supportive housing. Presenters will describe their own successes engaging PHA resources such as Housing Choice Vouchers and project-based rental housing to help end chronic homelessness. The workshop will include information about how to persuade PHA leaders and the flexibility and restrictions that PHAs have.

- Howard Burchman, Housing Innovations, New York, NY (Moderator)
- Michael Shore, 100,000 Homes Campaign, Community Solutions, Phoenix, AZ
- Debbie Thiele, Corporation for Supportive Housing, Seattle, WA
- Hazel Weiss, Alameda County Housing and Community Development, Hayward, CA

2.12 Sustaining HPRP-Funded Rapid Re-Housing

Renaissance East

This workshop will discuss strategies for maintaining your rapid re-housing activities even as the Homelessness Prevention and Rapid Rehousing Program winds down. It will examine learnings from communities that have obtained new funds from private and public sources, as well as communities that have reallocated resources from other homeless programs.

- Michelle Flynn, The Road Home, Salt Lake City, UT
- Kristy Greenwalt, U.S. Interagency Council on Homelessness, Washington, DC (Speaker/Moderator)
- Susan Ziff, U.S. Department of Housing and Urban Development, Washington, DC

2.13 Effective Strategies for Working with Undocumented Immigrants

Meeting Rooms 12/13/14

Identifying and providing homeless assistance to undocumented immigrants is complicated by legal and cultural barriers. Presenters will discuss the legal restrictions and options available to programs serving undocumented immigrants experiencing homelessness and will present promising practices and program models.

- Sage Foster, Abode Services, Oakland, CA
- Cynthia Nagendra, Home Base, San Francisco, CA
- David Raymond, David Raymond & Associates, Inc., Miami, FL (Moderator)
- Meg Rogers, Cherokee Family Violence Center, Canton, GA

6:00 pm – 6:30 pm Hill Day Prep Sessions

California
Florida
Illinois
Indiana
Maryland
Missouri
Utah
West Virginia
The Meet and Mingle is an opportunity for conference attendees to network. There will be a cash bar and light fare. New Alliance ‘End Homelessness’ shirts will be available for purchase during the Meet and Mingle.

8:00 am – 9:00 am  Continental Breakfast  Grand Ballroom Foyer

8:00 am – 1:00 pm  Registration  Grand Registration

8:00 am – 5:00 pm  Internet Café  Meeting Room 19

Looking for a quiet place to connect your laptop or tablet to conference Wifi, check email and stay connected? Need to update your Facebook status or Tweet about the conference? Check out the Internet Café, equipped with internet access (laptops and tablets are not provided, so please bring your own). Access the Wifi using guest code, “NAEH.” Also, don’t forget to use the designated #NAEH12 hashtag in posts and check out conference pictures on the Alliance Facebook page.

8:30 am – 9:00 am  Hill Day Prep Sessions  Meeting Room 2
- Alaska
- Connecticut
- Hawaii
- Massachusetts
- Michigan
- Minnesota
- Pennsylvania
- Texas

9:00 am – 10:45 am  Workshops III  Meeting Room 2

3.1 Improving the Crisis Response for Youth  Meeting Room 2
Youth face particular dangers when sleeping and living on the streets, including violence, drugs, and sexual exploitation. It is essential that communities provide young people with safe and appropriate emergency housing options. This workshop will focus on best practices for crisis housing for minors, alternatives to physical shelter beds including host homes, and making sure the adult system is responsive to the needs of youth in crisis.
- Kristen Granatek, Connecticut Coalition to End Homelessness, Hartford, CT (Speaker/Moderator)
- Mark Kroner, Lighthouse Training Institute, Cincinnati, OH
- Curtis O. Porter, Administration for Children and Families, Washington, DC

3.2 Enhance Data to Improve Program Outcomes and Opportunities for Youth  Meeting Room 8/9
Data is used to tell an under-told story of the numbers, needs, and experiences of homeless youth. Communities can improve data by conducting targeted youth counts and using Homeless Management Information Systems. Attendees will be provided with emerging practices in conducting youth counts and ways that youth-serving providers can benefit from using HMIS. Also discussed will be new ways to report outcomes.
- Michael Lindsay, ICF, Fairfax, VA (Moderator)
- Chuck Keenan, Allegheny County Department of Human Services, Pittsburg, PA
- Lynn Morison, Bill Wilson Center, San Jose, CA
3.3 Helping Veterans Access Benefits

Veteran benefits are often overlooked as a key piece for maintaining housing and self-sufficiency. The Veterans Benefits Administration is an important partner in helping veterans file for and obtain a wide variety of benefits, including: medical care, homeless assistance, service-connected disability payments, and veterans’ pensions. By combining these veteran-specific income sources and benefits with mainstream resources targeted to low-income families and individuals, veterans can be lifted out of homelessness or avoid it entirely.

- Allison Calabro, Homeless Veterans Outreach Program, Veterans Benefits Administration, Washington, DC
- Elysium Drumm, Department of Veterans Affairs, Washington, DC
- Geoffrey Millard, Community Council for the Homeless at Friendship Place, Washington, DC (Moderator)
- Jeff Yungman, Crisis Ministries, Charleston, SC

3.4 Helping Veterans Find Jobs

This workshop will look at Department of Veterans Affairs and Labor programs that address gaps in skills for homeless veterans, as well as specific programs designed to help newly-returning veterans transfer military occupations into civilian careers. Presenters will explore the way these programs can help maximize employment opportunities for veterans, as well as address more intensive assistance needed by chronically homeless veterans.

- Garett Reppenhagen, Veterans Green Jobs, Denver, CO
- John Rio, Advocates for Human Potential, Inc, Fairfax, VA
- Mark Walker, The American Legion, Washington, DC (Moderator)

3.5 The Federal Budget: Update and Impact on Ending Homelessness

In the past year, Congress has made a number of decisions about the federal budget that may greatly impact efforts to prevent and end homelessness. This workshop will update participants on the status of housing and homelessness funding. Presenters will discuss the timeline and outlook for key program funding levels, in addition to describing the effect of broader deficit reduction efforts on affordable housing and homelessness resources. An overview of the decision making process for program funding will also be provided.

- Steve Berg, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Linda Couch, National Low Income Housing Coalition, Washington, DC
- Meaghan McCarthy, Senate Transportation - HUD Appropriations Subcommittee, Washington, DC
- Douglas Rice, Center on Budget and Policy Priorities, Washington, DC

3.6 Health Home Models

The “medical home” concept is taking hold in mainstream health care systems. This translates to new opportunities to make supportive housing a key component in the care and recovery plan of someone who has experienced chronic homelessness. Presenters will share knowledge and experience from communities that are updating their service strategies with coordinated-care approaches.

- Arturo Bendixen, AIDS Foundation of Chicago, Chicago, IL
- Ed Blackburn, Central City Concern, Portland, OR
- Eric Morse, Mental Health Services for Homeless Persons, Inc., Cleveland, OH
- Kathy Moses, Center for Health Care Strategies, Hamilton, NJ (Moderator)

3.7 Retooling Your Transitional-Housing Program

If you are planning to make significant changes or redesign your transitional-housing program, this workshop will help you identify the steps to consider and provide tools for taking those steps. Transitional-housing providers who have retooled their programs will share experiences in areas of planning, staffing, contracts, and working with their Boards.

- Vera Beech, Community Rebuilders, Grand Rapids, MI
- Kay Mosher McDivitt, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Lora Routt, U.S. Department of Housing and Urban Development, Washington, DC
3.8 Chronic Homelessness: Getting to Zero by 2015
Mount Vernon Square

The U.S. Interagency Council on Homelessness (USICH) met this past spring to discuss the country’s slowing progress on chronic homelessness (USICH) and – based on new data analysis – to identify steps needed to “finish the job” by 2015. This workshop will be led by USICH staff, who will share their recent analysis and discuss what it will take to bend the curve to reach this goal. The session will also feature presentations from communities that are continuing to make progress on chronic homelessness despite the challenging economic times.

- Joyce Probst MacAlpine, Dayton, OH
- Barbara Poppe, U.S. Interagency Council on Homelessness, Washington, DC (Moderator)
- Greg Shinn, Mental Health Association in Tulsa, Tulsa, OK

3.9 Effectively Allocating Homeless Assistance Resources to End Homelessness
Renaissance West A

As more and more communities look to data and performance outcomes for information on how to redesign their systems, they are seeing the need to shift available funding between different homelessness interventions. This workshop will provide information on how communities can begin the process of determining what shifts need to be made in order to create the most effective system and information on the mechanics of moving funds around.

- Liz Drapa, Corporation for Supportive Housing, Chicago, IL
- Katharine Gale, Katharine Gale Consulting, Berkeley, CA
- Norm Suchar, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)

3.10 Preventing Family Homelessness: New Research, New Approaches
Congressional Hall A

Is your community’s investment in preventing family homelessness having an impact? This workshop will examine new and emerging research that can inform how communities target their homelessness prevention resources. New approaches to homelessness prevention will also be explored.

- Martha Burt, Urban Institute, Washington, DC
- Sharon McDonald, National Alliance to End Homelessness, Washington, DC (Moderator)
- Katrina Roebuck, City of Philadelphia Office of Supportive Housing, Philadelphia, PA
- Sara Zuiderveen, NYC Department of Homeless Services, New York, NY

3.11 Service Models for Aging Populations
Meeting Rooms 12/13/14

In addition to housing needs, elderly people who experience homelessness later in life have high health care and home care needs. This workshop will discuss how to design service and housing models to address the challenges of this growing, high-need population.

- Rachel Caraviello, Affordable Living for the Aging, Los Angeles, CA
- Nancy Libson, Leading Age, Washington, DC (Speaker/Moderator)
- Steve Renahan, Shelter Partnership, Los Angeles, CA

3.12 Serving Individuals with Complex Needs
Meeting Rooms 10/11

Some people experiencing homelessness may also suffer from challenging physical and mental health issues, including mental illness, HIV/AIDS, or substance abuse. This workshop will focus on approaches that encourage housing retention, such as assertive community treatment (ACT), critical time intervention (CTI), and motivational interviewing.

- Jeffrey Olivet, Center for Social Innovation, Needham, MA
- Christy Respress, Pathways to Housing, Washington, DC
- Jason Satterfield, HomeBase, San Francisco, CA (Moderator)
### 3.13 Beyond the City Limits: Ending Homelessness in Rural and Tribal Areas

**Meeting Room 16**

What progress has been made in ending homelessness in rural and tribal areas? This interactive workshop will explore the successes rural and tribal communities have had in implementing strategic plans, prevention and rapid re-housing strategies, and other best practices, as well as new funding opportunities available through the U.S. Department of Housing and Urban Development's Rural Housing Stability Program.

- Patty Beech, Hickory Tech, Duluth, MN
- Jonda Clemings, COHHIO, Columbus, OH (Speaker/Moderator)
- Lisa Coffman, U.S. Department of Housing and Urban Development, Washington, DC
- Paulette White, Pitt County Government, Greenville, NC

**11:15 am – 12:45 pm Lunch* with Keynote Speaker**

**Grand Ballroom**

- **Introduction**: Barbara Poppe, Executive Director, U.S. Interagency Council on Homelessness, Washington, DC
- **Keynote**: The Honorable Kathleen Sebelius, Secretary, U.S. Department of Health and Human Services, Washington, DC
- **Closing**: Steve Berg, Vice President for Programs and Policy, National Alliance to End Homelessness, Washington, DC

**1:00 pm – 2:30 pm Workshops IV**

#### 4.1 Family Intervention for Youth

**Meeting Room 15**

Family intervention is a strategy used to link unaccompanied runaway and homeless youth, regardless of age, to their family. This workshop will explore family reunification, one of the primary strategies used to keep families together, as well as family connection and aftercare services.

- Jennifer Gunnell, SCO Family of Services, Brooklyn, NY
- Gregory Lewis, True Colors Fund, New York, NY (Moderator)
- Daniel Pfarr, Bridge for Youth, Minneapolis, MN
- André Wade, National Alliance to End Homelessness, Washington, DC

#### 4.2 Promoting Self-Sufficiency through Youth Services

**Meeting Room 16**

Youth should have access to a menu of supportive services that will act as a springboard to propel them toward global well-being. Life domains to address can include housing, health, interpersonal relationships, community building, education, and employment. Various programs, services, interventions and opportunities will be explored.

- Andrew Barnett, Sexual Minority Youth Assistance League, Washington, DC
- Melinda Giovengo, Youth Care Shelter Support Success, Seattle, WA
- Micheal Weakley, Onenten, Phoenix, AZ (Moderator)
- Katrina Wyss, National Runaway Switchboard, Chicago, IL

#### 4.3 Permanent Supportive Housing for Chronically Homeless Veterans

**Renaissance West B**

The joint Department of Housing and Urban Development – Department of Veterans Affairs Supportive Housing (HUD-VASH) Program is a permanent supportive housing program designed for chronically homeless and high-need veterans. Promising program models, contracting case management services to community based organizations, effective targeting, engaging community partners and incorporating HUD-VASH into a broader homeless veteran response will all be covered in this workshop.

- Nancy Campbell, U.S. Department of Veterans Affairs, Washington, DC
- Vincent Kane, U.S. Department of Veterans Affairs, Philadelphia, PA
- Jesse Vazzano, VA Medical Center, Linthicum, MD (Moderator)

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* Excess food from today's lunch will be donated to...
4.4 Implementing the HEARTH Act: The New Emergency Solutions Grant  
Mount Vernon Square

The HEARTH Act turns the Emergency Shelter Grant into the new Emergency Solutions Grant (ESG). Under the new ESG program, communities will be able to continue funding some of the rapid re-housing and prevention efforts brought to scale under HPRP. Representatives from HUD will describe the new ESG program, its requirements, and its eligible activities, as well as how lessons learned from HPRP have shaped HUD’s vision for the program. Presenters will also describe how they are prioritizing their limited ESG funds to successfully rapidly re-house people experiencing homelessness and to target prevention to those most at risk.

- Michael Roanhouse, U.S. Department of Housing and Urban Development, Washington, DC
- Kathy Robertson, Virginia Department of Housing and Community Development, Richmond, VA
- Carol Walter, Connecticut Coalition to End Homelessness, Hartford, CT (Moderator)
- Susan Ziff, U.S. Department of Housing and Urban Development, Washington, DC

4.5 Designing and Piloting Wellness Programs in Permanent Supportive Housing  
Congressional Hall B

With changes in health care delivery, providers that serve chronically homeless people are investing in ways to prevent health care problems from occurring or getting worse. One example is wellness programs offered in supportive housing. Along with piloting innovations, there is interest in understanding how such efforts can increase housing stability and contain costs. This session explores how to design wellness programs so that outcomes and best practices can be shared effectively with community partners, funders, and policymakers.

- Jacquelyn Anderson, Corporation for Supportive Housing, Oakland, CA (Moderator)
- Taiasa Kelly, Monarch Housing Associates, Cranford, NJ
- Kelly Sweeney McShane, Community of Hope, Washington, DC

4.6 Changing Your Organizational Culture  
Meeting Rooms 8/9

Changing a program approach (say from transitional housing to rapid re-housing or from shelter to permanent supportive housing) also requires that an organization address its internal structures and culture. In this workshop, providers will describe how they led their organization through a change-management process and how they fostered an organizational culture that promoted permanent housing and inclusive and consumer-oriented services.

- Melissa Erlbaum, Clackamas Women’s Services, Oregon City, OR
- Marty Fleetwood, HomeBase, San Francisco, CA (Moderator)
- Matt Minkevitch, The Road Home, Salt Lake City, UT

4.7 Measuring and Improving System Outcomes  
Renaissance West A

Communities that successfully reduce homelessness typically focus on system-wide outcomes: reducing entries into homelessness, reducing the duration of homeless episodes, reducing returns to homelessness, and promoting stable, permanent housing. This workshop will cover how to measure these outcomes across your community and how to create incentives that promote better performance.

- Katharine Gale, Katharine Gale Consulting, Berkeley, CA
- Maryanne Schretzman, Office of the Mayor, New York, NY (Moderator)
- Brooke Spellman, Abt Associates, Inc., Bethesda, MD

4.8 Selling Your Program: Landlord Engagement and Rental Assistance Strategies  
Meeting Room 3

A key component of successful rapid re-housing is the development of landlord relationships. This workshop will provide examples of how communities have developed and used marketing tools and short term rental subsidies as incentives for successful landlord recruitment and engagement. Strategies for engaging landlords to rent to households with high housing barriers including families and survivors of domestic violence will be discussed.

- Shakeita Boyd, District Alliance for Safe Housing, Washington, DC
- Felicia Burnette, Franklin County Resource Center, Rocky Mountain, VA
- Diana Myers, Diana T. Myers and Associates, Inc., Glenside, PA (Moderator)
4.9 Permanent Supportive Housing for Families and Youth

Integrating housing with ongoing, intensive supportive services through the provision of permanent supportive housing can help strengthen and stabilize the lives of families and youth who have experienced chronic homelessness. This workshop will examine strategies that permanent supportive housing providers are using to serve these vulnerable households. System-level approaches to target interventions will also be discussed.

- Debra Rog, Westat, Rockville, MD
- Angela Rosales, Corporation for Supportive Housing, Los Angeles, CA
- Alice Shobe, Building Changes, Seattle, WA (Moderator)

4.10 Stages of Change: Addressing Chronic Substance Use Disorders

Homeless people who have substance use disorders can be at different stages of the recovery process and consequently need different kinds of interventions. The stages of change paradigm – precontemplation, contemplation, preparation, action, maintenance, and relapse – is often used to assess people with substance use disorders. This workshop will describe how to tailor interventions for people in various stages of recovery, including strategies such as harm reduction approaches, treatment, drug-free housing, and various recovery support models.

- Ed Blackburn, Central City Concern, Portland, OR
- Chuck Kieffer, The Cloudburst Group, Landover, MD (Moderator)
- Rachel Post, Central City Concern, Portland, OR

4.11 Hospitals to Housing: Preventing Homelessness for PeopleExiting Hospitals

Many people who experience chronic homelessness have severe health problems that result in hospitalization. This workshop will provide examples of how hospitals and homeless assistance providers are working together to house people after a hospital stay.

- Arturo Bendixen, AIDS Foundation of Chicago, Chicago, IL
- Steve Renahan, Shelter Partnership, Los Angeles, CA (Moderator)
- Andrea White, Housing Innovations, Lake Peekskill, NY

4.12 What’s New in Research on Veterans’ Homelessness?

In December, the Department of Veterans Affairs and Housing and Urban Development announced that veterans homelessness has decreased by 12 percent nationally from 2010 to 2011. What else do we know about veterans homelessness? Presenters will discuss what we know about this subpopulation, including data on homeless prevalence, related demographics, risk factors, and other relevant topics.

- Thomas Byrne, National Center on Homelessness Among Veterans, Philadelphia, PA
- Dennis Culhane, University of Pennsylvania, Philadelphia, PA
- Lindsay Hill, U.S. Department of Veterans Affairs
- Stephen Metraux, University of Sciences, Philadelphia, PA
- Ann Elizabeth Montgomery, National Center on Homelessness Among Veterans, Philadelphia, PA
- Ellen Munley, National Center on Homelessness Among Veterans, Philadelphia, PA
**4.13 Opening Doors and Community Plans**

In the last few years, much progress has been made in the effort to prevent and end homelessness, but much remains to be done. The U.S. Interagency Council on Homelessness (USICH) laid out the federal government's role in *Opening Doors: Federal Strategic Plan to Prevent and End Homelessness* and has asked communities to align their local and state plans with the goals, strategies, and objectives it contains. This workshop, sponsored by USICH, will feature the agency's staff and representatives of communities that have aligned their plans with *Opening Doors*. It will explore how this has helped communities sustain their sense of urgency, increase momentum, and act strategically.

- Bill Block, Committee to End Homelessness, Seattle, WA
- Matthew Doherty, U.S. Interagency Council on Homelessness, San Diego, CA
- Alicia Woodsby, Partnership for Strong Communities, Hartford, CT

**2:45 pm – 4:15 pm Workshops V**

### 5.1 Helping Young Adults Pay for Rent

Homeless young adults aged 18 to 24 have the advantage of being able to sign their own leases but often need help leasing an apartment and paying for rent until they are able to afford it independently. This workshop will examine scattered-site transitional housing programs and rapid re-housing models that help young adults rent their own apartments as well as connections with employment opportunities so young adults can stabilize long term.

