NATIONAL CONFERENCE
on ending
FAMILY & YOUTH HOMELESSNESS

New Orleans, LA  February 18-19, 2014

CONFERENCE PROGRAM
SOCIAL MEDIA RESOURCES

WIRELESS INTERNET ACCESS
Access conference WiFi throughout the hotel meeting space and foyers by signing in using guest code, "naeh14" and password, "0000000000" (that’s ten zeros!).

EVENT HASHTAG
Join the conversation on Twitter by using #NAEH14

HELPFUL TWITTER HANDLES
The National Alliance to End Homelessness @naehomelessness
Bowman Systems @bowmansystems
National Alliance on Mental Illness @NAMICommunicate
National Foster Care Coalition @NationalFosterC
National Law Center on Homelessness and Poverty @NLCPhomeless
National Low Income Housing Coalition @NLIHC
National Network for Youth @nn4youth
National Safe Place @SafePlace
Administration for Children and Families @ACFHHS
The Department of Housing and Urban Development @HUDgov
U.S. Interagency Council on Homelessness @USICHgov

NEVER ANOTHER HOMELESS VETERAN

Last November the National Alliance to End Homelessness launched the Never Another Homeless Veteran campaign. A two-year effort by the Alliance and its partners to build and leverage public support to end veteran homelessness.

Join us by visiting www.neveranotherhomelessveteran.org and signing the statement! #NeverAnotherHomelessVet
THE ALLIANCE WOULD LIKE TO THANK THE FOLLOWING SPONSORS AND PARTNERS

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INVESTING SPONSOR*
BOWMAN SYSTEMS LLC

PARTNERS*
HOUSING INNOVATIONS
NATIONAL ALLIANCE on MENTAL ILLNESS
NATIONAL FOSTER CARE COALITION
NATIONAL LAW CENTER on HOMELESSNESS and POVERTY

INFORMATION TABLES*
Be sure to check out the following organizations’ information tables at the conference – and feel free to contact the point of contact listed below for each organization if you would like to learn more about what they are doing. Information tables are located in the Napoleon foyer, Common Street Corridor, or the Canal Street Corridor (all located on the third floor).

• ALL A BOARD INC
  Andy Barth
  abarth@allaboardinc.com
  804-652-0020

• AN ORAL HISTORY OF HOMELESSNESS
  Margaret Miles
  mmiles@ststephensmpls.org
  612-990-7149

• CLIENT TRACK, INC.
  Bart Vale
  bvale@clienttrack.com
  801-290-5483

• DERBY INDUSTRIES
  Ken Chrzan
  sales@derbyindustries.com
  866-233-4500

• EMPOWERED SOLUTIONS GROUP, INC.
  Scott T. Argeris
  sargeris@myecm.net
  801-924-2834

• INSTITUTE FOR CHILDREN, POVERTY,
  AND HOMELESSNESS
  Shertease Wheeler
  SWheeler@icphusa.org
  212-358-8080 x 1225

• MID AMERICA ASSISTANCE COALITION
  John Rich
  jrich@maaclink.org
  816-377-4407

• TRUE COLORS FUND
  Jama Shelton
  jama@truecolorsfund.org
  212-461-4401 x 103

CONFEERENCE SCHOLARSHIP PROGRAM
The National Alliance to End Homelessness has established a Scholarship Program to assist individuals who are currently, or have formerly, experienced homelessness and cannot afford the full cost of participating in the conference. Criteria for scholarship awards are based on financial need, geographic distribution, and the leadership skills the applicant will be able to bring back to his/her community. The number of scholarships available is based upon funding received for the Scholarship Program.

*As of February 4, 2014

WORKSHOP TRACKS

Workshop tracks are designed to guide participants who are interested in a given topic through a progressive set of workshops. Each workshop in a track builds on the previous one, resulting in as complete as possible a picture of that issue.

This year’s conference offers an array of workshop tracks. Track notations are listed in parenthesis AFTER the workshop title.

A ADVOCACY TRACK
The Advocacy Workshop Track includes a series of workshops geared toward participants interested in better honing their advocacy skills, learning what federal budget cuts may mean for ending homelessness, state advocacy opportunities, and for those interested in participating in local movements to end homelessness. The track also offers more advanced workshops on integrating advocacy into your efforts to end homelessness to ensure we continue to have the resources needed to prevent and end homelessness in our communities

S SYSTEMS TRACK
The Systems Track features workshops for people who oversee and coordinate homeless assistance in their communities. It includes sessions devoted to governance, coordinated assessment, improving community-wide outcomes, and collaborative funding strategies. Geared towards change agents and community leaders, the track incorporates many themes from the HEARTH Act that encourage communities to develop systemic responses for all populations experiencing homelessness in your community.