- Tiana Brown, The Salvation Army, Delaware, OH
- Christy Saxton, First Place for Youth, Oakland, CA
- Todd Shenk, U.S. Department of Housing and Urban Development, Washington, DC (Moderator)

### 5.2 Juvenile Justice and Child Welfare's Response to At-Risk and Homeless Youth

Juvenile Justice and Child Welfare are two major systems of care that can intersect with youth experiencing homelessness. This workshop will survey initiatives, housing opportunities, and research in juvenile justice and child welfare for former foster youth, homeless youth, and survivors of commercial sexual exploitation.

- Merideth Dank, Urban Institute, Washington, DC
- Amy Dworsky, Chapin Hall at the University of Chicago, Chicago, IL
- John Sciamanna, National Foster Care Coalition, Washington, DC (Moderator)
- Simone Tureck, The John Burton Foundation for Children without Homes, San Francisco, CA

### 5.3 Addressing Veterans’ Mental Health Needs

Veterans face a host of challenges when they return to the civilian world. With historic rates of post-traumatic stress disorder, symptoms of traumatic brain injury, and military sexual trauma occurring among our recently returning veterans, there is an increasing focus within VA on addressing mental health treatment needs. This workshop will cover some of VA's mental health and homeless initiatives addressing these issues, as well as program and case management techniques for addressing these complex conditions.

- Anastasia Edmonston, Maryland Department of Health and Mental Hygiene, Baltimore, MD (Moderator)
- Fuad Issa, U.S. Department of Veterans Affairs, Washington, DC
- Lisa Kearney, Department of Veterans Affairs, Washington, DC
5.4 Impacting Policy: Developing Effective Advocacy Messaging

Meeting Rooms 12/13/14

In recent years, the political, economic, and budgetary climates have forced advocates to reexamine how they shape and advance their policy priorities. Presenters will describe strategies for developing a realistic policy agenda that works to advance efforts to end homelessness as well as messages that resonate with policymakers in the current environment. Participants should plan on sharing their own successful advocacy messaging strategies.

- Tedd Peso, The Night Ministry, Chicago, IL
- Kate Seif, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Joan Serviss, Arizona Coalition to End Homelessness, Phoenix, AZ

5.5 Promoting Recovery and Well-Being in Permanent Supportive Housing

Meeting Room 15

Chronically homeless people have a variety of needs: for mental health and substance abuse treatment, employment, and health care. As they move into permanent supportive housing, there are a variety of service delivery models that can be used to address these needs. This workshop will examine these models including supported employment, assertive community treatment, and others.

- Peggy Bailey, Corporation for Supportive Housing, Washington, DC (Moderator)
- Jill Carmichael, Community Council for the Homeless at Friendship Place, Washington, DC
- Marilyn Kresky-Wolff, Open Arms Housing, Inc., Washington, DC
- Andrew Sperling, National Alliance on Mental Illness, Arlington, VA

5.6 Program and Performance Measurement Simplified

Renaissance West A

Effective homeless assistance systems rely on quality data, performance measurement, and information management systems. This workshop will provide simple steps to improve data quality and performance measurement in your community as well as practical strategies for using data systems to support a performance-based homeless assistance system.

- Iain De Jong, OrgCode Consulting, Inc., Port Credit, ON

5.7 Shifting Gears: Community Planning to Re-Allocate Resources to Support New Strategies

Renaissance West B

As a result of increased use of prevention, rapid re-housing, and permanent supportive housing strategies to end homelessness, communities are beginning to reallocate resources from existing programs to more outcome-oriented strategies. This workshop will provide examples of how communities are planning to improve their performance by repurposing resources within the Continuum.

- Heather Lyons, Corporation for Supportive Housing, Chicago, IL (Speaker/Moderator)
- Katie Kitchin, Community Alliance for the Homeless, Memphis, TN
- Lora Routt, U.S. Department of Housing and Urban Development, Washington, DC

5.8 Using a Voluntary Services Approach with Families and Youth

Meeting Room 2

Supportive services are critical to helping homeless individuals, families, and youth meet their goals and escape homelessness. Yet mandating services can also be a roadblock, making it more difficult for some to access or remain connected to programs. This workshop will examine the benefits and challenges of adopting a voluntary service approach with the individuals, families, and youth your program serves.

- Katherine Daniher, Beacon Therapeutic & Diagnostic Center, Chicago, IL
- Meg Rogers, Cherokee Family Violence Center, Canton, GA
- Judith Samuels, SP3 Innovations, Haworth, NJ (Moderator)
5.9 Coordinating with TANF Agencies to Improve Families’ Housing and Employment Outcomes

Integrating housing and employment interventions can reduce the amount of time families remain homeless, increase the effectiveness of short-term rent subsidies, and allow families to become more self-sufficient. This workshop will examine how some local communities are building bridges between their family homeless service system and Temporary Assistance for Needy Families (TANF) income and employment services.

- Sharon McDonald, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Rebecca Rhoads, Mercer Alliance to End Homelessness, Lawrenceville, NJ
- Helen Thatcher, Utah Department of Workforce Services, Salt Lake City, UT

5.10 Leveraging Resources to Fund Your Supportive Housing Program

Meeting Room 3

As funding for new permanent supportive housing units becomes more challenging, communities are accessing alternate funding streams to complement Continuum of Care funding. This workshop will explore how communities are creatively developing partnerships and leveraging alternative funding streams to create permanent supportive housing options including mixed use housing.

- Bethany Graham, Enterprise Community Partners, Cleveland, OH
- Stephen Piasecki, Supportive Housing Network of New York, Albany, NY (Moderator)
- Debbie Thiele, Corporation for Supportive Housing, Seattle, WA

5.11 Crossing Hard Thresholds: Access to Housing from Jails and Prisons

Meeting Room 4

Every day, people are discharged from jails and prisons with little or no access to stable housing. Federal policies and community practices provide a patchwork of assistance and support, but those exiting the corrections system remain at very high risk of homelessness. Presenters will identify best practices and funding sources to bridge re-entry gaps, and discuss avenues for improving public policy.

- John Fallon, Corporation for Supportive Housing, Chicago, IL (Moderator)
- Sage Foster, Abode Services, Oakland, CA
- Glenn Martin, The Fortune Society, Long Island City, NY
- Adam Murphy, City of Lafayette, Lafayette, IN

5.12 Implementing the HEARTH Act: The New Continuum of Care Program

Mount Vernon Square

The HEARTH Act makes significant changes to existing Continuum of Care programs, including the Supportive Housing Program, Shelter Plus Care, and Moderate Rehabilitation/Single Room Occupancy. This workshop will describe the changes and answer audience questions about them.

- Brett Gagnon, U.S. Department of Housing and Urban Development, Washington, DC

5.13 Creating Flexible Permanent Housing Options

Congressional Hall A

Leasing a single apartment is not the only permanent housing solution for people experiencing or at risk of homelessness. In some cases, shared housing or renting a room in a house may be a more preferable option. This workshop will provide information on how communities can identify alternative permanent housing opportunities for people exiting homelessness, and use diversion strategies to prevent households from having to enter the homeless assistance system. Strategies for funding these opportunities and partners that can be helpful in these endeavors will also be discussed.

- Lauren Baker, The Salvation Army, Grand Rapids, MI
- Lindsey Bishop, Corporation for Supportive Housing, Chicago, IL (Speaker/Moderator)
- Vivian Wan, Abode Services, Oakland, CA
4:30 pm – 5:00 pm
Hill Day Prep Sessions

Colorado
Georgia
Louisiana
Maine
Missouri
New Jersey
New York
North Carolina
Oregon
South Carolina
Virginia
Washington

Congressional Hall A
Congressional Hall A
Renaissance West B
Renaissance West A
Renaissance West B
Meeting Room 5
Meeting Room 2
Mount Vernon Square A
Meeting Room 4
Renaissance West A
Meeting Room 3
Congressional Hall B

Additional Sessions Offered

4:30 pm – 5:30 pm
The Unique Challenges of Ending Homelessness in Resort Communities:
A USICH Listening Session

Strategies for ending homelessness must be tailored for every community and the experience of homelessness in America’s resort communities is shaped by many unique challenges such as weather, pressures created by tourism, seasonal employment opportunities, and the types of housing available. The United States Interagency Council on Homelessness (USICH) is hosting and facilitating this listening session to learn more from such communities and facilitate peer-to-peer learnings from community leaders facing similar challenges. Join this session to share your questions and expertise and to help USICH better understand your experiences, including: What factors most impact the response to homelessness in your community? What has been most challenging? What resources and support are needed most? What strategies have proven effective?
• Matthew Doherty, U.S. Interagency Council on Homelessness, San Diego, CA
• Amy Sawyer, U.S. Interagency Council on Homelessness, Asheville, NC

4:30 pm – 6:00 pm
Retooling the Section 8 Moderate Rehabilitation Single Room Occupancy (SRO) Program

What will become of the SRO Mod-Rehab Program under the HEARTH Act? While the SRO program will no longer exist in its current form, many communities have existing SRO properties that will continue to serve as critical housing for individuals experiencing homelessness. For this roundtable discussion SRO Mod-Rehab providers from across the country are invited to come together and explore how local communities are using SRO Mod-Rehab properties and the future of these properties.
• Brian Fitzmaurice, U.S. Department of Housing and Urban Development, Washington, DC
• Molly Rysman, Skid Row Housing Trust, Los Angeles, CA

A Systems Approach to Ending Homelessness

As the homelessness field moves to addressing systems as opposed to just programs, this session examines how “thinking” and not just “acting” systemically is required to help people committed to ending homelessness act in accordance with their highest aspirations. The approach will enable participants to motivate all stakeholders to work in partnership toward optimizing a systemic, as opposed to an organizational, response; examine the impacts—both intended and unintended—of existing strategies and potential alternatives; and surface unexamined values and assumptions that often make it difficult to implement best practices.
• John McGab, National Center on Family Homelessness, Boston, MA
• David Peter Stroh, Bridgeway Partners, LLC, Boston, MA
Southern Collaborative: Working Together Regionally to End Homelessness  
Meeting Rooms 12/13/14
The Southern Collaborative Roundtable will further the discussion around innovative programs/ideas and how to take a regional approach to implementing programs that prevent and end homelessness. The session will identify specific projects around housing, youth, connecting to mainstream benefits, and rapid re-housing that may benefit from regional collaboration. Participants from Georgia, Tennessee, and Florida are encouraged to participate and to share their successes in taking innovative programs to scale in their communities while providing examples of how to collaborate on a regional basis. By successfully implementing proven and emerging best practices, and thus attracting the attention of funders, ending homelessness can become a reality in the southeast region.

- Protip Biswas, United Way Regional Commission on Homelessness, Atlanta, GA
- Lloyd Schmeidler, Durham Affordable Housing Coalition, Durham, NC

SOAR Brainstorm: Possibilities, Strategies, and Potential Next Steps  
Renaissance East
This is an open discussion for people who are actively involved in SSI/SSDI Outreach, Access, and Recovery (SOAR) at the local, state, or national levels. Join three members of the SOAR Technical Assistance Center team to discuss what is working, what needs tweaking, and what other collaborations need to be built. The opportunity will be taken to celebrate successes and then focus on how to take SOAR even further.

- Deborah Dennis, National SOAR Technical Assistance Center, Delmar, NY
- Pam Heine, National SOAR Technical Assistance Center, Delmar, NY
- Jen Elder, National SOAR Technical Assistance Center, Delmar, NY

Critical Time Intervention Discussion  
Meeting Rooms 10/11
Critical Time Intervention (CTI) is a time-limited evidence-based practice that is increasingly being used to help individuals, families, and youth transition from homelessness to stable housing. If you are currently using the CTI model in your community, or are interested in doing so, please join this interactive session for an exchange of ideas with the model developer, model adaptation expert, and CTI practitioners.

- Judy Samuels, SP3 Innovations, Haworth, NJ
- Dan Herman, Hunter College, New York, NY

7:30 pm – 10:00 pm  Annual Awards Ceremony*  
The John F. Kennedy Center
The National Alliance to End Homelessness is pleased to present the 22nd Annual Awards Ceremony honoring individuals and organizations for their contributions to ending homelessness in our nation. The 2012 Award Recipients are:

- Private Sector Achievement: Funders Together to End Homelessness, accepted by Chair David Wertheimer, Boston, MA
- Nonprofit Sector Achievement: DESC, accepted by Executive Director Bill Hobson, Seattle WA
- Public Sector Achievement: Commissioner Mary Ann Borgeson, Douglas County District 6, Omaha, NE

*Tickets sold separately. For more information, and to learn about transportation options please visit the registration desk. Depending upon availability, tickets may be purchased until 1:00 pm on Tuesday, July 17. Per Kennedy Center regulations, tickets cannot be purchased onsite so please make sure to purchase your tickets in advance at registration.
2012 Annual Awards Ceremony Sponsors*

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*As of July 5, 2012
8:00 am – 9:00 am  Continental Breakfast with Expert Roundtables  Grand Ballroom Foyer/Grand Ballroom

8:00 am – 11:00 am  Registration  Grand Registration

8:00 am – 1:00 pm  Internet Café  Meeting Room 19
Looking for a quiet place to connect your laptop or tablet to conference Wifi, check email and stay connected? Need to update your Facebook status or Tweet about the conference? Check out the Internet Café, equipped with internet access (laptops and tablets are not provided, so please bring your own). Access the Wifi using guest code, “NAEH.” Also, don’t forget to use the designated #NAEH12 hashtag in posts and check out conference pictures on the Alliance Facebook page.

8:30 am – 9:00 am  Hill Day Prep Session  Meeting Room 3

9:15 am – 10:45 am  Workshops VI

6.1 Increasing Access to Youth Programs and Keeping Youth Engaged
There is a subset of homeless youth who have mental health and substance abuse disorders, may have lived on the streets for significant periods of time, and have significant barriers to obtaining and maintaining housing. In order to end youth homelessness and protect these youth from significant dangers on the street, it is essential to engage them, house them, and keep them housed. This workshop will feature programs that are successfully engaging youth and maintaining that engagement through specific strategies.

- Mark Evans, Bridge Over Troubled Waters, Boston, MA
- Melinda Giovengo, YouthCare, Seattle, WA (Moderator)
- Christy Saxton, First Place for Youth, Oakland, CA

6.2 Emerging Grant and Per Diem and Transition-In-Place Models for Homeless Veterans
As the U.S. Department of Veterans Affairs moves forward in its plan to end homelessness, new programs are evolving to meet the needs of a new generation of veterans. VA’s transitional housing program, the Grant and Per Diem (GPD) program, is accepting applications for a transition-in-place (TIP) model. TIP is emerging as an important new way in which the GPD program can be implemented. This workshop will examine the transition-in-place model, look at how traditional facility-based transitional programs are interpreting it, and answer questions around implementation, program design, and funding.

- Baylee Crone, National Coalition for Homeless Veterans, Washington, DC
- Sandy Miller, Philadelphia Veterans Multi-Service & Education Center, Inc., Philadelphia, PA (Moderator)
- Jeff Quarles, U.S. Department of Veterans Affairs, Washington, DC

6.3 Homeless People with Disabilities: Working across Silos for Housing and Supports
Programs that support people with disabilities are working across agency silos with implications for plans to end homelessness. Presenters in this session will share examples of mainstream initiatives that cross silos to combine housing and services. HUD’s Section 811 program for people with disabilities, state efforts to address Olmstead, and innovative partnerships led by public housing authorities will be covered.

- Michelle Heritage, Community Shelter Board, Columbus, OH
- Martha Knisley, Technical Assistance Collaborative, Inc., Raleigh, NC
- Cullen Ryan, Community Housing of Maine, Portland, ME (Moderator)
6.4 Creating Successful Partnerships with Public Housing Authorities  
Renaissance West A
Ending homelessness cannot be done without the support of public housing authorities (PHAs). This workshop will highlight innovative ways that communities and PHAs are working together to create preferences and other partnerships to place households experiencing homelessness in Section 8 and public housing. Presenters will discuss specific ways in which the relationships between local homeless assistance systems and PHAs have been structured.

- Roberta Cancellier, City of Philadelphia Office of Supportive Housing, Philadelphia, PA
- Rachel Devlin, Portland Housing Authority, Portland, OR
- Debbie Thiele, Corporation for Supportive Housing, Seattle, WA (Moderator)
- Latoya Young, District Alliance for Safe Housing, Washington, DC

6.5 Elections 2012: Engaging Consumers, Candidates, and Your Community  
Meeting Room 4
The upcoming elections offer an exciting opportunity to use the political process to raise awareness and prioritize ending homelessness. Presenters will explain ways a 501(c)(3) can participate in election activities, including voter registration, education, and candidate engagement.

- Isaiah Castilla, Alliance for Justice, Washington, DC
- Kurt Rogers, Mercy Housing Lakefront, Chicago, IL
- Michael Stoops, National Coalition for the Homeless, Washington, DC (Speaker/Moderator)
- Elizabeth Tumiel, Mercy Housing Lakefront, Chicago, IL

6.6 Successful Exits and Permanent Supportive Housing Turnover  
Meeting Room 2
Permanent supportive housing Permanent Supportive Housing is crucial for serving chronically homeless households and households with intensive service needs but may not need to be the final housing destination for everyone. This workshop will present methods to identify and support eligible individuals and families who wish to move out of PSH, and to plan for this positive turnover in managing PSH capacity.

- Tori Lyon, Jericho Project, New York, NY
- Matthew Morgan, Journey Home, Hartford, CT
- Connie Tempel, Corporation for Supportive Housing, New York, NY (Speaker/Moderator)

6.7 Using Media to Advance your Mission  
Meeting Room 3
As communications tools and strategies are increasingly available to organizations, choosing the right ones and using them effectively can be a challenge. This workshop will discuss how to maximize social media and traditional media tools and outlets to advance your mission of ending homelessness. Presenters will discuss Facebook, Twitter, blogging, and how to engage the press.

- Ezra Bilinkoff, M&R, New York, NY
- Iain De Jong, OrgCode Consulting, Inc., Port Credit, ON
- Cynthia Stuart, Supportive Housing Network of New York, New York, NY
- Blake Warenik, National Housing Conference and Center for Housing Policy, Washington, DC (Moderator)

6.8 Strategies for Improving Employment Outcomes  
Renaissance West B
Income from employment is critical to ensuring individuals and families can transition successfully out of homelessness and off of short-term rent subsidies. This workshop will examine strategies to improve the employment outcomes of low-income families and individuals. Strategies to engage Workforce Investment Boards and successful employment program models will also be discussed.

- Anthony Love, National Center on Homelessness among Veterans, Washington, DC
- Marlena Sessions, Workforce Development Council of Seattle-King Co., Seattle, WA
- Melissa Young, Heartland Alliance for Human Needs & Human Rights, Chicago, IL
6.9 Coming Together: Engaging Reluctant Providers in Community Planning to End Homelessness

A continuing challenge for communities is engaging all key players in the planning process to end homelessness. It is of particular importance that there is full participation in collecting and sharing data, systems planning, and coordinating services. Presenters will share stories of how they engaged and partnered with reluctant service providers to bring them to the table.

- Zachary Brown, WV Coalition to End Homelessness, Weston, WV
- Kevin Finn, Strategies to End Homelessness, Cincinnati, OH
- Dean Klein, Office to Prevent and End Homelessness, Fairfax, VA
- Kay Moshier McDivitt, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)

6.10 Effective Continuum of Care Leadership: Examples and Strategies

Congressional Hall A

The HEARTH Act will modify the role and responsibilities of Continuum of Care lead agencies. In several communities, lead agencies already carry out the major responsibilities that the HEARTH Act will require. In this workshop presenters will describe how to manage and coordinate resources and offer strategies for effectively implementing HEARTH Act.

- Brooke Spellman, Abt Associates, Inc., Bethesda, MD
- Suzanne Wagner, Housing Innovations, New York, NY (Speaker/Moderator)

6.11 Broaden and Build Your Capacity for Change - 100,000 Homes Campaign

Mount Vernon Square B

Positive emotions are designed to build and broaden our capacity for change and they are at the heart of the 100,000 Homes Campaign. Bring an open mind and explore the possibilities of joining a movement of community leaders from across the country who are dedicated to ending homelessness for our most vulnerable neighbors. Learn everything you ever wanted to know about the 100,000 Homes Campaign in this interactive session with activities designed to start your day with joy, hope, and optimism!

- Becky Kanis, 100,000 Homes Campaign, Community Solutions, Los Angeles, CA
- Linda Kaufman, 100,000 Homes Campaign, Community Solutions, Washington, DC
- Beth Sandor, 100,000 Homes Campaign, Community Solutions, Los Angeles, CA
- Mike Shore, 100,000 Homes Campaign, Community Solutions, Phoenix, AZ
- Leslie Wise, 100,000 Homes Campaign, Community Solutions, Los Angeles, CA

11:15 am – 12:45 pm Lunch* with Expert Panel Discussion

Grand Ballroom

Expert Panel Discussion:

- **Moderator:** Steve Berg, Vice President for Programs and Policy, National Alliance to End Homelessness, Washington, DC (Moderator)
- **Panelist:** Dennis Culhane, Professor, University of Pennsylvania, Philadelphia, PA
- **Panelist:** Deborah DeSantis, President and CEO, Corporation for Supportive Housing, New York, NY
- **Panelist:** Jonathan Harwitz, Deputy Chief of Staff, Budget & Policy, U.S. Department of Housing and Urban Development, Washington, DC
- **Panelist:** Anne Miskey, Executive Director, Funders Together to End Homelessness, Boston, MA

Special Announcements:

- 100,000 Homes Campaign

1:30 pm – 6:00 pm Hill Report Back Session

Grand Ballroom Foyer next to Grand Registration

* Excess food from today’s lunch will be donated to
Plenary Speaker Biographies

Dennis Culhane is the Dana and Andrew Stone Professor of Social Policy at The University of Pennsylvania. His primary areas of research are homelessness, assisted housing policy, and policy analysis research methods. His current work includes studies of the dynamics of homelessness among families and adults, and the impact of homelessness on the utilization of health, education, and social services. He is the Director of Research for the US Veteran’s Administration’s National Center for Homelessness among Veterans. He is also working with several states and cities to develop preventative approaches to homelessness, including “rapid exit” and community-based housing stabilization programs.

Deborah De Santis became President and CEO of the Corporation for Supportive Housing (CSH) in January 2007; she had joined the nonprofit organization in 2003 as Director of CSH’s New Jersey program. CSH is a national organization which helps communities throughout the country create permanent, affordable housing with services that prevent and end homelessness. During Ms. De Santis’ tenure, CSH surpassed its goal to create 150,000 new units of supportive housing throughout the United States. Immediately prior to joining CSH, she oversaw the business operations of a real estate development company, International Senior Development, LLC. From 1998 to 2002, she was with the New Jersey Housing and Mortgage Finance Agency, first as COO and then as Executive Director. Ms. De Santis also served as Deputy Chief of Staff to New Jersey Governor Christine Todd Whitman from 1996 to 1998, and as Deputy Commissioner of the New Jersey Department of Community Affairs, which oversees the development of affordable housing in the state. Ms. De Santis received a Bachelor’s degree in Business Administration from Babson College and was appointed to its Board of Trustees in 2011.

Jonathan Harwitz is Deputy Chief of Staff for Budget and Policy for the U.S. Department of Housing and Urban Development (HUD). Prior to joining HUD, Mr. Harwitz served as a Professional Staff Member for the Senate Appropriations Subcommittee on Transportation, Housing and Urban Development (T-HUD) and Counsel to the Housing and Community Development Subcommittee of the House Financial Services Committee. From 1998 to 2007, Mr. Harwitz served in various federal policy advocacy positions with the Corporation for Supportive Housing. Mr. Harwitz has also practiced civil and criminal litigation with the firms Schulte Roth & Zabel and Stillman, Friedman & Schectman in New York City. He has also served as law clerk to two federal judges on the District Court for the Southern District of New York. He is an honors graduate of Yale College and Harvard Law School.

Anne Miskey is Executive Director of Funders Together, an organization seeking to end homelessness by harnessing philanthropy’s expanding potential for impact and change. Prior to joining Funders Together she worked for a number of years in both the philanthropic and corporate sectors. Her most recent position was as Director of Community Initiatives for the Oakville Community Foundation where she helped to build cross-sectoral collaboratives focused on a variety of social issues and to produce an annual community indicator report, called Vital Signs, which identified community needs and gaps. Prior to her time at the Foundation she worked for United Way. Her years in the corporate world included running her own consulting business which provided training to major corporations in developing strategic business and communications plans. She also worked for many years in Public Relations and Corporate Communications for Bell Canada.

Nan Roman, President and CEO of the National Alliance to End Homelessness, is a leading national voice on the issue of homelessness. Under her leadership, the Alliance has developed a pragmatic plan to end homelessness. To implement this plan, Ms. Roman works closely with members of Congress and the Administration, as well as with cities and states across the nation. She collaborates with Alliance partners to educate the public about the real nature of homelessness and its solutions. She has researched and written on the issue, is frequently interviewed by the press, and regularly speaks at events around the country. Ms. Roman’s unique perspective on homelessness and its solutions comes from years of local and national experience in the areas of poverty and community-based organizations.

Kathleen Sebelius was sworn in as the 21st Secretary of the Department of Health and Human Services (HHS) on April 28, 2009. Since taking office, Secretary Sebelius has led ambitious efforts to improve America’s health and enhance the delivery of human services to some of the nation’s most vulnerable populations, including young children, those with disabilities, and the elderly. As part of the historic Affordable Care Act, Secretary Sebelius is implementing reforms that have ended many of the insurance industry’s worst abuses, and will help 34 million uninsured Americans get health coverage. She is also working with doctors, nurses, hospital leaders, employers, and patients to slow the growth in health care costs through better care and better health. Secretary Sebelius served as Governor of Kansas from 2003 until her Cabinet appointment in April, 2009, and was named one of America’s Top Five Governors by Time Magazine.
Workshop Speaker Biographies

Jacquelyn Anderson is senior program manager for research and evaluation at the Corporation for Supportive Housing (CSH). Ms. Anderson directs CSH’s national research activities and provides technical assistance to local communities in evaluation design and data analysis. She leads efforts to disseminate research on supportive housing and has created numerous reports, policy briefs, and other tools to effectively communicate research findings to policymakers, public agency administrators, providers, and other important stakeholders. Prior to working for CSH, she was a research associate for MDRC, a nonprofit social policy research organization. There she evaluated a number of large-scale national initiatives targeted to low-income families and disabled individuals focused primarily on employment, job retention, and career advancement.

Aimee Armata is the Clinical Director at Larkin Street Youth Services where she has worked for the past four years as Manager of Mental Health and Substance Abuse Services. Larkin Street Youth Services is a nonprofit organization in San Francisco that serves runaway and homeless youth ages 12 to 24. The agency’s Continuum of Care is designed to help youth permanently exit street life. Ms. Armata has worked with adolescents and transitional age youth for over 10 years across the provider continuum. She has also worked in forensic and low threshold community mental health settings from a wellness and recovery perspective to reduce disparity and address the impacts of stigma on individual mental health and collective/cultural well-being. Ms. Armata works as both a cultural anthropologist and a clinician engaged in social and psychological transformation and situates her work as an intervention in socially sanctioned forms of violence affecting youth, marginalized communities and youth with persistent mental illness.

Michael Arnold is Executive Director of the Los Angeles Homeless Services Authority (LAHSA), the Lead Agency for the City and County of Los Angeles Continuum of Care. Mr. Arnold has served in executive management roles in the nonprofit and government sectors, including at the UCLA Neuropsychiatric Hospital and Institute. At LAHSA, he has led the restructuring of the Authority, and has been a major force behind the re-engineering and expansion of the Los Angeles Continuum of Care Homeless Management Information System. Mr. Arnold is a relentless agent of change, refocusing the organization on permanent housing solutions and committed to developing better integration of housing and services. He is a member of the Los Angeles City Mayor’s Housing and Homelessness Cabinet, and the Los Angeles County Interdepartmental Council on Homelessness. Mr. Arnold also serves as a board member with the West Hollywood Community Housing Corporation, a nonprofit affordable housing developer which has developed and manages over 350 units of affordable and low-income housing.

Peggy Bailey is the Senior Policy Advisor for the Corporation for Supportive Housing (CSH). She joined CSH after five years as the behavioral health policy and program analyst for the Alliance. Prior to joining the Alliance, she was the senior healthcare financing policy analyst for the Association of Maternal and Child Health Programs. She previously worked for the City of Rockwall, Texas as an assistant to the Director of Public Works and later the Assistant City Manager. Ms. Bailey is a graduate of the University of Notre Dame and has a Master’s degree in Public Affairs from the University of Texas at Dallas.

Lauren Baker is the supervisor of Housing Services at the The Salvation Army Booth Family Services, which coordinates the centralized intake for housing services in Grand Rapids, Michigan. At central intake, The Salvation Army partners with 14 organizations and over 22 programs to make referrals, and assess over 500 households monthly. Booth Family Services also provides prevention and diversion services. Ms. Baker has an MSW from Michigan State University and has a background in research and evaluation.
Lianna Barbu is directing the internal operations of the Community Shelter Board. She is responsible for overseeing the operation and management of the finance, grants, information technology, and human resources. Ms. Barbu is also directing the data, research, and evaluation affairs of the Community Shelter Board and is responsible for program and system evaluations necessary for programmatic and planning decisions at CSB. She holds a Master’s degree in Business Administration from the Ohio State University Max M. Fisher College of Business and an undergraduate degree in Computer Sciences.

Ozella R. Barnes is clinical director at Teen Living Programs and has led their direct service programs since 2004. The core belief of Teen Living Programs is that all youth are entitled to a safe and loving home, where they gain an assurance of belonging, a desire for independence, a commitment to competence, and a heart of compassion. Prior to Teen Living Programs, Ms. Barnes had 15 years leadership experience in various residential and child welfare organizations in Illinois and Missouri. She frequently presents and trains on integrated milieu-based programming and is a leading voice on issues related to trauma, adolescence and youth homelessness. Ms. Barnes holds a Doctorate in Clinical Psychology from Wheaton College and a Bachelor’s degree from Central MO State University.

Andrew Barnett is the executive director of the Sexual Minority Youth Assistance League (SMYAL), the only community-based organization in the Washington, DC metro area solely dedicated to supporting lesbian, gay, bisexual, transgender, and questioning (LGBTQ) youth. Mr. Barnett joined the SMYAL staff in 2005 and began his tenure as Executive Director in 2009. Through his leadership, SMYAL has refined its program to focus on empowering LGBTQ youth through leadership development and advocacy. Andrew’s passion is empowering LGBTQ youth to be advocates and change agents in the broader community; he also trains teachers, providers, and others who shape the lives of youth. In 2010, Mr. Barnett received the Metro Weekly Next Generation Award, which recognizes the accomplishments of LGBT activists, artists, and leaders under 30. Mr. Barnett earned his Bachelor’s degree at the Evergreen State College in Olympia, WA. Since then, he has devoted his professional career to serving the LGBT community.

Karen Batia, Ph.D., is the executive director of Heartland Health Outreach and vice president of Heartland Alliance for Human Needs and Human Rights: she oversees primary and oral health services, outpatient and residential mental health and addictions treatment, refugee health programs, cross-cultural interpreting services, and a continuum of other services that support people with limited access to care. In that capacity, she is designing and implementing integrated health services in order to better position the agency to respond to health care reform. She is also leading the development and formation of Together4Health, a care coordination entity comprising more than 35 organizations that include hospitals, pharmacies, and social service, primary care, and housing providers across Cook County. Ms. Batia came to Heartland in 1996 to oversee HHO’s homeless residential services. From 2004 to 2010, she served as senior director of Heartland Health Outreach’s Mental Health and Addiction Services, where she oversaw program development, fundraising, fiscal management, strategic planning, and all other aspects of managing 15 outpatient and residential programs. During that time, she also spearheaded the founding of the Midwest Harm Reduction Institute and served as Heartland Alliance’s chief clinical officer, overseeing clinical care and quality for HHO and its partner organizations, which included creating and implementing its Philosophy of Care.
Samantha Batko is a Program and Policy Analyst for Youth at the National Alliance to End Homelessness. In that role, she focuses on helping craft policy and identifying promising programs that end homelessness for young families, those families with children under the age of five, and parenting youth under the age of 25. Ms. Batko also serves as the Alliance’s lead staff person on issues affecting survivors of domestic violence. She is publishing a series of best practices on serving survivors of domestic violence through the rapid re-housing model and designs the Alliance’s conference tracks on this topic. She previously held the position of Capacity Building Associate and helped state and local governments, communities, and nonprofit programs design and implement Rapid Re-Housing/Housing First systems and programs. She provided direct technical assistance in Fairfax County, Virginia on the implementation of their ten year plan, including the development of a new intake and assessment process and how to use the Homelessness Prevention and Rapid Re-Housing Program as a systems change tool. Ms. Batko joined the Alliance in February 2006 after obtaining her Bachelor’s degree in Psychology from Virginia Tech.

Patty Beech has over twenty years experience bringing people together to end homelessness by improving coordination, expanding supportive service programs, building capacity, and developing permanent supportive housing. She has worked for Minnesota Housing Finance Agency, a community action agency, and a regional planning agency. For the past eight years Ms. Beech has focused on Continuum of Care planning, planning to end homelessness, supportive housing development and needs assessment in small towns, in rural and tribal areas, and for special populations. Ms. Beech has assisted in the creation or preservation of 164 supportive housing units and has secured over $4 million for capital costs of acquisition and construction for nonprofit and tribal developers. In 2011, Ms. Beech assisted three Northern Minnesota tribes to develop plans to end homelessness. She was the development consultant for American Indian Community Housing’s Gimaajii Mino Bimaadiziyaan (Together We are Beginning a Good Life) Supportive Housing.

Vera Beech is the Executive Director of Community Rebuilders in Grand Rapids Michigan, where she is a leading advocate for early interventions to prevent homelessness and rapidly re-housing to end homelessness. Ms. Beech leads a team of 21 staff and administers 12 housing program. In 2011, Community Rebuilders, used their strengths-based housing first service delivery model, to move more than 2,232 persons experiencing homelessness into housing of their choice. Ms. Beech leads a team that rehouses households in an average of 14 days and sets benchmark outcomes with 92 percent of households served remaining permanently housed 12 months post exit from services.

Arturo Valdivia Bendixen is Vice President for Housing Partnerships at the AIDS Foundation of Chicago, advocating for sound AIDS policy and developing strategies for coordinating AIDS care and prevention services throughout the Chicago Metropolitan area. He has also served as a member and officer of the Chicago Planning Council on Homelessness, presently is a member of the Board of the Chicago Alliance to End Homelessness and is Executive Director of the Center for Housing and Health. At the AIDS Foundation of Chicago, he directs the organization’s Data and Evaluation Services and a number of housing assistance and supportive housing programs, including the “Hospital to Housing” program, and other harm reduction/housing first projects. Mr. Bendixen was a founding member of the Chicago Partnership to End Homelessness. He is also an adjunct faculty member at the Jane Addams College of Social Work in the University of Illinois at Chicago.

Steve Berg, Vice President for Programs and Policy at the National Alliance to End Homelessness, specializes in employment, economic development, and human services, and the crossover between those issues and housing. He came to the Alliance from the Center on Budget and Policy Priorities, where he worked on state-level welfare reform and employment. Before coming to Washington, he spent 14 years as a legal services attorney in California and Connecticut, working on housing, government benefits, employment and family integrity. His experience includes nonprofit management and staff training and development.
Kris Billhardt, director of Volunteers of America’s Home Free program, has worked in the domestic violence movement for over three decades. Her accomplishments include development of a nationally recognized innovative program design, extensive training and technical assistance, scholarly publications, and development of ethical communication policies and practices for use in human services settings. She serves on several local and statewide boards, including Oregon’s Ending Homelessness Advisory Council. In 2007, the Home Free program was honored with the Annie E. Casey Foundation Family Strengthening Award, and in 2010 the Home Free rapid re-housing program was recognized by the Alliance as a best practice for responding to domestic violence survivors’ homelessness.

Ed Blackburn is the Executive Director of Central City Concern (CCC), a nonprofit agency in Portland, OR committed to ending homelessness. CCC’s mission is providing comprehensive solutions to ending homelessness and achieving self-sufficiency. Mr. Blackburn began at CCC in 1992 as the Director of the Hooper Detoxification Center. In 1997 he became the Director of Health and Addiction Services, and in 2007 moved into a Deputy Director position. Mr. Blackburn assumed his role as Executive Director of the agency in 2008. Mr. Blackburn has been a leader in developing a comprehensive approach to ending homelessness at CCC which includes several nationally and internationally recognized program models.

Shakeita Boyd, a native of Washington, DC has over eight years of specialized experience with assisting special populations to produce supportive outcomes that bridge the gap between restrictive barriers and the ability to live life on one’s own terms. Ms. Boyd has held senior management and direct service positions, which has provided her leadership opportunities to mobilize efficiently on an organizational level. Currently, she serves as the Community Housing Director with the District Alliance for Safe Housing, utilizing the Best Practices of Rapid Re-Housing for Survivors of Domestic Violence. Her professional experiences include positions held as a Program Manager for a permanent supportive housing program where she supported individuals and families using the housing first model. In addition to her work experience, she is now pursuing a Master’s degree in Management from the University of Maryland.

Leslie Briner, has worked in the field of direct services with children, youth and families for over 12 years. She began working in programs for homeless families, youth with developmental disabilities, foster care youth and, since 2005, has worked with commercially sexually exploited youth. Ms. Briner served as the Program Director of Youth Services at SAGE (Standing Against Global Exploitation) in San Francisco, CA from 2005 to 2007. Beginning in 2009 she began consulting with the City of Seattle Domestic Violence and Sexual Assault Prevention Division in their efforts to develop community based training and programming to respond to commercially sexually exploited youth. In 2010, Ms. Briner joined YouthCare charged with implementing the Bridge program, a continuum of services for commercially sexually exploited youth in Seattle. At present, Ms. Briner is the Commercial Sexual Exploitation Training and Policy Coordinator for YouthCare. She is currently completing her MSW at the University of Washington.

Michelle Brophy is the Director of Rhode Island for the Corporation for Supportive Housing. Prior to joining the Corporation for Supportive Housing in December 2003, Ms. Brophy was employed at Rhode Island Housing where she was the Program Administrator for the Family Self Sufficiency Program and the Supportive Housing Program. Ms. Brophy has worked in the affordable housing field since 1993 and her experience ranges from providing direct services to residents to housing development. Ms. Brophy is now working out of the Governor’s office to coordinate the implementation of Opening Doors, Rhode Island, the State’s Plan to End Homelessness. Michelle received a Bachelor’s degree in Social Work from Rhode Island College and a Master’s degree in Human Service Administration from Springfield College. She also received Certificates in Family Mediation and Housing and Community Development.
Zach Brown is the Homeless Management Information Systems Program Manager for the West Virginia Coalition to End Homelessness and the WV Balance of State Continuum of Care. A native of Fairmont, WV, Mr. Brown began his nonprofit career as the Director of Development for a local chapter of the American Red Cross, and went on to serve as the Development Director for North Central WV Community Action in Fairmont, WV for seven years. Zach holds a Bachelor’s degree in International Studies and a Master’s degree in Public Administration from West Virginia University.

Jamey Burden is the Director of Housing Programs at Community of Hope in Washington, DC, where he is responsible for developing and overseeing the agency’s five housing and supportive services programs. Prior to joining Community of Hope, Mr. Burden was the Assistant Director of the Center for Capacity Building at the Alliance where he provided planning and technical assistance help to communities around the country developing and implementing plans to end homelessness. Previously, working at the Minnesota Housing Finance Agency, he directed the statewide Family Homelessness Prevention and Assistance Program. Mr. Burden has worked on homelessness/housing programs and advocacy for 20 years. He holds an MSW from the University of Connecticut.

Felicia L. Burnette is currently a Housing Case Manager for the Franklin County Family Resource Center, an emergency shelter for families including victims of domestic violence located in Rocky Mount, VA and serving Franklin County. In addition to her work in assisting families in locating permanent housing, Ms. Burnette also facilitates Stress & Anger Management groups and the RentWise Curriculum. Prior to her working at the Family Resource Center, Ms. Burnette was a case manager for VA CARES, assisting ex-offenders in obtaining employment and housing. Recently Ms. Burnette took part of the 1,000 Homes for 1,000 Virginians count for district 12, concentrated in Martinsville, VA which was a regional effort for the 100,000 Homes National Campaign.

Tom Byrne is a pre-doctoral research fellow at the National Center on Homelessness Among Veterans in Philadelphia. He is also a doctoral student in social welfare at the University of Pennsylvania where his research has focused primarily on homelessness and supported housing policy.

Allison Calabro serves as the Homeless Veterans Outreach Program Manager for the Benefits Assistance Service of the Veterans Benefits Administration. Prior to working for VA Central Office in Washington, DC, she served as a Veterans Service Representative at the Cleveland VA Regional Office assisting Former Prisoners of War and seriously injured OEF/OIF Veterans with VA benefits eligibility and claims processing.

Roberta Cancellier serves as the Deputy Director for Policy, Planning and Administration at the City’s Office of Supportive Housing, where she leads Philadelphia’s Continuum of Care process, which brings more than $30 million to the City annually for existing and new housing for homeless people. She was instrumental in development of the City’s Ten Year Plan to End Homelessness and co-leads the planning team for 100k Homes Philly. Other key initiatives include developing a training curriculum for family providers of shelter/transitional housing, which includes a trauma-informed Sanctuary® Model component, and a Homeless Death Review process in collaboration with the Medical Examiner’s Office. Ms. Cancellier has a Master’s in Social Work Administration from the University of Michigan.

Nancy Campbell is the National Director of the HUD-VASH program. Ms. Campbell began her career with the Department of Veterans Affairs (VA) as a clinical social worker at the North Chicago VA Medical Center. In her many years with the VA she has held a number of positions including the Quality Manager in the Office of Care Coordination in VA Central Office, the Veterans Integrated Service Network 10 Care Coordination Program Manager, and the Associate Medical Center Director in Charleston, SC. Ms. Campbell has been named Federal Employee of the Year by the Cincinnati-area Federal Executive Board and Social Worker of the Year by the National Association of Social Workers Ohio Chapter. Ms Campbell received her MSW from the University of Illinois.
Rachel Caraviello has worked with the Los Angeles County Community Development Commission to define the appropriate service requirements for senior housing projects competing for public funding. In 2009, Ms. Caraviello developed a written guide for the County and its partners, detailing how to implement the California Assisted Living Waiver Program in publicly-subsidized senior housing. Ms. Caraviello is currently the Director of Programs at Affordable Living for the Aging (ALA) where she is responsible for integrating services with housing to support the well-being and independence of residents—including formerly homeless seniors. She received her Master’s degree at the University of Southern California.

Jill Carmichael, LGSW, came to Friendship Place in 2008 to direct the launching of the organization’s first Housing First program, under a contract with the DC Department of Human Services (DHS). DHS has taken note of the program’s outstanding outcomes and twice granted Friendship Place increased funding to serve additional individuals. In November 2011, Ms. Carmichael directed the launch of Friendship Place’s newest program, Veterans First, which is a rapid re-housing and prevention program for veterans under the VA’s SSVF grant. She is active in a coalition of Housing First provider agencies, and partnered with Washington Legal Clinic for Homeless to develop and conduct citywide trainings in tenants’ rights and responsibilities.

Isaiah Castilla serves as Advocacy Programs Counsel at the Alliance for Justice (AFJ). Prior to joining AFJ, Mr. Castilla was founding member of The Castilla Law Group, P.L.L.C. In his practice, he managed a caseload of both civil and criminal matters, in addition to working with nonprofits on political advocacy and development. During law school, Mr. Castilla was a clerk for the Mississippi Attorney General’s office at the Department of Transportation and an extern to Associate Justice Jess Dickinson of the Mississippi Supreme Court. Isaiah holds a J.D. from Mississippi College School of Law and a Bachelor’s degree from Tougaloo College.

Jonda Clemings, LSW, is the Training and Technical Assistance Coordinator for the Coalition on Homelessness and Housing in Ohio (COHHIO). Ms. Clemings is responsible for coordinating homelessness and affordable housing-related trainings and responding to requests for homelessness technical assistance. She received her Master’s of Education in Social Agency Counseling II from University of Dayton and Bachelor’s in Psychology from Ashland University.

Linda Couch has worked at National Low Income Housing Coalition (NLIHC) since 1995 except for three years at LeadingAge (formerly the American Association of Homes and Services for the Aging), where she worked on affordable housing for low income seniors. Ms. Couch works on public and assisted housing issues, budget and appropriations and NLIHC’s campaign to capitalize a national housing trust fund, among other issues. She also has a background in state governmental affairs, working for a private consulting firm and as a fellow in the Connecticut General Assembly’s Office of Legislative Research. Ms. Couch has a Master’s degree from the University of Connecticut and a Bachelor’s degree from the George Washington University.

Baylee Crone currently serves as the Director of Technical Assistance for the National Coalition for Homeless Veterans (NCHV). In this capacity, she is responsible for oversight of NCHV’s research and communications staff. In addition to providing regular intensive, one-on-one program development and expansion consultations with HVRP grantees and their partners, Ms. Crone develops trainings and best practices to help facilitate stronger outcomes for grantees and the homeless veterans they serve. Since 2008, Ms. Crone has also engaged with multiple organizations providing direct services to veterans and at-risk populations, including a regional lifeline suicide prevention hotline, CAUSE’s massage therapy program at Walter Reed Army Medical Center, RAINN’s Military Sexual Assault helpline, and the Veterans Artist Program. She earned a Bachelor’s degree from the University of California, Santa Barbara. She is currently pursuing her Master’s degree in Vocational Rehabilitation Counseling at the George Washington University.
Dennis Culhane is the Dana and Andrew Stone Professor of Social Policy at the University of Pennsylvania. His primary areas of research are homelessness, assisted housing policy, and policy analysis research methods. His current work includes studies of the dynamics of homelessness among families and adults, and the impact of homelessness on the utilization of health, education, and social services. He is the Director of Research for the U.S. Veteran’s Administration’s National Center for Homelessness among Veterans. He is also working with several states and cities to develop preventative approaches to homelessness, including “rapid exit” and community-based housing stabilization programs.

Mary Cunningham is a senior research associate at the Urban Institute, where her research focuses on homelessness, housing, concentrated poverty, as well as on efforts to improve economic wellbeing among low-income families. She was a researcher at the Urban Institute from 1997 to 2005. Prior to her return in 2008, Ms. Cunningham launched and directed the Homelessness Research Institute, the research and education arm of the Alliance. Her recent reports include “Preventing and Ending Homelessness—Next Steps for Policymakers,” “Targeting Chronically Homeless Veterans with HUD-VASH,” and “Residential Instability and the McKinney-Vento Homeless Children and Education Program.” Ms. Cunningham is currently undertaking a study that looks at the impact, including the potential cost benefit, of providing housing vouchers to homeless families at risk of child welfare involvement.

Kathy Daniher received her Bachelor’s degree from Saint Xavier University and her Master’s degree from the Chicago School of Professional Psychology. She is a licensed clinical professional counselor and is the Director of Homeless Outreach Services at Beacon Therapeutic. Ms. Daniher first joined Beacon in 2008 where she was the Project Director of the Family Assertive Community Treatment (FACT) initiative where she successfully spearheaded innovative supportive services and achieved significant, measurable outcomes. Ms. Daniher is experienced in strengths-based trauma-informed clinical services with young children, adolescents, and families and focuses on the principles of harm reduction and reflective practice. She is trained in Child Parent Psychotherapy and the Preventing Child Abuse and Neglect Curriculum published by Zero to Three. Ms. Daniher also contracts through Beacon Therapeutic with the Midwest Harm Reduction Institute, providing training to other agencies and organizations interested in moving toward using harm reduction with families.

Meredith Dank, PhD, is a Research Associate in the Urban Institute’s Justice Policy Center. Her work has primarily focused on both international and domestic human trafficking, teen dating violence and vulnerable populations. Dr. Dank is the co-PI on several international and domestic human trafficking projects, including a National Institute of Justice (NIJ) funded study on estimating the unlawful commercial sex economy in the U.S., and a NIJ-funded study on youth’s use of technology to perpetrate teen dating violence. Dr. Dank is the author of the book *The Commercial Exploitation of Children* (2011), which is based on a NIJ-funded study (2008) that determined the extent of commercially sexually exploited children in New York City.

Iain De Jong is the President and CEO of OrgCode Consulting, Inc., an international consulting firm dedicated to ending homelessness and building vibrant communities and organizations. In addition to his work with OrgCode, Mr. De Jong holds a faculty position in the Graduate Planning Programme at York University. Mr. De Jong provides light-hearted delivery to important subjects, influencing policy and programs across the United States, Canada, Australia and parts of Western Europe. A long-time partner of the Alliance, Mr. De Jong values his opportunities to provide presentations at conferences and engage with conference attendees on a range of subjects, and also provides guest blogs to the Alliance.
Rachel Devlin has been with Home Forward (formerly the Housing Authority of Portland) for nearly seven years, working in the Rent Assistance Department on a variety of community initiatives. She was responsible for implementing and overseeing Home Forward’s county-wide Short Term Rent Assistance (STRA) program. STRA consolidated $1.8 million in annual funding from six funding streams, into a single unified program with one set of outcomes serving 1,800 families per year. During her tenure, Ms. Devlin has overseen Home Forward’s Shelter Plus Care and Rent Well Tenant Education programs, and is currently responsible for developing, implementing, and evaluating new initiatives designed to improve outcomes for Home Forward’s participants. Rachel has a Bachelor’s degree from Stanford University and spent eight years in nonprofit program development, fundraising, and organizational development prior to joining Home Forward.

Barbara DiPietro earned a Bachelor’s degree from James Madison University, a Master’s degree from the University of Maryland, Baltimore County, and a Doctorate in Public Health Policy (also from UMBC). Her doctoral dissertation examined the impact of homelessness in Baltimore City’s emergency departments. While earning her Master’s degree, she worked at the Office of the Maryland Governor on policy issues related to health, aging and human services. From there, she moved to the Maryland Department of Health and Mental Hygiene where her major focus was inter-agency child and family policy, developing the State’s 10-Year Plan to End Homelessness, and developing and coordinating policy and legislation related to public health services. At this time, she is Director of Policy for both the National Health Care for the Homeless Council as well as for Health Care for the Homeless of Maryland. In this role, she is able to focus on federal, state, and local policies that affect individuals experiencing homelessness, and takes a particular interest in how public systems can better serve vulnerable populations.

John Driscoll joined the staff of NCHV in January 2002. He served in the U.S. Army from 1970-1980, including a tour as an air-evac medic and platoon sergeant with the 575th Medical Detachment during the Vietnam War. He served as the senior clinical specialist on the Surgical Intensive Care Unit of the Walter Reed Army Medical Center in Washington, DC, from 1973-1980. Mr. Driscoll graduated from the University of Maryland with a Bachelor’s degree in 1988. He came to NCHV as the Director of Communications and was appointed President and CEO in 2009. Mr. Driscoll is responsible for the development of the NCHV website into the most comprehensive homeless veteran assistance on-line resource in the nation. He has testified before both the U.S. House of Representatives and U.S. Senate on a number of landmark homeless veteran assistance initiatives since 2005, and is frequently invited to speak as a subject matter expert on homeless veteran issues and assistance programs at conferences and symposia nationwide.

Amy Dworsky is a Senior Researcher at the University of Chicago’s Chapin Hall. Her research interests include youth aging out of foster care, homeless youth, and pregnant/parenting foster youth. Ms. Dworsky is currently the Principal Investigator for a federally funded study of housing programs for transitioning foster youth and for an implementation evaluation of a new Illinois Department of Children and Family Services program for foster youth who recently gave birth. She is also the Co-Investigator for the Midwest Evaluation of the Adult Functioning of Former Foster Youth and for an implementation study of AB 12, the California legislation that will extend foster care to age 21. She has been the Principal Investigator for evaluations of campus support programs for former foster youth in college and a Chicago-based employment program for youth in foster care. She is a member of the Illinois DCFS Workforce Development Taskforce and the National Advisory Council for Integrating Teen Pregnancy Prevention into Child Welfare.
Anastasia Edmonston has worked in the field of brain injury rehabilitation since 1983. She is the Project Director for the Maryland Traumatic Brain Injury (TBI) Projects. Since 2003, Ms. Edmonston has overseen the Project’s resource coordination services for individuals with brain injury in five Maryland counties. Prior to her current position, she was a Resource Specialist for the Brain Injury Association of Maryland through the TBI Demonstration Project. Prior to joining the Project, Ms. Edmonston coordinated the RETURN! Community Re-Entry Program for individuals with brain injuries at the Sinai Rehabilitation Center for nine years. Before she moved to Maryland in 1990, she worked as a Rehabilitation and Placement Counselor for the New York University Head Trauma Program in New York City. She began her rehabilitation career at The Greenery Rehabilitation and Skilled Nursing Center in Boston, MA. Ms. Edmonston holds a Master’s degree in Rehabilitation Counseling from Boston University.

Melissa Erlbaum has worked in the fields of domestic and sexual violence services and homeless services for over 16 years. While working for Hamilton Family Center in San Francisco as the Program Director for First Avenues she was responsible for implementing the first Housing First model program in San Francisco County and has recently implemented the first comprehensive housing program for survivors in Clackamas County, OR. Currently, Ms. Erlbaum works for Clackamas Women’s Services (CWS), serving survivors of domestic and sexual violence, dating violence, and stalking. Recently she has been asked to provide technical assistance and consultation on implementing Trauma Informed Care programs. Ms. Erlbaum serves as co-chair of the Clackamas County Family Violence Coordinating Council and represents CWS in several local and national initiatives. During her tenure at CWS Ms. Erlbaum supported the Emergency Shelter Program in implementing the Rights and Responsibilities Model, and has grown and strengthened the agency’s Community Based Services Program.

John Fallon, is a Senior Program Manager in Illinois at the Corporation for Supportive Housing (CSH) working as part of the Returning Home Initiative. The $12 million dollar, six-year national initiative is designed to extend and develop the model of permanent supportive housing for people experiencing homelessness, living with a disability, and frequently cycling through the criminal justice system. Mr. Fallon comes to CSH after 18 years at Thresholds directing two specialized teams working to place people from Cook County Jail back into the community, a project that received the American Psychiatric Association’s 2001 Gold Achievement Award for small community based programs. Mr. Fallon has over 25 years of experience in the mental health field which includes providing residential and outreach services to adolescents, children, persons who are homeless, as well as persons in correctional and health care settings.

Adrienne Fernandes-Alcantara is a specialist in social policy with the Congressional Research Service, where she has worked on youth policy since 2006. She is the author of multiple reports to Congress on vulnerable youth populations covering topics such as runaway and homeless youth, youth aging out of foster care, and youth who have barriers to employment. Her recent publications include Youth and the Labor Force: Background and Trends and Sex Trafficking of Children in the United States: Overview and Issues for Congress. She also provides extensive assistance to Congress on youth-related legislation. Prior to working at CRS, Ms. Fernandes-Alcantara served as a civil rights analyst with the Department of Justice and conducted poverty-related research at the University of Michigan and the California Budget Project. She received her Master’s degree at the University of Michigan and her Bachelor’s degree from the University of California, San Diego.
Beth Fetzer-Rice is the Director of Social Services at The Salvation Army in Central Ohio. She is responsible for developing and overseeing the organization’s social services programming, which includes housing, youth services and emergency disaster services. Ms. Fetzer-Rice has over 18 years of experience in the fields of homelessness and social services. A strong advocate of the Housing First model, she has overseen housing and case management services for the national best practice Family Housing Collaborative program in Columbus since 1998. She has developed numerous rapid re-housing, permanent supportive housing, and HPRP programs in Central Ohio, including two HUD Rapid Re-Housing Demonstration Programs; Columbus/Franklin County Job 2 Housing and Rapid Re-Housing Ohio. Ms. Fetzer-Rice holds an MSW from the Ohio State University and is a Licensed Independent Social Worker in the state of Ohio.

Kevin Finn is the founding Executive Director of Strategies to End Homelessness, Inc. On behalf of the City of Cincinnati and Hamilton County, End Homelessness oversees Emergency Solutions Grant, Housing Opportunities for Persons with AIDS, Supportive Housing Program, and Shelter Plus Care funding, as well as Homelessness Prevention/Rapid Re-housing funds provided to our community as a part of the federal stimulus package. Earlier in his career, Mr. Finn spent time in the Jesuit Volunteer Corps, and conducting child abuse investigations for 241-KIDS. Mr. Finn began working with the homeless in 1998 as a street outreach worker providing services to homeless teenagers who were living on the streets. He founded Anthony House, a day-shelter for homeless teenagers (which is now part of Lighthouse Youth Services), and began several other new homeless services programs which sought to break the cycle of homelessness for chronically homeless people as well as those with substance abuse issues. Mr. Finn received his MSW from the University of Kentucky.

Michelle Flynn is the Associate Executive Director of Programs at The Road Home, where she has worked for 16 years. The Road Home provides emergency shelter as well as transitional and permanent supportive housing for individuals and families experiencing homelessness in Salt Lake County. She has served on a variety of homeless and fundraising boards and committees, including the Utah Chapter of NAHRO, Utah Society of Fundraisers (USFR), State of Utah Homeless Coordinating Committee, and the Salt Lake County Homeless Coordinating Council. Ms. Flynn received the Pathfinder Award from the Salt Lake Chamber of Commerce and the Outstanding Development Officer Award from USFR.

Tina Frundt has been actively raising awareness of the commercial sexual exploitation of children on a national level since 2000. Herself a survivor of sex trafficking, Ms. Frundt is deeply committed to helping others living through experiences similar to her own. She was the first U.S. citizen to be awarded the Frederick Douglas Award from Free the Slaves, which recognizes those who have survived a form of slavery and are now using their lives in freedom to help others. She has testified before Congress about her experiences and the need for greater protection and services for trafficked persons. In addition she works closely with law enforcement and service providers around the country to train them about domestic minor sex trafficking. In 2008 Ms. Frundt founded Courtney’s House, a nonprofit that provides services for domestically sex trafficked youth. Courtney’s House is planning to open its first group home for sex trafficked children ages 12-18 years in the Washington, DC metro area.

Sage B. Foster has been focused on permanent housing location and retention for diverse populations throughout the San Francisco Bay Area for the past 25 years. He has developed and implemented programs and partnerships between nonprofit organizations and governmental jurisdictions providing permanent housing and supportive services to both long term and recently homeless households toward a goal of housing stability. He has worked successfully with special needs populations by utilizing a Housing First, harm reduction and integrated services approach as a best practice in achieving positive long-term housing outcomes. He is currently the Housing Partnership’s Manager at Abode Services and the Program Manager of HPRP. Mr. Foster currently serves on the Alameda County Behavioral Health Care Services Housing Review Committee. He holds a Bachelor’s degree from the University of San Francisco and a Master’s degree from San Francisco State University.
**Katharine Gale** is an independent consultant from the San Francisco Bay Area with 20 years of experience in the fields of homelessness and special needs housing. She provides services to public and nonprofit agencies including community-wide and organizational planning; grant writing and new program development; and data analysis, research, and evaluation. Ms. Gale is a member of the Alliance’s Capacity Building Network and a frequent presenter at national and state-wide conferences. In 2011 she joined forces with MKS Consulting to form Focus Strategies, a joint venture dedicated to helping communities use local homeless data to prepare for the HEARTH act and make effective system change.

**Melinda Giovengo** has been the Executive Director of YouthCare since 2006. She has over 27 years of experience in developing and implementing re-engagement programs for high school dropouts and homeless youth, as well as recovery services for victims of sexual exploitation. She holds a Master’s degree, a Ph.D., and is published on issues surrounding homeless youth and the impact of learning disabilities among hard-to-serve populations. Ms. Giovengo speaks locally and nationally on youth homelessness, child development, program development, domestic minor sex trafficking, and adolescent mental health issues.

**Beth Graham** has 16 years of affordable housing and community development experience in the nonprofit and public sectors. Ms. Graham is currently a Program Director in the Cleveland Office of Enterprise Community Partners, Inc. and serves as staff at the Cuyahoga County Housing First Initiative. Before coming to Enterprise, Ms. Graham served as one of eight term positions hired by the U. S. Department of Housing and Urban Development to guide implementation of the Neighborhood Stabilization Program in the country’s most impacted housing markets. Prior to HUD, Beth spent 13 years working for nonprofit affordable housing developers in increasingly responsible positions. Ms. Graham has experience in using the LIHTC, HOME, CDBG, SHP, Shelter Plus Care, Section 8 and other housing financing programs. Ms. Graham received a Bachelor’s degree from the University of Pittsburgh and a Master’s degree from Virginia Commonwealth University.

**Kristen Granatek** joined Connecticut Coalition to End Homelessness in April 2012 as Manager of Technical Assistance and Program Services. She has more than 15 years of human services experience, including six years managing diverse programs. Most recently, she was responsible for operations of Project R.E.A.C.H. and Shelter Services, a program for runaway and homeless youth that includes Street Outreach and Youth Shelter services. During her time at WFC, she also managed WFC’s Sexual Assault Crisis Services and Open DOHR programs. Prior to joining WFC in 2008, Kristen served as a Program Manager at Gilead Community Services in Middletown, CT, overseeing the operations of a group home and apartment program. Ms. Granatek has extensive experience providing direct services to various populations including teens and adults with mental illness, survivors of sexual violence, and individuals with developmental disabilities. She has a Master’s degree from Syracuse University and is a Certified Rehabilitation Counselor.

**Kristy Greenwalt** is the Director of Housing Policy and Research for the U.S. Interagency Council on Homelessness (USICH), where she is responsible for managing USICH’s relationship with the U.S. Department of Housing and Urban Development (HUD) and working with other key partners on affordable and supportive housing issues across the country. Ms. Greenwalt also serves as the lead on research and performance management for the Council. In this capacity, she is responsible for developing and implementing a federal research agenda on homelessness, working to improve data quality related to homelessness, and assessing and benchmarking progress against *Opening Doors*, the nation’s first-ever comprehensive federal strategic plan to prevent and end homelessness. Prior to joining the Council in October of 2010, she spent the previous 12 years with ICF International, providing research, policy analysis, and program implementation support to HUD, the U.S. Department of Labor, and other federal agencies around issues related to homelessness, supportive housing and employment of special needs populations. From early 2009 to fall 2010, Ms. Greenwalt provided full-time support to HUD on the design and implementation of the Recovery Act-funded Homelessness Prevention and Rapid Re-Housing Program (HPRP).
Jennifer Gunnell, LCSW, is the Director of Social Services for SCO Family of Services LGBTQ Program in New York City, which includes residential programs for LGBTQ youth in foster care and the juvenile justice system and a family therapy intervention program for LGBTQ youth. Prior to her work at SCO, Ms. Gunnell was the Director of Counseling Services at the Hetrick-Martin Institute. Ms. Gunnell received a Bachelor’s degree from the University of Massachusetts, Amherst and a Master’s degree from Hunter College School of Social Work.

Sally Harrison is the Director of the Rental Assistance & Homeless Solutions Division at the Michigan State Housing Development Authority (MSHDA), where she oversees both the Housing Voucher Programs and Homeless Initiatives Programs. Ms. Harrison also chairs Michigan’s Campaign to End Homelessness Statewide Implementation Group, which provides support and oversight of Michigan’s 10-Year Plan to End Homelessness. Previously, Ms. Harrison served as the Director of the Rental Development and Homeless Initiatives Division of MSHDA. She also served as the Michigan Director for the Corporation for the Supportive Housing from June 1996 to January 2002.

Alison Harte, Senior Program Manager, Innovations and Research, joined the Corporation for Supportive Housing (CSH) in 2007. Ms. Harte also oversaw New York’s work around supportive housing for young adults aging out of foster care and founded the Young Adult Learning Collaborative, a peer learning group for government and nonprofit providers housing young adults. Prior to CSH, Ms. Harte worked with the Deputy Commissioner in the Division of Family Court Legal Services at the New York City Administration for Children’s Services. While at ACS, Ms. Harte also worked closely with the division of community partnerships working with neighborhoods with high levels of child welfare involvement to facilitate community-led initiatives and promote coordination among human service agencies and ACS. Ms. Harte earned her MSW from Boston College.

Michelle Heritage is the Executive Director of the Community Shelter Board, in Columbus, Ohio. Ms. Heritage has also served as the President/CEO of St. Vincent Family Center and the CEO of the Prevention Council of Central Ohio. She is the Chair of the Alliance Leadership Council and serves on numerous boards, including the United Way of Central Ohio, Community Research Partners, and Equality Ohio. Ms. Heritage has a Bachelor’s degree from the Ohio State University and a Master’s degree from the University of Dayton.

Lindsay Hill is a Project Coordinator for the National Center on Homelessness Among Veterans in Philadelphia. She received a Bachelor’s degree from Pennsylvania State University. Since graduating, Ms. Hill has worked in the healthcare and public health fields in various research and administrative roles.

Jennifer Ho is a Deputy Director at the U.S. Interagency Council on Homelessness (USICH), where she shepherded the development of the Opening Doors, the nation’s first-ever comprehensive federal plan to prevent and end homelessness. Ms. Ho is the USICH liaison to 13 federal agencies, and she is the point person on issues related to families, youth, and chronic homelessness. She also works on increasing access to mainstream assistance programs, and increasing their role in ending homelessness. Her background in health care is helping to translate the enormous impact of health reform to the task of ending homelessness. Prior to joining USICH, Ms. Ho was the first Executive Director of a nonprofit organization called Hearth Connection, which managed a nationally-recognized demonstration project on long-term homelessness for single adults and families in Minnesota. Prior to that, she was Vice President of New Product Development at United Health Group’s Ovations Division and Director of Government Programs at Blue Cross and Blue Shield of Minnesota.
Ted Houghton leads the Supportive Housing Network of New York, a member organization of over 200 nonprofit supportive housing developers and providers that conducts trainings, technical assistance, research, public education and advocacy to expand access to supportive housing. Under Mr. Houghton’s leadership, the Network has substantially increased production of supportive housing in New York, and made supportive housing a central component of New York’s Medicaid redesign plans. Prior to joining the Network in 2006, Mr. Houghton was a writer and policy adviser to government, foundations, and nonprofit organizations. He is the author of numerous reports and best practices papers on affordable and supportive housing, mental health, employment and homelessness, and has also worked for the New York City Department of Homeless Services and the Coalition for the Homeless.

Sarah Hunter currently serves as a Special Assistant in the Office of the Commissioner in the Administration on Children, Youth and Families, (ACF) and covers the LGBT related work out of that office. She also serves as the ACF representative on the U.S. Department of Health and Human Services LGBT Coordinating Committee. Prior to joining ACF, Ms. Hunter managed research projects with runaway and homeless youth and their families, and also served as a leader on LGBT youth advocacy and services in St. Louis, MO. Ms. Hunter received her MSW from the George Warren Brown School of Social Work at Washington University in St. Louis, and her Bachelor’s degree from James Madison University.

Pamela Hyde was nominated by President Obama and confirmed by the U.S. Senate in November 2009 as Administrator of the Substance Abuse and Mental Health Services Administration (SAMHSA), a public health agency within the Department of Health and Human Services. Ms. Hyde has championed putting people first and improving behavioral health services throughout her 30 year career in management and consulting for public healthcare and human services agencies. Prior to her appointment as SAMHSA administrator, Ms. Hyde served as Cabinet Secretary of the New Mexico Human Services Department. She has also served as the Director of Ohio’s Department of Mental Health and as Director of Seattle’s Housing and Human Services Department. Serving mostly in the public sector, she has worked at numerous levels of government in Ohio, Washington state, Arizona and New Mexico as well as having served as CEO of a private nonprofit managed behavioral healthcare firm.

Linda Kaufman is the Eastern U.S. Field Organizer for Community Solution’s 100,000 Homes Campaign, a national project of Community Solutions. In this role, Ms. Kaufman is responsible for inviting communities to join the campaign, also working with communities to determine which homeless individuals in the community are most vulnerable. She has worked in homeless services since the mid-1980s; most recently as Chief Operating Officer of Pathways to Housing DC. Ms. Kaufman is also an Episcopal priest and volunteers regularly at St. Stephen and the Incarnation Episcopal Church in Washington, DC.

Lisa K. Kearney, Ph.D., is the Acting Senior Consultant for National Mental Health Technical Assistance for the Office of Mental Health Operations for VA Central Office. Prior to her service at VACO, she served as the Chief of Psychology, Assistant Chief of Psychology, Director of Training, and Director of Primary Care Behavioral Health at the South Texas Veterans Health Care System. She serves as Secretary of the APPIC Board and is an Associate Editor for Psychological Services, the American Psychological Association Division 18 Journal.
Taiisa Kelly has worked with Monarch Housing Associates on homeless planning issues for the past six years. Through her work with Monarch Housing Associates, she has assisted communities throughout the state of New Jersey in evaluating their homeless service system and developing comprehensive plans to move communities towards ending homelessness. Ms. Kelly has assisted seven of the 21 counties in New Jersey with the development and implementation of ten year plans to end homelessness. She has also worked with nine of the 21 counties in New Jersey to develop innovative programs to address specific needs of various homeless sub-populations. In her role as a homeless planning consultant, Ms. Kelly works with communities to secure funding for homeless programs through the Continuum of Care application process, assists in local management and analysis of HMIS and point in time data, and advocates for the implementation of best practices to move communities towards ending homelessness. Ms. Kelly received her Bachelor’s degree from Rutgers University in the field of Psychology and Anthropology. Prior to joining the Ending Homelessness Team at Monarch Housing Associates, she spent three years teaching English abroad and two years working with youth placed in group homes through the child welfare system.

Kelly King Horne has served as Homeward’s Executive Director since 2007. Her professional background is in homelessness and affordable housing, organizational development, board governance, and nonprofit management. From 2005 to 2006, she served as Homeward’s Program and Development Director. Prior to that, she worked as the Manager for Community Initiatives on Homelessness with Homeward and the United Way of Greater Richmond & Petersburg from 2003 until 2005. Ms. King Horne served as a Program Development Manager with Habitat for Humanity and worked particularly with Habitat affiliates in Romania, Armenia, and Northern Ireland. She also created the international staff training curriculum for Habitat for Humanity Europe/Central Asia. Ms. King Horne serves on the Statewide Coordinating Council for Homelessness for the Commonwealth of Virginia and serves on the Affordability Workgroup of the Virginia Housing Commission. She chairs the City of Richmond Community Criminal Justice Board and is a board member of the Virginia Coalition to End Homelessness.

Katie Kitchin is the Executive Director of the Community Alliance for the Homeless, a nonprofit agency responsible for planning and coordinating services that benefit individuals and families who experience homelessness in Memphis and Shelby County. Prior to joining the Community Alliance, Ms. Kitchin served as the project consultant for the City of Memphis’s Homeless Prevention and Rapid Re-Housing Program (HPRP) and Action Plan to End Homelessness. Prior to moving to Memphis in 2008, Ms. Kitchin was the Director of the Office to End Homelessness for the City of Norfolk Virginia where she developed and implemented a ten year plan that led to a 25 percent reduction in homelessness after three years. Ms. Kitchin has also served as a chief of staff to the City of Norfolk’s Department of Human Services, a professional staff member of the U.S. House Ways and Means Committee, and as Federal Legislative Director for Pennsylvania Governor Tom Ridge.

Dean Klein currently serves as Director of the Office to Prevent and End Homelessness in Fairfax County, VA since being appointed by the Fairfax County Board of Supervisors in March 2009. Currently Mr. Klein oversees the development and implementation of the new Fairfax-Falls Church Community Partnership to Prevent and End Homelessness. Prior to working in his current position he served as the Senior Community Relations Manager at the Freddie Mac Foundation, the Metropolitan DC area’s largest corporate philanthropic funder. Mr. Klein came to the Foundation from Doorways for Women and Families in Arlington, VA where he was Executive Director and oversaw all operations for the organization including a Safehouse for Domestic Violence, Emergency Shelter for homeless families, a Thrift Store, and transitional housing for families. Mr. Klein also served for six years as Executive Director of Shelter House overseeing this organization and serving homeless families in Fairfax County, Virginia. Mr. Klein earned an MSW degree from Howard University.
Marti Knisley is the National Director of TAC’s Community Support Initiative and a nationally recognized leader in the development of permanent supportive housing and community support systems for persons with mental illness and other behavioral health service needs. She is an expert in the use of federal Medicaid resources and state financing to ensure the delivery of high quality and sustainable mainstream funding for tenants living in permanent supportive housing. Ms. Knisley assists state and local behavioral health systems to ensure that the highest priority consumers are provided the services they need to live successfully in the community. In each of these projects, Ms. Knisley plays a lead role in the redesign of state and local service systems to increase permanent supportive housing and service resources.

Marilyn Kresky-Wolff joined Open Arms Housing as Executive Director in January 2009. Prior to coming to Open Arms, she held positions in development of model community-based clinical and residential programs, clinical service delivery and supervision, and legislative advocacy. She was co-founder of Crossing Place, a Woodley House program, in Washington, DC, the Director of Adult Homeless Mental Health Services and co-founder of Places for People, LLC (PFP) at the Mental Health Association of Montgomery County, MD, Chairperson of the Montgomery County Coalition for the Homeless, Executive Director of the National Alliance for the Mentally Ill of Metropolitan Baltimore, Inc., and a current Board member of PFP. She was a consultant to the U.S. Substance Abuse and Mental Health Services Administration as Deputy Project Director, National Resource and Training Center on Homelessness and Mental Illness. Ms. Kresky-Wolff holds an MPH from the Johns Hopkins University and an MSW from the Catholic University.

Mark Kroner is the Director of the Lighthouse Training Institute in Cincinnati. Mr. Kroner has been involved in developing and operating Independent and Transitional Living programs since 1986 and has worked with thousands of young people in the Child Welfare and homeless youth systems. Mr. Kroner is a licensed independent social worker who has also worked in the field as a group home director, a group trainer, and a consultant. He has published numerous articles, books, and workbooks focusing on self-sufficiency development and housing for youth in transition. Mr. Kroner has spoken extensively around the country on independent living issues and has helped dozens of agencies start and develop scattered-site apartment programs. His books Housing Options for Independent Living and Moving In: Ten Successful IL/TLPs provide a summary of what is going on around the country related to housing youth in transition.

John Kuhn is the Department of Veterans Affairs’ (VA) National Director of Homeless Evaluation. In this role, he works with federal partners to develop processes that identify the needs of homeless veterans and the effectiveness of services designed to assist them. As VA’s Acting Director for Supported Services for Veteran Families, Mr. Kuhn has coordinated the development and launch of VA’s new prevention and rapid re-housing initiative. For the past several years, he also co-authored VA’s CHALENG Report, a community assessment on the needs of homeless veterans. Prior to joining VA’s National Center on Homelessness Among Veterans, Mr. Kuhn directed homeless programs in New Jersey developing innovative housing, treatment, and employment programs.

Josh Leopold is a Management and Program Analyst at the U.S. Interagency Council on Homelessness (USICH). Mr. Leopold works on a variety of issues at USICH including chronic homelessness, veterans, youth, and data integration. Prior to joining USICH, Mr. Leopold worked for Abt Associates, Inc. where he was involved in research and technical assistance efforts related to homelessness and affordable housing. Mr. Leopold has a Master’s degree from the University of Michigan.

Herb Levine has served as Executive Director of the Mercer Alliance to End Homelessness since 2007. The Alliance is comprised of government, social services, and business leaders. Mr. Levine has overseen a substantive revision of the Mercer Alliance’s plan to end homelessness, focusing on targeted prevention and permanent housing with support services. The Alliance has recently received a grant to spread its work on rapid re-housing across New Jersey. Mr. Levine chairs Mercer County’s Reentry Task Force, which is working to create a systemic response to the challenges of prisoner reentry. Mr. Levine has been working on the issue of homelessness since the early 1990s, both in volunteer roles and in his current professional capacity.
Gregory Lewis is the Executive Director of the True Colors Fund, which was co-founded by Cyndi Lauper to help raise awareness of and bring about an end to homelessness among gay, lesbian, bisexual, and transgender youth through its Forty to None Project. Prior to joining the True Colors Fund, Mr. Lewis served as the Managing Director of the Matthew Shepard Foundation and the Associate Director of Development and Special Projects at the Human Rights Campaign, the nation’s largest gay, lesbian, bisexual, and transgender advocacy organization.

Nancy Libson works with LeadingAge which represents nonprofit organizations dedicated to providing high-quality health care, housing, and services to the nation’s elderly. Prior to joining LeadingAge in June, 2003, Ms. Libson had more than 30 years’ experience in affordable housing policy development, program implementation, technical assistance and training, and advocacy. She worked as senior legislative advisor for the Department of Housing and Urban Development, staff director of the Housing Subcommittee of the then Banking Committee of the House of Representatives, legislative director of Hessel and Aluise, PC, administrator of the housing program of the Appalachian Regional Commission, vice president for development of a developer of affordable housing, and for the National Center for Housing Management in its infancy.

Sharan London, Vice President, manages the portfolio of homelessness and supportive housing work at ICF including HUD technical assistance at the national and local level, management of the HUDHRE.info website, and multiple program related help desks. She brings 15 years experience running a large nonprofit providing shelter and permanent housing to over 1600 homeless men, women and children, managing eight programs (five HUD funded) and also ran a subsidiary organization that developed, owned, and operated over 50 condominiums and four apartment buildings as permanent housing for people exiting homelessness. Ms. London holds both a Bachelor’s degree from the University of Maryland.

Heather Lyons is the Senior Program Manager at the Corporation for Supportive Housing (CSH) Consulting Group. Based out of Portland, OR, Ms. Lyons works with other CSH staff to promote systems and policy change to end homelessness in addition to creating new, quality permanent supportive housing. She has worked in communities as distinct as Wasilla, AK and Los Angeles, CA, as well as many other locations throughout the United States. Her areas of expertise include analysis of community needs across the full continuum of housing types, frequent users of public systems, reentry related supportive housing and planning, and the intersection of public health and homelessness. She is skilled in meeting and group facilitation and training. Prior to this position, Ms. Lyons led the City of Portland, OR’s efforts to end homelessness, working with numerous partners under the policy framework of Home Again: A 10 Year Plan to End Homelessness.

Joyce Probst MacAlpine is the Manager of Housing and Homeless Solutions for Montgomery County, OH. Ms. Probst MacAlpine is responsible for supporting the implementation of the Homeless Solutions Community Ten Year Plan: A Blueprint for Ending Chronic Homelessness and Reducing Overall Homelessness. Her duties include supporting the Homeless Solutions Policy Board which acts as the community’s Continuum of Care, identifying new resources for housing and supportive services, and analyzing existing and proposed programs and policies affecting the homeless system. She is leading Montgomery County’s engagement in the production of 750 units of supportive housing and 1,800 units of affordable housing over the ten year life of the Homeless Solutions Plan.
Jackie MacLean has served as Director for the Department of Community and Human Services since 2002. As director, Ms. MacLean oversees a 2012 budget of over $420 million and a staff of 375 employees. The department is responsible for a wide range of regional services for individuals and families and coordination of the public defense system for King County. The department hosts the Committee to End Homelessness (CEH) and oversees regional implementation of the Ten Year Plan to End Homelessness in King County. Ms. MacLean is chair of the CEH Funders Group comprised of lead funders of homeless housing and services in King County, and she is also a member of the Alliance’s Leadership Council. Prior to her appointment as department director, Ms. MacLean was the division director for Mental Health, Chemical Abuse and Dependency Services, which oversees the publicly funded mental health and substance abuse service systems for King County. A native New Zealander, Ms. MacLean earned her bachelor’s degree from Victoria University and her graduate degree in business from Massey University, both in New Zealand.

Kevin Malone is an analyst in the Administrator’s Office of Policy, Planning, and Innovation at the Substance Abuse and Mental Health Services Administration (SAMHSA) in the U.S. Department of Health and Human Services (HHS). Mr. Malone works primarily on the implementation of health care reform. He is a member of the consultation team providing guidance to states on their plans to implement a person-centered, integrated care health home in accordance with Section 2703 of the Affordable Care Act. Mr. Malone also leads SAMHSA’s work on outreach, eligibility determination, enrollment, and re-certification in response to the planned expansions of eligibility for coverage affordability programs in 2014. Mr. Malone comes to SAMHSA with a background in program strategy and management in the prevention of community, sexual, and domestic violence. Mr. Malone has a Bachelor’s degree from Washington University in St. Louis.

Glenn E. Martin is currently the Vice President of Development and Public Affairs and Director of the David Rothenberg Center for Public Policy at The Fortune Society, Inc., a nonprofit organization devoted to the successful reentry and reintegration of individuals with criminal histories. He has written and advanced legislation in a number of states to remove barriers to employment, housing, education, and voting for formerly incarcerated people. He helped advocate for the recently released US EEOC Title 7 Guidance on Jobseekers with Arrests and Conviction records. Mr. Martin has served as CNN and local television contributor on the issue of Stop and Frisk, as well as a number of other policing, alternative-to-incarceration and reentry issues. Mr. Martin also hosts an NYC-based cable television show, Both Sides of the Bars, where he engages criminal justice stakeholders and the local community in conversations about criminal justice reform.

Marge Martin is currently Director of the Policy Development Division in the Office of Policy Development and Research at HUD. Prior to her position as director, Ms. Martin served as a social science analyst in the division working on a variety of issues including the impact of rent and income on affordable housing, community and economic development, mixed income housing, and homelessness. Shortly after beginning her career at HUD in 1987, Ms. Martin helped established the Office of Special Needs Assistance, the part of HUD responsible for administering the Department’s homeless programs. She has been involved in homeless issues and homeless research for the past two decades and continues to serve as one of the Department’s leading experts in this area. Ms. Martin holds a Master’s degree from the University of Rochester.

Meaghan McCarthy serves as a Professional Staff Member of the Senate Appropriations Subcommittee on Transportation, Housing and Urban Development and Related Agencies for Subcommittee Chairman Patty Murray and Senate Appropriations Committee Chairman Daniel Inouye. She is the lead housing analyst for the Subcommittee working on the budget for the Department of Housing and Urban Development (HUD). Her current portfolio includes: Section 8 Tenant-Based Rental Assistance, Homeless Assistance Grants, Public Housing Capital and Operating Funds, Neighborhood Reinvestment Corporation (NeighborWorks), Federal Housing Administration, and the Community Development Fund. Ms. McCarthy has worked extensively on the Section 8 program, as well as on homeless programs including the HUD-Veterans Affairs Supportive Housing (HUD-VASH) program and the Homelessness Prevention and Rapid Re-housing Program (HPRP).
Sharon McDonald is the Director for Families and Youth at the National Alliance to End Homelessness where she has worked since 2001. Sharon is a social worker with an MSW and Ph.D. in Social Work and Social Policy from Virginia Commonwealth University and has worked as a Licensed Clinical Social Worker. Ms. McDonald began her post-graduate work with individuals and families experiencing poverty and homelessness as a direct practitioner in Richmond, VA in 1989. She supervised a community-based seven-day-a-week program that served as the “Living Room” and access point to supportive services and clinical interventions for people experiencing homelessness, primarily adults living outside of the shelter system. She also has experience providing and supervising social work services in a service-enriched subsidized housing development for low-income families. Ms. McDonald served as the 1999/2000 National Association of Social Workers/Council on Social Work Education (NASW/CSWE) Social Work Congressional Fellow in Senator Paul D. Wellstone’s office.

John McGah is a Senior Associate at the National Center on Family Homelessness where he is part of a team that provides technical assistance to HUD grantees working to prevent and end homelessness. He is also the Founder/Executive Director of Give US Your Poor, a national public education campaign. In 2002, Mr. McGah received an International Eisenhower Fellowship with which he studied homelessness in Central and Western Europe. He teaches a graduate course on systems thinking at the University of Massachusetts, Boston.

Hedda McLendon, Director of Programs at YouthCare, is responsible for the design, development and management of all of the organization’s programming for homeless and at-risk youth. Ms. McLendon participates on YouthCare’s Senior Management Team and assists with implementing the strategic goals of the agency. Previously, she was the Social Services Division Deputy Director for the Latin American Youth Center (LAYC) in Washington, DC. Ms. McLendon received her MPH in International Health and Development from Tulane University.

Anna Melbin, MSW, has more than 18 year’s experience working with nonprofit organizations. As the Director of Network Growth and Strategy at the Full Frame Initiative (FFI), she manages the organization’s expanding network of strategic allies and provides key support and expertise on a range of projects. Prior to joining FFI, Ms. Melbin was the Housing Director at the National Network to End Domestic Violence (NNEDV), where she oversaw all of NNEDV’s housing. She worked closely with national partner organizations to implement protections under various federal laws, including the HEARTH Act and the Violence Against Women Act. Ms. Melbin began her career by providing direct services in homeless shelters, battered women’s shelters, and case management in transitional housing programs for families. Ms. Melbin is first author of *Transitional Supportive Housing Programs: Battered Women’s Perspectives and Recommendations*, Affilia, 2003. She is on the Board of the Family Planning Association of Maine and a Steering Committee member of the National Link Coalition.

Stephen Metraux is a Policy Analyst at the VA’s National Center for Homelessness Among Veterans and an Associate Professor in the Department of Health Policy and Public Health at the University of the Sciences in Philadelphia. His research interests focus on urban health, especially in the context of homelessness and housing, community mental health, veterans’ health and housing issues, and incarceration and prisoner reentry. His current research includes examining services use patterns and demographics among veterans at risk for homelessness, using administrative data for evaluation of services, and assessing residential segregation among persons with mental illness.

Diana Myers has over 40 years of experience in the field of housing and community development as director of private and public agencies, consultant, and through university and government related research and training. Ms. Myers is currently President of Diana T. Myers and Associates, Inc., (DMA) an affordable housing and community development consulting firm that specializes in addressing homelessness, elderly and people with disabilities. DMA consults to the Pennsylvania Balance of State as well as four urban Continuum of Care’s and individual nonprofits, and has attracted over $250 million to Pennsylvania since 1992 for homeless housing and services. Through HUD technical assistance contracts, DMA also provides homeless training and technical assistance in other states.
Geoff Millard is the Director of the Homeless Veterans Initiative with Friendship Place in Washington, DC. He is a disabled Iraq war veteran who served in Iraq from 2004 to 2005. Mr. Millard has a Bachelor’s degree from SUNY Buffalo, where he has taught American Pluralism. Renowned for his lecturing, Mr. Milard is also a published author and poet.

Matthew Minkevitch is the executive director of The Road Home in Salt Lake City, Utah. The Road Home operates the Family Self Sufficiency and Homeless Shelter in Salt Lake City as well as the winter shelter in Midvale. In this role, Mr. Minkevitch oversees shelter and housing service to thousands of homeless individuals residing in Salt Lake City and surrounding areas. Prior to joining The Road Home, Mr. Minkevitch was the director of the State of Utah Community Services Office responsible for the allocation of $14 million in federal and state funding to nonprofit agencies and local units to assist people living in poverty. He was also the administrative director of Catholic Community Services for the Northern Utah Office and also served as the head chef for St. Vincent de Paul Center.

Anne Miskey is Executive Director of Funders Together, an organization seeking to end homelessness by harnessing philanthropy’s expanding potential for impact and change. Prior to joining Funders Together she worked for a number of years in both the philanthropic and corporate sectors. Her most recent position was as Director of Community Initiatives for the Oakville Community Foundation where she helped to build cross-sectoral collaboratives focused on a variety of social issues and to produce an annual community indicator report, called Vital Signs, which identified community needs and gaps. Prior to her time at the Foundation she worked for United Way. Her years in the corporate world included running her own consulting business which provided training to major corporations in developing strategic business and communications plans. She also worked for many years in Public Relations and Corporate Communications for Bell Canada.

Ann Elizabeth Montgomery, MSW, MPA, PhD, has conducted research and evaluation activities in a number of settings, with a focus on underserved populations including persons with HIV/AIDS, persons experiencing homelessness, and adults with co-occurring serious mental illness and substance-related disorders. Most recently, Ms. Montgomery’s work has focused on research, evaluation, and planning efforts related to homelessness prevention and supportive housing for special needs populations.

Matthew Morgan is the Executive Director of Journey Home, Inc., a nonprofit organization working for innovative solutions to homelessness and leading the implementation of the community plan to end homelessness in the Greater Hartford region. Previous to his work at Journey Home, Mr. Morgan led and supported a diverse range of international relief and community development projects and initiatives across the globe on behalf of the General Board of Global Ministries of the United Methodist Church. Prior experience with The McAuley Corporation in Providence, RI and Mercy Housing, Inc. in Sacramento, CA, has deepened Matt’s knowledge about housing--both the importance of housing that is affordable, and the resources and strategies required to create and sustain it. Matt holds two Master’s degrees, from Yale Divinity School and Fordham University, as well as a Bachelor’s degree from the University of Virginia.

Lynn Morison has over 25 years experience working with homeless and at-risk youth. Most of those years have been with Bill Wilson Center in Santa Clara, CA, where she has been developing and managing a continuum of programs ranging from drop-in centers to permanent housing for homeless transition age youth. She was the lead staff in coordinating with the City of San Jose and Applied Survey Research in conducting a focused count of homeless youth for the 2009 and 2011 point-in-time survey and is presently advocating for new methodologies that will allow for a more comprehensive count in 2013.
Eric Morse serves as Chief Operating Officer for MHS, Inc., a private non-profit community mental health organization that provides mental health and supportive services in Cuyahoga County for more than 14,000 adults and children each year. Mr. Morse oversees the most comprehensive single-agency Continuum of Care services for homeless people with disabilities in Ohio. 14 homeless assistance programs provide assertive outreach, emergency shelter, prison reentry, Housing First, case management, and psychiatric services. Mr. Morse has been with the agency since 1998 and has implemented several evidence-based practices including Housing First, Integrated Dual Disordered Treatment, and Supported Employment. Mr. Morse is a member of the Cuyahoga County Continuum of Care Advisory Board.

Kevin D. Morton, MSW, currently serves as the Health Care for Homeless Veterans Program (HCHV) Coordinator at the Washington, DC VA Medical Center. Mr. Morton began his working career by joining the Marine Corps in 1981, serving four years. Upon returning home, he completed his Bachelor’s degree in Health Care Administration. He has worked as a manager and coordinator in the health care field for ten years. Mr. Morton has worked with homeless veterans in the DC area for more than 10 years and has provided services in numerous capacities, including Clinical Social Worker, Homeless Outreach Worker, and Grant and Per Diem Liaison. In his current position as HCHV Coordinator he has been able to establish and grow relationships with community partners, including local and state government agencies, community service providers, private fee basis healthcare organizations, and federal agencies.

Kathy Moses, MPH, is a senior program officer at the Center for Health Care Strategies (CHCS). In this role, she provides technical assistance and strategic consultation to Medicaid state agencies as they develop, implement, measure, and evaluate health care initiatives aimed at improving quality of care for people with chronic illnesses, disabilities, and the elderly. Ms. Moses’ particular areas of expertise are in care management and quality improvement. Prior to joining CHCS, Ms. Moses worked on a variety of health care issues for Indiana. Most recently, as Director of Chronic Disease for Indiana’s Office of Medicaid Policy and Planning, she developed and implemented the Indiana Chronic Disease Management Program. Prior to leading this initiative, she served as the director of the State Children’s Health Insurance Program. Ms. Moses began her career in public service as the manager for the Behavioral Risk Factor Surveillance System at the Indiana Department of Health’s Epidemiology Resource Center.

Kay Moshier McDivitt is a Capacity Building Associate at the National Alliance to End Homelessness. In this role, she works with the Center for Capacity Building to help communities create, implement, and evaluate plans to end homelessness based on their specific needs. She is the Center’s point person on issues related to retooling transitional housing and the Performance Improvement Clinics, and assists in projects ranging from 10 year plan development to rapid re-housing planning. Prior to joining the Alliance in 2011, Kay served as the Community Homeless Advisor for the Lancaster County (PA) Coalition to End Homelessness, providing leadership for the County’s 10 Year Plan to End Homelessness and Continuum of Care, and as Vice President for Programs for Tabor Community Services, Inc., where she oversaw a number of model program initiatives focused on ending homelessness including prevention and rapid re-housing approaches. She has provided community leadership in the homeless service arena since 1994 both at the local level and national level on best practice models for ending homelessness. She received her degrees in Social Work and Sociology from Eastern Mennonite University.

Ellen Munley, PhD, is a researcher at the National Center on Homelessness Among Veterans. She obtained her doctorate from the Graduate Center of the City University of New York. Her research interests include homeless and housing policy, and veteran and family homelessness. Her current research focuses on the use of permanent supportive housing by veterans.
Adam Murphy is the Weed and Seed Site Coordinator for the City of Lafayette, Indiana. He has eight years of nonprofit housing and community organizing experience with a community development corporation and Habitat for Humanity of Lafayette, in addition to four years experience with Weed and Seed. He currently works with three supportive housing programs in Lafayette, including Shelter Plus Care for chronically homeless individuals with co-existing mental illness, substance abuse and/or HIV/AIDS. He is the housing coordinator for the ReEntry Problem Solving Court as well as prior experience with a sex-offender problem solving court. These projects have provided supportive housing for 210 persons since 2008. Current projects in motion include collaborating with local agencies to establish a furniture bank network. He is completing a Master’s degree in Community Economic Development at Southern New Hampshire University.

Cynthia Nagendra, Staff Attorney for HomeBase, The Center for Common Concerns in San Francisco, has extensive experience with providing technical assistance to communities around the country in various ways including the facilitation of the HUD Continuum of Care process, development and implementation of ten-year strategic plans, agency capacity building, planning and implementation of coordinated assessment systems, as well as with advising community leadership on best practices and funding priorities. Prior to law school, she was a Program Manager of the St. Anthony Foundation Employment Program and Learning Center serving homeless and low-income individuals in San Francisco. She recently completed the Monterey Ten Year Plan to End and Prevent Homelessness and co-authored the USICH and DOJ report Alternatives to the Criminalization of Homelessness. She is a national trainer on HUD homeless assistance programs. She holds a Bachelor’s degree from Vassar College and JD from Brooklyn Law School.

Denise Neunaber is currently the Executive Director of the North Carolina Coalition to End Homelessness. NCCEH is a statewide membership nonprofit that works to secure resources, encourage public dialogue, and advocate for public policy change to end homelessness. Ms. Neunaber began working to find an end to homelessness as a Crisis Intervention Counselor, assisting homeless individuals with accessing resources and services. She has worked for nine years at the state and federal level as an advocate through crafting new legislation and assisting the state and communities in designing, funding and implementing programs.

John O’Brien is the Senior Policy Advisor for the Disabled and Elderly Health Programs Group at the Centers for Medicare and Medicaid Services. Previously, Mr. O’Brien was the Senior Advisor to the Administrator on health care reform at the Substance Abuse and Mental Health Services Administration (SAMHSA). Prior to his work at SAMHSA, Mr. O’Brien worked with the Technical Assistance Collaborative for 15 years as a Senior Consultant. He has provided consultation to over 30 states and local human services authorities, working to develop federal Medicaid waivers, Medicaid state plan amendments, and federal grant applications. Mr. O’Brien has also been a manager at KPMG Peat Marwick and worked for the Eunice Kennedy Shriver Center, the Massachusetts Developmental Disability Council, the Illinois Governor’s Office, and the Illinois Legislative Commission on Mental Health, Mental Retardation, and Substance Abuse.

Jeff Olivet has provided leadership on issues of homelessness, poverty, supportive housing, behavioral health care, public health, and HIV since 1993. During his human services career he has served as outreach worker, case manager, housing director, writer, trainer, and activist. His work with numerous organizations across the United States has helped to improve strategic planning, organizational management, and implementation of evidence-based practices. He has also worked with health and social service systems in South Africa, Kenya, and Nigeria. Under his leadership, the Boston-based Center for Social Innovation has become a national leader in using emerging technologies to disseminate best practices across the fields of behavioral health, homelessness, and affordable housing.
Linda Olsen is the Housing Program Coordinator with the Washington State Coalition Against Domestic Violence. She has worked on domestic violence issues for over 25 years. While at Safe Harbor of Northeast Kentucky and Eastside Domestic Violence Program in Bellevue, WA, she facilitated the opening of two emergency shelters, a transitional housing program that included a drug and alcohol treatment component, and a rental assistance program. Ms. Olsen also served as a Senior Planner for the Seattle Human Services Department’s Domestic Violence and Sexual Assault Prevention Division for four years. She has graduate degrees in Theology from Pacific Lutheran Theological Seminary and Social Work from the University of Washington.

Danilo Pelletiere, PhD, is an Economist within the Economic Development and Public Finance Division of the Office of Policy Development and Research at the U.S. Department of Housing and Urban Development. He joined HUD in September 2011 where he is currently engaged on a number of projects related to rental policy reform in addition to conducting regulatory impact assessments for the department. Prior to joining HUD, Mr. Pelletiere was the Research Director of the National Low Income Housing Coalition for nearly nine years, where he was responsible for directing the Coalition’s data analysis, public opinion, and rapid response research. Mr. Pelletiere has also held various positions at George Mason University, World Resources Institute, Virginia’s Center for Innovative Technology, and the National Association of State Development Agencies. Mr. Pelletiere is the author or co-author of over 50 published books, chapters, articles, and professional reports on housing and economic development policy.

Tedd Peso is The Night Ministry’s Government Relation Manager. He is responsible for managing all government grant activities, including research, internal dissemination of applicable grant information, application preparation, proposal submission, contract adherence, and all reporting processes. Mr. Peso also builds relationships with elected officials and policy makers in order to increase awareness of the issues facing homeless and vulnerable youth and adults and advance public policy. He sits on several advisory groups including the Advocacy Committee of the Chicago Alliance to End Homelessness, the Youth Committee of the Chicago Coalition for the Homeless and the City of Chicago Task Force on Homeless Youth. Mr. Peso received his Bachelor’s degree from Drake University in Des Moines, IA, and his JD from the John Marshall Law School in Chicago, Illinois.

Stephen Piasecki is the Upstate Coordinator for the Supportive Housing Network of New York where he provides direct training and technical assistance to the Network’s upstate members and leads the Network’s federal advocacy efforts, as well as participates in New York state advocacy. He has been a New York State Captain for the Alliance’s Capitol Hill Day since 2004. Mr. Piasecki brings over 30 years of experience in the area of supportive housing development, including mental health, substance abuse, domestic violence, and other special needs populations. He also has a broad range of experience in the HUD Continuum of Care process in both urban and rural settings.

Barbara Poppe serves as executive director of the U.S. Interagency Council on Homelessness. She also served as executive director of the Columbus, Ohio-based Community Shelter Board (CSB) from October 1995 to November 2009. CSB is a nationally recognized nonprofit organization that creates collaborations, innovative solutions, and invests in quality programs to end homelessness in Columbus and Franklin County, Ohio. From June 1990 to October 1995, Ms. Poppe was executive director of Friends of the Homeless, Inc. Ms. Poppe previously served as a board member and advisory group member of the National Alliance to End Homelessness, the Independent Housing Committee of the Ohio Department of Rehabilitation and Correction, and the national organizing committee of the Corporation for Supportive Housing. She was appointed by Governor Strickland to the Ohio Interagency Council on Homelessness and Affordable Housing. Ms. Poppe earned a Masters degree in Epidemiology from the University of Cincinnati.
Curtis O. Porter is the Director of the Runaway and Homeless Youth Program within the Family and Youth Services Bureau, at the U.S. Department of Health and Human Services in Washington, DC. Mr. Porter has worked in the field of runaway and homeless youth for over 30 years. As the Director of the Runaway and Homeless Youth Program, with a budget of $115 Million, Mr. Porter is responsible for managing the nation’s runaway and homeless youth programs. Under his leadership, the Runaway and Homeless Youth Program promotes evidence-based strategies that focus on the social-emotional wellbeing of youth served by over 400 runaway and homeless youth shelters and host homes nationwide. Prior to joining the Administration for Children and Families (ACF) in 1995, Mr. Porter served as the Senior Assistant Director of Volunteer Emergency Families for Children (VEFC). VEFC is a statewide host home program for runaway and homeless youth headquartered in Richmond, VA.

Rachel Post, LCSW, is the Policy and Resource Advisor at Central City Concern. Ms. Post has been practicing social work and social work administration for 18 years and been the Project Director on numerous federal, county, and city grants. She was the principle author of the Interagency Council on Homelessness Chronic Homeless Initiative (ICH/CHI) grant awarded to CCC in 2003. From 2003 to 2006, Ms. Post served as the Director of Substance Treatment Services, Outreach and Community Resources at Colorado Coalition for the Homeless (CCH). In this position, she administered the Denver Housing First project, oversaw the implementation of an SSA HOPE grant, and the design and implementation of the multi-partner Denver Outreach Collaborative, a street outreach and dispatch program for the downtown area of Denver. In 2006, Ms. Post returned to CCC to direct the supported housing and employment programming for the organization. Ms. Post has served on the City of Portland’s Ten Year Plan Steering Committee since 2007.

Jordan Press joined the Corporation for Supportive Housing (CSH) in October 2007 after serving as senior legislative assistant to U.S. Congressman Christopher Shays of Connecticut. While working for Mr. Shays, Mr. Press was an advisor on housing, financial services and foreign affairs issues, and was also responsible for the Congressman’s work on the Housing Subcommittee. At CSH, Mr. Press is responsible for representing CSH’s policy goals on Capitol Hill and within the Administration, coordinating federal policy advocacy with CSH staff and its coalition partners, and reporting policy updates to CSH’s staff.

Robert Pulster currently serves as the Associate Director of the Division of Housing Stabilization within the Massachusetts Department of Housing and Community Development (DHCD). The Division oversees the Commonwealth’s emergency shelter system for both families and single adults serving over 5,000 new families and 5,000 unaccompanied adults on an annual basis. By working within the state’s housing agency, DHCD is building a continuum of housing supports that serve extremely low-income households, including prevention, shelter diversion, emergency shelter, rapid re-housing and stabilization services, mobile rental assistance vouchers, and supportive housing. Mr. Pulster previously served as the executive director of the Interagency Council on Housing and Homelessness before his appointment to DHCD. Prior to entering state service, Mr. Pulster worked in community based nonprofits in and around Boston. He holds a Master’s degree from the University of Massachusetts.

David Raymond is a certified rehabilitation counselor and a licensed real estate broker. Mr. Raymond has served as Director of the Providers’ Forum, President of the Miami Supportive Housing Corporation, Chair of the Governmental Affairs Committee for the Community Committee for Developmental Handicaps, Committee Chair for the Florida Association of Rehabilitation Facilities, and Chair of the Long Range Planning Committee of the Homeless Trust. Mr. Raymond spent over four years at the Department of Children and Families, where he was responsible for all operations and program areas for a Miami-Dade and Monroe Counties. Mr. Raymond was the Executive Director of the Miami-Dade County Homeless Trust for a decade and was responsible for overseeing the Homeless Continuum of Care. Mr. Raymond now does private consulting in the homeless and social service arena.
Steve Renahan is the Senior Policy Advisor at Shelter Partnership, which develops housing solutions and resources for Los Angeles’s homeless. Mr. Rehahan led the 18-month development of Shelter Partnership’s Homeless Older Adults Strategic Plan, and is implementing its recommendations. Mr. Rehahan also led Shelter Partnership’s Survey of Special Needs Housing Projects Funded by the Housing Authority of the County of Los Angeles and Is Mixed-Population Housing a Solution to Homelessness? Prior to coming to Shelter Partnership, Mr. Rehahan was a Housing Authority Section 8 Director. In 2004, the Southern California Association of Non-Profit Housing gave Mr. Rehahan its Lifetime Achievement Award.

Garett Reppenhagen, the son and grandchild of veterans, enlisted as a Cavalry Scout in the U.S. Army in 2001. He was stationed in Vilseck Germany, with 2-63 Armor Battalion 1st Infantry Division, where he deployed to a peace-keeping mission in Kosovo for nine months in 2002-2003. Mr. Reppenhagen completed International Interdiction Training at the NATO Special Forces School in Steton Germany in 2003 and deployed to Iraq in January of 2004. He was stationed at FOB Scunion near Baquba, Iraq for one year completing sniper missions in the Diyala region. Mr. Reppenhagen was Stop-Lossed for 10 months and was Honorably Discharged in June 2005. He returned to the U.S. to work as the Vice President of Public Relations for Nobel Prize winning Veterans For America in Washington, DC, where he served as the Chair of the IVAW Board of Directors. Currently Mr. Reppenhagen lives in Denver, CO and is employed by Veterans Green Jobs working as the Director of Veterans Transition.

Christy Respress has over 15 years of experience working with individuals experiencing homelessness and living with serious mental illnesses. She has worked with Pathways to Housing for 10 years both on the Assertive Community Treatment Team and as Clinical Director in New York. She is currently the Executive Director of Pathways to Housing DC, which provides Housing First services to over 400 formerly homeless individuals. She has provided technical assistance to agencies and communities around the country interested in replicating Pathways to Housing’s model. Ms. Respress received her Bachelor’s degree in Social Work from the Catholic University of America and her MSW from Howard University.

Rebecca Rhoads is the Systems Analyst and Monitor for Mercer Alliance to End Homelessness. Ms. Rhoads has been charged with implementing, monitoring and reporting outcomes of the rapid re-housing initiative for families in Mercer County, NJ As of January 2010, a total of 107 families have been housed through the Housing NOW Rapid Re-housing Initiative and the Mercer County Board of Social Services has further expanded the rapid re-housing model through their Rapid Exit Initiative. Ms. Rhoads has over 15 years’ experience providing housing solutions to homeless populations and advocating for permanent supportive housing. Ms. Rhoads’ experience spans the continuum of housing interventions; from hospital and shelter to transitional and permanent supportive housing.

Douglas Rice, PhD, is a housing policy analyst for the Center on Budget and Policy Priorities (CBPP) in Washington, DC. CBPP is widely known for rigorous research and analysis of fiscal policy and public programs that assist low-income individuals and families. Mr. Rice’s work centers on the federal budget for low-income housing programs, as well as policy issues arising in core rental assistance programs, particularly the Housing Choice Voucher program. Before joining CBPP in 2005, Mr. Rice was director of housing and community development policy at Catholic Charities USA in Alexandria, VA, where he worked on a wide range of issues, from affordable housing to federal budget and tax issues.
Estelle Richman serves as Senior Advisor to the Deputy Secretary for the U.S. Department of Housing and Urban Development (HUD). Ms. Richman manages the liaison relationships with Health and Human Services (HHS), Department of Justice (DOJ), Veteran Affairs (VA) and other partners within the federal government. Ms. Richman joined HUD from the Pennsylvania Department of Public Welfare where she served as Secretary of Public Welfare for seven years. She also served as Managing Director for the City of Philadelphia and was previously Director of Social Services for the City of Philadelphia. Other positions held by Ms. Richman include the City of Philadelphia’s Commissioner of Public Health and Deputy Commissioner for Mental Health, Mental Retardation and Substance Abuse Services, and Assistant Director of the Positive Education Program in Cleveland, OH, a day treatment program for children with behavior problems.

Tim Richter is the President & CEO of the Calgary Homeless Foundation, charged with leading the implementation of Calgary’s 10 Year Plan to End Homelessness, the first of its kind in Canada. Under Mr. Richter’s leadership, the CHF has built and sustained public, agency and political support for action on homelessness, invested over $150 million in federal and provincial government funding for programs and housing, introduced Project Homeless Connect to Canada, worked with youth agencies to create Canada’s first Plan to End Youth Homelessness, introduced Canada’s first Homeless Management Information System, and led the creation of the Canadian Alliance to End Homelessness whose mission is to create a national movement to prevent and end homelessness in Canada through the development of 10 Year Plans in communities across the country. Prior to joining the Calgary Homeless Foundation, Mr. Richter was Director of Government Relations at TransAlta Corporation.

John Rio is a Senior Program Associate at Advocates for Human Potential and former Co-Director of the Chronic Homelessness Employment Technical Assistance Center (CHETA) supported by the U.S. Department of Labor (DOL). He provides HUD, VA, and SAMHSA supported technical assistance and leads AHP contract work for the DOL’s Homeless Veterans Reintegration Program. He provided consulting for the DOL Women’s Bureau project on promising practices for homeless women veterans. With over 35 years of experience in rehabilitation & recovery services, supportive housing, and in homeless assistance services, his work has focused on increasing the capacity of supportive housing and service organizations to offer employment services to formerly homeless people with disabilities, to educate government about more work encouraging social policy, and to advise supportive housing and service providers innovative programming.

Kathy Robertson is the Associate Director of Homeless and Special Needs Housing for the Virginia Department of Housing and Community Development, where she is responsible for the implementation, administration, and management of six grant programs providing approximately $15 million in funding to organizations for prevention and homeless services to individuals and families in Virginia. She also oversees the Livable Homes Tax Credit program. Ms. Robertson is now assisting with the Homeless Outcomes Coordinating Council and serves on the Governor’s Domestic Violence Prevention and Response Advisory Board. She earned a Bachelor’s degree from the University of Virginia and is certified by the Supreme Court of Virginia as a Family Mediator.

Debra Rog is a leading expert in program evaluation and applied research in homelessness at Westat. She has provided project management and subject-matter expertise in homelessness and housing for research funded by clients such as the Robert Wood Johnson Foundation, the Center for Mental Health Services, the National Institute of Mental Health, the Substance Abuse and Mental Health Services Administration, the National Mental Health Association, and the Bill and Melinda Gates Foundation, among others. Ms. Rog has published and presented widely on homelessness, mental health treatment issues, program evaluation, and methodological topics, and is a recognized expert in evaluation methodology, homelessness, and mental health. Ms. Rog is also a President of the Rockville Institute, a nonprofit corporation dedicated to performing social science research and disseminating research findings to the public.
Kurt Rogers has been a resident of the Mercy Housing Lakefront Carlton Apartments for over seven years. Mr. Rogers has been active in the Tenant Leadership Civic Participation Project since he moved into Mercy Housing Lakefront. He has advocated for affordable housing to legislators, both in Springfield and locally. Mr. Rogers has also taken leadership roles within other Tenant Leadership Projects such as the development and implementation of a survey in the ‘Getting Hired Campaign’ and the organization of a Block Clean Up in the Austin community. In the last few years, Mr. Rogers broadened his leadership by becoming an active member of the Organization of the Northeast and the Metropolitan Tenants Organization’s Community Congress of Tenants. Currently, Mr. Rogers is a board member of Mercy Housing Lakefront and is active in the Resident Services Committee.

Meg Rogers has been working on behalf of victims of domestic violence since 1993. First as a volunteer Board Member of the Cherokee Family Violence Center, subsequently as it's Executive Director, and finally and as a member of various state organizations advocating for social change and batterer accountability. Ms. Rogers previously served on the Georgia Commission on Family Violence where she chaired the Family Violence Intervention Program Certification committee, the Legislative Committee, and served on its Executive Committee. She is also the past Chair of the Georgia Coalition Against Domestic Violence, a 42-shelter member organization, and past chair of the Blue Ridge Judicial Domestic Violence Task Force. Her latest work includes the building of a $6.8 million, 72-unit transitional apartment complex for victims of domestic violence with on-site supportive services, making it one of the largest of its kind in the United States.

Chiquita Rollins has 30 years of experience in the domestic violence field. She recently retired after 17 years as the Multnomah County’s Domestic Violence Coordinator where she oversaw staffing of the Family Violence Coordinating Council and administration of a $4 million budget. Ms. Rollins was the lead policy and planning expert for the County and the City of Portland on domestic violence intervention and prevention, and contracting of over $2 million in victim services. Under her leadership, the County has received a wide range of grants including a Center for Disease Control grant to evaluate the effectiveness of Housing First for victims of domestic violence; and Office of Violence Against Women grants for transitional housing, supervised visitation, and development of the Domestic Violence Enhanced Response Team. She is now a consultant on domestic violence and housing.

Angela Rosales is a Program Manager for transition-age youth initiatives in the Los Angeles Office of the Corporation for Supportive Housing. Ms. Rosales is from the San Francisco Bay Area, where she worked as a direct service provider and advocate for disconnected transition age youth. As a member of the Transitional Youth Task Force, she helped develop recommendations to enhance service coordination, improve the quality of service delivery, and increase system capacity to meet the needs of the most vulnerable young adults in San Francisco. Ms. Rosales completed a fellowship with the National League of Cities’ Institute for Children, Youth, and Families, where she continued research on disconnected TAY, assisted in providing technical assistance to cities around building healthier communities, and supported initiatives on youth civic engagement. She completed her Bachelor’s degree at the University of California, Santa Cruz and her Master’s degree at the University of Southern California.

Jeremy Rosen, is the Policy Director for the National Law Center on Homelessness & Poverty. Mr. Rosen previously served as Executive Director of the National Policy and Advocacy Council on Homelessness (NPACH), as Director for Homelessness and Mental Health in the National Office of Volunteers of America, and as a Staff Attorney at Legal Services of Greater Miami. Mr. Rosen is an expert on federal, state, and local affordable housing policy, with a focus on homelessness, veterans housing, and housing for children, youth, and families. Mr. Rosen’s work also focuses on access to government benefits for low-income people, prisoner reentry, and the intersection of affordable housing policy and the education and child welfare systems. He is a frequent speaker on these topics and has published numerous journal articles and papers.
Lora Routt is the Deputy Director of the Office of Special Needs Assistance Programs, the office that manages HUD’s homeless programs. Prior to this position, Ms. Routt served as the Director of the State Assistance (Supportive Housing Program) Division from May 2006 until April 2012. Prior to coming to work for HUD Headquarters, she worked as the Southeast Region Division Chief for the Bureau of Justice Assistance, U.S. Department of Justice. Before moving to Washington, DC in 2005, she served as the Harris County Community and Economic Development Department’s Assistant Director for the Planning and Development Division. She has also worked as the YWCA of Houston’s Chief Operating Officer/Director of Grant Programs, and as a Management Analyst in the Director’s Office of the City of Houston’s Finance and Administration Department. She received a Bachelor’s degree from the University of Texas at Austin and a Master’s degree from Northeastern University.

Cullen Ryan has been the Executive Director of Community Housing of Maine, the largest supportive housing developer/provider in Maine, since 2004. As a licensed clinician, he has provided direct care services, family therapy, and individual/group psychotherapy to homeless adults, families, and adolescents. Mr. Ryan currently chairs the Board of the Northern New England Housing Investment Fund and the Maine Affordable Housing Coalition. He has been continuously active in local, state, and federal policy development and advocacy, serving on numerous committees and councils including the Statewide Homeless Council, the three Regional Homeless Councils in Maine, and task forces centered on vulnerable populations.

Jim Ryczek is the Executive Director of the Rhode Island Coalition for the Homeless. As executive director, Mr. Ryczek has broadened the Coalition’s programs to include strategic communications work and more effective grassroots organizing and advocacy. He is a founding member of the 1070 Collaborative, an unprecedented professional partnership among affordable housing advocacy organizations in Rhode Island. Prior to his position at RICH, Mr. Ryczek was Director of Field Education at the Rhode Island College, School of Social Work.

Matt Salo was named Executive Director of the National Association of Medicaid Directors (NAMD) in February 2011. The newly formed association represents all 56 of the nation’s state and territorial Medicaid Directors, and provides them with a strong unified voice in national discussions as well as a locus for technical assistance and best practices. Mr. Salo formerly spent 12 years at the National Governors Association, where he worked on the Governors’ health care and human services reform agendas, and spent the five years prior to that as a health policy analyst working for the state Medicaid Directors as part of the American Public Human Services Association. Mr. Salo also spent two years as a substitute teacher in the public school system in Alexandria, VA, and holds a Bachelor’s degree from the University of Virginia.

Judith Samuels, PhD, is a research scientist at the Nathan Kline Institute, faculty member at New York University and consultant and advisor to numerous governmental and nonprofit organizations. Ms. Samuels has conducted and led extensive research in the areas of adult and family homelessness, policy and services. Her work with homeless families is cited as a model program in the President’s New Freedom Commission on Mental Health’s final report, and has been the principal investigator of federally-funded research. She directed the SAMHSA-funded study of the Family Critical Time Intervention (CTI) model which she developed and tested, and the NIMH-funded study titled, “The Impact of the Family Critical Time Intervention on Homeless Children.” She is the lead author of a study funded by ASPE, HSS “Homeless Children: Update on Research, Policy Programs and Opportunities.” Ms. Samuels has also conducted research in the areas of mental policy and services and is the lead author of the “Toolkit for Modifying Evidence-Based Practices to Increase Cultural Competence.”
Beth Sandor brings over 12 years of experience working in the field of supportive housing and community development. Ms. Sandor has worked to replicate supportive housing models in London, England and is instrumental in the opening of the west coast office of Community Solutions in 2007. Ms. Sandor’s expertise includes working with communities to implement small- and large-scale system change. She currently leads the 100,000 Homes Campaign for the state of California. To date, 28 California communities have joined the national effort to permanently house 100,000 chronic and vulnerable homeless individuals by 2013.

Christy Saxton is the Director of Contracts and Partnerships at First Place for Youth in Oakland, CA. She is part of a plethora of stakeholder groups, task forces, and working committees throughout Northern California ensuring that former foster youth have a voice and are consistently advocated for. Ms. Saxton came to First Place in August 2006. She has helped grow core programming from serving 85 youth annually to over 420 youth this year. She helped First Place expand from working in two counties to now serving youth in four Bay Area counties and in Los Angeles. She was previously the Program Director at Juma Ventures where she oversaw all employment, educational, case management, and youth financial literacy programming. Prior to Juma, Ms. Saxton worked for three years at Larkin Street Youth Services in a variety of capacities. Ms. Saxton obtained her Master’s degree from San Francisco State University. She has been working with at-risk youth for the past 12 years.

John Sciamanna currently directs two child welfare coalitions. In addition he consults with organizations on related children’s issues. Mr. Sciamanna has worked on children’s issues for more than 25 years working for a state legislature, the U.S. Senate and three nonprofit organizations. Over this period of time he has focused on a range of critical children’s programs and policies that include the prevention of child abuse and neglect, child welfare financing, making improvements and changes to policies that effect children in out of home care, development of the nation’s child care block grant, the 1996 implementation of the Temporary Assistance for Needy Families (TANF) program, the preservation of the Social Services Block Grant, and many other policies and federal programs that impact on the nation’s most vulnerable children and families. Mr. Sciamanna has been a regular contributor to publications for all the organizations on the issues of TANF, child care, teenage pregnancy prevention and child welfare.

Kate Seif currently serves as the Assistant to the President. In this role, Ms. Seif works closely with Nan Roman, providing her with support for both policy and administrative issues. Ms. Seif also works with the Alliance’s Leadership Council and on a variety of policy issues and co-leads the Alliance’s advocacy and grassroots mobilizing efforts. Ms. Seif will soon be expanding her role at the Alliance as she transitions into the role of Policy Outreach Coordinator where she will be spearheading the Alliance’s advocacy work. She graduated from Boston University with a Bachelor’s in political science and a minor in international relations. Throughout college, Ms. Seif gained experience interning at both foreign and domestic nonprofits, a consular office, and the United States Congress in the Senate Committee on Homeland Security and Governmental Affairs.

Joan Serviss is the Executive Director for the Arizona Coalition to End Homelessness, a statewide advocacy organization with a mission to strengthen the capacity of local communities in their efforts to end homelessness through statewide leadership, technical assistance, and advocacy. The Arizona Coalition to End Homelessness is the collaborating agency for Project H3 and Project H3 VETS – the local efforts of the national 100,000 Homes initiative, with a focus on housing the most medically vulnerable individuals and veterans experiencing homelessness in the Valley. Ms. Serviss has over 13 years of experience in program coordination with a focus on educating the community about issues of social need through state and federal legislative advocacy, community organizing and town halls, and public relations. Ms. Serviss holds a Bachelor’s degree from Arizona State University.
Marléna Sessions has guided the Workforce Development Council of Seattle-King County to national prominence as an innovative leader in job training initiatives since becoming Chief Executive Officer in 2009. She is a member of the Seattle Community Colleges Chancellor’s Advisory Council, the South King County STEM Network, as well as the visiting committee of the University of Washington Educational Outreach, and the Washington Family Funds Leadership Committee, overseeing investments in housing and services for homeless families. Ms. Session offers expert guidance to Congress and the U. S. Department of Labor, and she is the founding member of the National Advisory Group for Connecting Homeless Jobseekers to the workforce system, first vice president of the U.S. Conference of Mayors Workforce Development Council, and a member of the steering and advisory committee for the National STEM Consortium.

Gregory A. Shinn began his social work career in the 1980s working in the homeless shelters and doing street outreach in the subways, parks, and flophouses on the Bowery in Manhattan. He received his MSW from New York University in 1993. From 1993 to 2001 he operated the John Heuss House, a shelter for homeless adults with mental illnesses in New York’s Financial District. In 2001, Mr. Shinn relocated to Oklahoma to work for the Mental Health Association in Tulsa. As Associate Director he is responsible for the development and implementation of many programs of affordable housing and additional services for people who are homeless with serious mental illnesses, and co-occurring disorders. The Association’s portfolio currently encompasses 23 locations and 650 units across the City. The focus is on community integration, job development, and neighborhood stabilization. Mr. Shinn regularly presents at conferences and consults with communities across the country on access to housing, affordable housing development, and the economic impact of ending homelessness.

Alice Shobe is the Executive Director of Building Changes. She brings more than 20 years of experience in housing, philanthropy, and community development. As the Director of Sound Families, she led efforts to create more than 1,400 units of service-based housing for vulnerable families. As the CEO of Philanthropy Northwest, she managed the operations of a 180-plus membership organization and strategic efforts to launch The Giving Practice consultancy. Ms. Shobe also served as the Deputy Director of Impact Capital, formerly known as the Washington Community Development Loan Fund. In 2007, she was one of 16 recipients in the nation to be awarded an Annie E. Casey Foundation Children and Family Foundation fellowship. Ms. Shobe began her career as a City Planner with A Regional Coalition for Housing (ARCH) and the City of Kent, WA; she holds a Bachelor’s degree from James Madison College of Michigan State University.

Deborah Shore is Founder and Executive Director of Sasha Bruce Youthwork (SBY), where she has led groundbreaking work in youth and family service development in Washington, DC. Through three decades of mission-driven work, Ms. Shore and SBY have developed a deep understanding of the needs of troubled youth and families and unsurpassed expertise to meet these needs. Her vision for empowering at-risk and homeless youth through a competency-based approach to counseling and supportive services has been enhanced through the recruitment and training of an exceptional staff and the development of strong management systems to ensure that SBY’s work meets the highest standards of quality and cost-effectiveness. Additionally, Ms. Shore has utilized her knowledge and experience to affect local and federal policy by testifying before Congress and the Washington, DC Council on social issues surrounding youth.

Michael Shore is the Operations Director for the 100,000 Homes Campaign, a national movement of change agents working together to identify and permanently house 100,000 vulnerable and chronically homeless individuals and families by July 2014. Mr. Shore is also CEO of HOM, Inc., which in partnership with Arizona Behavioral Health Corporation in Maricopa County, provides permanent supportive housing to over 1,200 formerly homeless individuals and families. HOM, Inc. also partners with several Arizona public housing authorities to provide contract services including housing quality standards (HQS) inspections, hearing officer services, and lease-up services for special projects, including the HUD-VASH program in Phoenix. Mr. Shore currently serves as Vice Chair of the Arizona Coalition to End Homelessness, Arizona’s statewide advocacy and membership organization for homeless services providers.
Chris Simiriglia established the Pathways Program in Philadelphia in September of 2008. Pathways provides permanent, supportive, scattered-site housing serving 290 chronically homeless men and women recovering from severe mental illness, long-term alcoholism and co-occurring disorders. For 15 years prior, Ms. Simiriglia worked with the Mental Health Association of Southeastern Pennsylvania, leaving the position of Vice President in 2008. In the early 90’s, she worked as Assistant Director for the Center City Proprietors’ Association, which included managing their I Do Care Foundation. Prior to that, she ran the Outreach Coordination Center at Project HOME, was Assistant Director at the City’s newly formed Office of Services to the Homeless and Adults, and served as Assistant Director for the Philadelphia Committee for the Homeless. Ms. Simiriglia has had several papers and toolkits published that relate to her work with homeless with mental illness.

Brooke Spellman, Senior Associate with Abt Associates, Inc., has 17 years of experience in homelessness and community development issues. Ms. Spellman works with federal government and local clients to conduct research and develop strategies to improve policy and programmatic responses to homelessness and poverty. Ms. Spellman is currently directing the U.S. Department of Housing and Urban Development study to evaluate the Rapid Re-Housing for Families Demonstration Program and she is actively involved in conducting the Department’s random assignment evaluation of the Impact of Housing and Services Interventions for Homeless Families. She also works regularly with local communities to measure program and system-level performance and to develop strategies to improve access to housing, mainstream services, and benefits.

Andrew Sperling is the Director of Federal Legislative Advocacy for NAMI, the National Alliance on Mental Illness. In this position, he leads NAMI's legislative advocacy initiatives in Congress and before federal agencies. Mr. Sperling works on issues affecting the mental health community with a focus on improving the lives of people with severe mental illnesses. Since 1994, Mr. Sperling has also served as Co-Chair of the Consortium for Citizens with Disabilities (CCD) Housing Task Force. Prior to joining NAMI, Mr. Sperling held the position of deputy director of government relations for the National Community Mental Healthcare Council and was a legislative assistant for U.S. Representative Dick Swett (D-NH). Mr. Sperling obtained his JD from the Franklin Pierce Law Center.

Michael Stoops is the Director of Community Organizing for the Washington, DC based National Coalition for the Homeless (NCH). Since 1972, he has been working full-time on homelessness advocacy. He served on NCH’s board of directors in the mid-1980’s. He joined NCH’s staff in 1988. Since 1988, he has worked to establish and provide ongoing support to local/statewide homeless/housing coalitions, and homeless self-help and social justice/action groups. Mr. Stoops is the project director for NCH’s National Homeless Civil Rights Organizing Project. He coordinates NCH’s Faces of Homelessness Speakers’ Bureau. He coordinates: National Homeless & Low Income Voter Registration Week, National Hunger & Homeless Awareness Week, and National Homeless Persons’ Memorial Day. He has a Bachelor’s degree in Social Work.

David Peter Stroh is a 30-year expert in Systems Thinking and founding partner of Bridgeway Partners. He was a founding partner of Innovation Associates, the pioneering consulting firm in the area of organizational learning. His expertise lies in visionary planning, leadership development, systems thinking, organization design, and change management. He is co-director of the resource site www.appliedsystemsthinking.com and a charter member of the Society for Organizational Learning.
Cynthia Stuart is the Communications Director of the Supportive Housing Network of New York, the nonprofit membership organization that represents more than 200 groups that develop and run permanent housing with services for people who have been homeless and cope with disabilities. Ms. Stuart has 17 years of experience communicating the merits of supportive housing, first as communications director at the Corporation for Supportive Housing, the national technical assistance provider, and then at Project Renewal, a large social services and supportive housing provider in New York City. Ms. Stuart is responsible for the Network’s public face as well as helping members communicate supportive housing’s benefits to communities and other key stakeholders as they seek to site new residences through the Network’s Good Neighbor Initiative. She also works to bring local and national media attention to supportive housing including the landmark 60 Minutes’ report on supportive housing, Miracle on 43rd Street.

Marcia M. Sturdivant, PhD is the Deputy Director of the nationally recognized Allegheny County Department of Human Services Office of Children, Youth and Families (CYF). Ms. Sturdivant is also an Assistant Professor at Point Park University and President of the Black Child Development Institute-Pittsburgh Affiliate. Her dedication to helping families extends to the community by serving on numerous boards, including The Urban League of Pittsburgh, Inc., The Pennsylvania Statewide Adoption Council, The Pennsylvania Joint State Government Commission on Services to Children and Youth, and The American Association of Family Group Decision Making. Ms. Sturdivant’s commitment to persons of color extends globally and she was highlighted in the Pittsburgh Post-Gazette for her work with Somalian refugees. Ms. Sturdivant has committed her personal and professional life to improving the quality of life for children and being a voice for those who are unable to advocate for themselves.

Norm Suchar joined the staff of the National Alliance to End Homelessness in 2002. He directs the Alliance’s Capacity Building Center, which helps communities implement system-wide strategies that prevent and end homelessness. He assists communities with implementation of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act and the Homelessness Prevention and Rapid Re-Housing Program (HPRP). His prior experience includes work on federal policy for the Alliance related to housing and homelessness programs, three years in the Budget Office at the U.S. Department of Housing and Urban Development, where he focused on homelessness and community development programs, and two years working in child welfare for the State of Utah.

Constance Tempel, Chief Operating Officer of the Corporation for Supportive Housing, provides overall direction for CSH’s three regions, Government Affairs and Innovation unit and Consulting and Training team. She has been with CSH since 1994 and has been involved in designing supportive housing programs for Moving On, long-term shelter stayers, reentry from criminal justice, transition age youth, and child welfare involved families. Advocacy work has included the New York/New York Agreements and utilizing TANF for homeless families and youth.

Cathy ten Broeke is the Director of the Minneapolis/Hennepin County Office to End Homelessness, where she leads the planning and implementation of the community’s Ten-Year Plan to End Homelessness, and directs Project Homeless Connect. Ms. ten Broeke is also a member of the Alliance’s Leadership Council and Co-Chairs Minnesota’s Statewide Homeless Coordinators Council. Prior to her current appointment, Ms. ten Broeke was an Archibald Bush Leadership fellow and spent 16 months studying the national movement to end homelessness, including an in-depth look at national best practices. Her experience includes three years as policy aide to Hennepin County Commissioner Gail Dorfman and eight years as advocate and shelter director at St. Stephen’s Shelter in South Minneapolis. Ms. ten Broeke holds a Master’s degree from the University of Minnesota.
Helen Thatcher has worked for the State of Utah for 33 years. She began in child welfare as a foster care worker, managed local human services offices and now is a state administrator in the Utah Department of Workforce Services, the One Stop Operator in Utah. Helen was part of the restructuring of Utah’s welfare, job services, and training agencies in 1997. Ms. Thatcher has had wide-ranging experiences in programs of child protection, child care and child care licensing, self-sufficiency, employment, training, and policy development for Wagner-Peyser, WIA, and Trade. She is currently managing a team of program specialists responsible for TANF, SNAP E&T, and General Assistance. She has a Bachelor’s in Sociology and Social Work with a Master’s in Human Resources/Labor Economics from the University of Utah.

Debbie Canavan Thiele recently joined the Corporation for Supportive Housing’s National Consulting Group as a Senior Program Manager. In her previous role as Senior Manager for the Mayor’s Office of Housing in Seattle, she oversaw $20 million in annual lending and established nationally-recognized multijurisdictional funding practices for the allocation of capital, operating, and service funds. Ms. Canavan also served as the Director of Homeless Housing Initiatives for the King County Housing Authority in Tukwila, WA where she developed the first sponsor-based Section 8 program in the country, allowing nonprofit providers to master-lease private market apartments for highly vulnerable households. Ms. Canavan’s work in systems change is rooted in the direct service experiences she gained early in her career as a VISTA volunteer in Austin, TX and as a Case Manager for the YMCA of Metropolitan Chicago.

Otis Thornton is the Homelessness Program Director for the City of Fort Worth, TX. Mr. Thornton administers the City’s 10-year homelessness plan, Directions Home, which has helped to reduce unsheltered homelessness by a third since 2007. Through a partnership with the United Way of Tarrant County, more than $14 million in city, state and private dollars have been strategically aligned and invested in rental subsidies and services for people who are homeless, along with infrastructure and evaluation services.

Elizabeth Tumiel is the Manager of the Tenant Leadership Project at Mercy Housing Lakefront in Chicago. She has over 10 years of experience working with people who have encountered homelessness and those affected by mental illness and substance abuse. She also conducts supervision groups towards clinical licensure and is a field instructor for the University of Chicago and the University of Illinois at Chicago. She also serves on the Quality Committee at Mercy Housing Lakefront. Ms. Tumiel is currently a member of the Chicago Alliance to End Homelessness’ Advocacy Committee and the Donor’s Forum Community Engagement Committee. She also partners regularly with the Supportive Housing Provider’s Association, the Chicago Coalition for the Homeless, The Center for Experiential Learning, Lakeview Action Coalition as well as other local community organizations. She has an MSW from Jane Addams College of Social Work and received her clinical license in 2011.

Simone Tureck is a Policy/Project Associate at the John Burton Foundation for Children Without Homes, a San Francisco-based nonprofit dedicated to improving the quality of life for California’s homeless and foster children and developing policy solutions to prevent homelessness. Ms. Tureck holds an MSW from the University of California, Berkeley, and has over 10 years of experience working with and on behalf of youth in a variety of settings. Most recently, Ms. Tureck has worked on issues related to the extension of foster care in California, sustaining the state’s only transitional housing program for former foster youth, and researching and facilitating collaboration amongst the child welfare and homeless youth service providing sectors.
Jesse K. Vazzano, MSW, has 11 years of experience working in health care and homeless services and is currently the VA Capitol Health Care Network (VISN 5) Homeless Coordinator. Prior to her current assignment, she served as the Homeless Coordinator for the Edith Nourse Rogers Memorial Veterans Hospital, in Bedford, MA and as the Homeless Coordinator/Grant and Per Diem Liaison at the White River Junction VA in Vermont. Ms. Vazzano is a member of the Secretary of VA’s Working Group on Homelessness and the HUD Region III Interagency Council on Homelessness. Her current areas of clinical interest include ways to effectively engage and house homeless individuals and families; prevention of homelessness by providing wrap-around supportive services that incorporate social skills such as financial literacy, and health education and promotion to prevent the transmission of HIV/AIDS.

André Wade is a Program and Policy Analyst at the National Alliance to End Homelessness with a focus on youth who are runaway and unaccompanied, exiting or formerly in foster care, and LGBTQ. Mr. Wade has worked in social services for over 13 years providing and coordinating services to at-risk families in and out of child welfare, youth on probation and school-aged children with developmental disabilities. From 2008 to 2010 he was on the Human Rights Campaign’s (HRC) All Children-All Families Advisory Council, which focuses on equity in the recruitment of LGBT foster/adoptive parents. Currently, Mr. Wade is on the national Board of Directors for StandUp for Kids and has been on the Advisory Board of the Runaway and Homeless Youth Training and Technical Assistance Center (RHYTTAC) since 2011. Mr. Wade is from Las Vegas where he earned a Bachelor’s degree in Psychology and a Master’s degree in Public Administration from the University of Nevada, Las Vegas.

Robin Wagner is the Deputy Assistant Secretary for the Office of Aging and Adult Services in the Louisiana Department of Health and Hospitals. Her office operates two Medicaid home and community based waiver programs for older adults and people with disabilities acquired after the age of 22, as well as Medicaid-funded personal assistance services for people who need help with basic tasks of everyday living like bathing, dressing, and food preparation. Post-Hurricane Katrina, Ms. Wagner was the lead for the Department of Health and Hospitals in developing Louisiana’s Permanent Supportive Housing program, which is now providing mainstream affordable housing with supportive services to nearly 3,000 households. Ms. Wagner also worked on several housing initiatives and federal Real Choice Systems Change grants focused on community-living for people with disabilities, and has been full-time clinical faculty in gerontology at LSU Medical School and Tulane School of Social Work.

Suzanne Wagner is a Principal at Housing Innovations (HI). HI focuses on helping organizations develop and implement innovative solutions to homelessness. Prior to founding HI, she was the Director of the Housing Resource Center at the Center for Urban Community Services (CUCS) in New York City. There, Ms. Wagner helped hundreds of nonprofit and public agencies to expand their capacity to provide effective services and improve coordination among homeless, housing, and social service systems. She has guided numerous government agencies and community groups through planning processes to strategically allocate resources and close gaps in services. She has 30 years of experience in the design and delivery of housing programs and services for homeless people, ranging from adolescents and families to single adults with special needs.

Mark Walker is the Deputy Director of the Economic Division at The American Legion. Previously, he served as Assistant Director and National Appeals Representative for The American Legion. Mr. Walker served in the United States Air Force for five years as an inventory management specialist, where he was responsible for managing millions of dollars in total assets. He also has previous experience working with youth, including as a junior and senior high school teacher of ethics and the bible, and as a mentor. Mr. Walker received his Bachelor’s degree in Theology from the Earl Paulk Institute.
Kimberly Walker is a Capacity Building Associate with the National Alliance to End Homelessness. In this role, she works with the Center for Capacity Building to help communities create, implement, and evaluate plans to end homelessness based on their specific needs. She is the Alliance’s point person on issues related to coordinated assessment prevention and diversion, and has assisted in projects all over the country ranging from ten year plan to development to survey assessment of consumer needs. Prior to joining the Alliance, Ms. Walker worked for Beyond Shelter, a Housing First program for homeless families in Los Angeles, and contracted with U.S. Department of Housing Urban Development’s Office of Community Planning and Development. She received a Master’s degree in Urban Planning with a focus on Community Development and Housing from UCLA in 2009 and a Bachelor’s from the College of William and Mary in 2006.

Carol Walter has 25 years of experience in nonprofit management and administration, program design and implementation, quality assurance, community planning, public policy, education, and advocacy in the area of homelessness and housing. She has worked for organizations such as Columbus House in New Haven, Shelter for the Homeless in Stamford, CRT in Harford, and the Connecticut AIDS Resource Coalition. Ms. Walter joined the Connecticut Coalition to End Homelessness in 2006 as its third Executive Director and has since established herself and the organization as primary leaders in promoting research-driven solutions to homelessness in Connecticut and around the country.

Liz Weber has been working to support the efforts of homeless individuals moving off the street into permanent housing for the past seven years. She is currently a street outreach worker with the Portland, Oregon nonprofit, JOIN: Connecting the Street to a Home.

Matt White has been in the housing field for nearly 15 years, specializing in strategic planning and homeless system policy development, research and evaluation, and homeless management information system (HMIS) development. From 1998 through 2001, Mr. White served as the associate director of the Columbus, OH Community Shelter Board (CSB), where he was primarily responsible for Continuum of Care planning, development, monitoring, and program evaluation. In 2002, he started an independent professional consulting practice, specializing in evaluation, facilitation, and planning in the homeless services sector. Mr. White joined Abt Associates in 2005, adding to the firm’s homeless and housing services sector practice. He has both a Bachelor’s degree and a Master’s degree from Columbia University in American Studies and a Master’s degree in Urban Planning from the University of New Mexico.

Carol Wilkins became an independent consultant in 2009 after serving as the Director of Intergovernmental Policy and Research with the Corporation for Supportive Housing. She has provided consulting services to a variety of nonprofit and governmental organizations including the U.S. Interagency Council on Homelessness, Abt Associates, Building Changes, Funders Together to End Homelessness, and the Center for Social Innovation. Ms. Wilkins has over 25 years of experience in public finance, human services, and public policy, including previous work with the California State Legislature, as the Deputy Mayor of Finance in San Francisco, and the Finance Director for the San Francisco Housing Authority.

Katrina Wyss joined the National Runaway Switchboard (NRS) team in 2009, where she is currently the Prevention Specialist; dedicated to prevention efforts with runaway and homelessness youth. She earned a Master’s degree from DePaul University. Her experience includes both direct services with youth and adults, as well as training in numerous settings. Her experience as a presenter encompasses crisis intervention, runaway and homeless youth issues, domestic violence, LGBTQ issues, and teen dating violence. Ms. Wyss is a dedicated youth advocate offering over eight years of experience working with youth.
Melissa Young is the Associate Director of the National Transitional Jobs Network (NTJN) at Heartland Alliance for Human Needs & Human Rights. Ms. Young’s work includes managing the Network’s role as a lead coalition in advancing employment solutions for people who have the most difficult time getting and keeping a job which includes: managing the technical assistance team in order to strengthen existing and emerging programs, translating lessons learned at local levels into state and federal policy, and managing the development of Network communications and marketing materials for diverse audiences. In her role Ms. Young has worked to advance the visibility of the NTJN as a national expert in Transitional Jobs in order to further support the development and implementation of employment strategies for persons with barriers to employment.

LaToya Young is the Housing Resource and Training Manager at DASH. In this capacity, Ms. Young provides housing counseling and support for victims who are facing homelessness as a result of domestic violence. She supports domestic violence victims through identifying housing options and navigating the housing system, as well as providing technical assistance to advocates and service providers seeking resources for their clients. Ms. Young also works with landlords, providing training and education on housing rights to victims, and engages landlords to work with DASH through its Empowerment Project. Ms. Young has presented nationally on her innovative work, building effective partnerships and best practices for housing victims using a scattered site model. Before joining DASH, she worked as the Housing Coordinator at a Department of Homeless Services funded scattered site housing-first mental health service provider.

Jeff Yungman is the Director of the Crisis Ministries Homeless Justice Project in Charleston, SC. Mr. Yungman founded the Crisis Ministries Legal Clinic as a law student in partnership with the Nelson Mullins firm and the Charleston School of Law. In 2008 the legal clinic evolved into the Homeless Justice Project and began providing civil legal services to people experiencing homelessness in the Charleston area. The Project focuses on “survival law,” working primarily in the areas of disability claims, veterans benefits, family law, and landlord/tenant issues.

Susan Ziff was the primary author of the HPRP Notice, and is the Team Lead for both HPRP and the Emergency Solutions Grants program. Before HPRP, she worked on both the Emergency Shelter Grants program and was a desk officer for the Continuum of Care. She has Masters degrees in Public Policy and Urban Planning from the University of Michigan.

Sara Zuiderveen is the Assistant Commissioner for the Prevention Services division of the New York City Department of Homeless Services (DHS), where she administers $26 million in homelessness prevention contracts with 20 social service vendors. She joined the agency in early 2004, assisting with the planning and implementation of the HomeBase homelessness prevention program, an innovative pilot program that was expanded city-wide in 2007. Previously at DHS, she was the Director of Program Analysis for Prevention, managing data collection, reporting, quality assurance, and ongoing program development for HomeBase and other prevention efforts. Prior to that, she worked in the field of child abuse prevention as a program analyst for Healthy Families America, a national home visiting program based in Chicago.
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Our Work

The National Alliance to End Homelessness is a leading voice on the issue of homelessness. The Alliance analyzes policy and develops pragmatic, cost-effective policy solutions. We work collaboratively with the public, private, and nonprofit sectors to build state and local capacity, leading to stronger programs and policies that help communities achieve their goal of ending homelessness. We provide data and research to policymakers and elected officials in order to inform policy debates and educate the public and opinion leaders nationwide.

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