Y-FLS YOUTH TRACK FOR FRONT LINE STAFF
Nearly every workshop in the conference will cover content that can impact youth homelessness in your community. The youth track, however, contains workshops where the exclusive (or near exclusive) focus is solving homelessness among youth. This track generally features two workshops per session with one workshop targeted to system planners and program directors and one workshop targeted to front line staff.

V VETERANS TRACK
While addressing the housing needs of homeless families and youth, it is important to remember that many we seek to impact have served in our armed forces. These programs are well funded, and the scope of these programs has broadened in recent years to allow veteran providers to not only serve the veteran but also family members and dependents. This track will incorporate veteran programs and how they can best be focused to serve families and youth.

RRH RAPID RE-HOUSING TRACK
Rapid re-housing has increasingly become the focus of community responses to homelessness, particularly family homelessness. This workshop track will cover the basics of rapid re-housing up front, moving to more advanced concepts as the conference progresses.

F FUNDERS TRACK
The Funders Track will be useful for funders looking for ways to influence change in their communities. This track will provide basic information on the different homeless populations, as well as strategies and tools for creating systems level change for better results. The track will offer community examples and information on various solutions aimed at ending homelessness. Workshops will offer a wide range of content geared towards beginners and experts alike.
### CONFERENCE SCHEDULE AT-A-GLANCE

The Alliance encourages attendees to share real time conference experiences on Twitter (#NAEH14) and Facebook. We are looking forward to hearing from you!

Access conference WIFI throughout the hotel meeting space by signing in using guest code, “naeh14” and password, “0000000000” (that’s ten zeros!).

### TIME EVENT LOCATION

**MONDAY, FEBRUARY 17**

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>2 PM</td>
<td>Pre-Registration</td>
<td>Napoleon Foyer</td>
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**TUESDAY, FEBRUARY 18**

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<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>8 AM</td>
<td>Registration</td>
<td>Napoleon Foyer</td>
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<tr>
<td>8 AM</td>
<td>Morning Snack with Coffee &amp; Tea</td>
<td>Napoleon Foyer</td>
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<tr>
<td>8 AM</td>
<td>West Coast Convening</td>
<td>Napoleon D3, 3rd Floor</td>
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<tr>
<td>9:15 AM</td>
<td>Opening Plenary</td>
<td>Napoleon ABC123</td>
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<tr>
<td>10:15 AM</td>
<td><em><strong>Keynote: Nan Roman, President and CEO, National Alliance to End Homelessness, Washington, DC</strong></em></td>
<td>Napoleon Foyer</td>
</tr>
<tr>
<td>8 AM</td>
<td>Opening Plenary</td>
<td>Napoleon ABC123</td>
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<tr>
<td>9:15 AM</td>
<td>Opening Plenary</td>
<td>Napoleon ABC123</td>
</tr>
<tr>
<td>10:15 AM</td>
<td>WORKSHOPS I</td>
<td>Rhythms 1, 2nd Floor</td>
</tr>
<tr>
<td>1.1</td>
<td>The Big Picture: How We Can End Family Homelessness (RRH; F)</td>
<td>Rhythms 1, 2nd Floor</td>
</tr>
<tr>
<td>1.2</td>
<td>Governance and the Building Blocks of Effective Homeless Assistance (S)</td>
<td>Borgne, 3rd Floor</td>
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<tr>
<td>1.3</td>
<td>Planning and Funding a Youth Homelessness System (Y-SP&amp;PD; S; F)</td>
<td>Maurepas, 3rd Floor</td>
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<tr>
<td>1.4</td>
<td>On the Frontlines: Strategies for Case Management</td>
<td>Bayside C, 4th Floor</td>
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<tr>
<td>1.5</td>
<td>Advocating Today for Tomorrow’s Resources (A)</td>
<td>Rhythms 2, 2nd Floor</td>
</tr>
<tr>
<td>1.6</td>
<td>Health Care Reform: What’s in It for Homeless Families and Youth?</td>
<td>Bayside A, 4th Floor</td>
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<tr>
<td>1.7</td>
<td>The New Face of Veteran Homelessness (V)</td>
<td>Rhythms 3, 2nd Floor</td>
</tr>
<tr>
<td>1.8</td>
<td>Strategies for a Community-Based Campaign to End Homelessness (A)</td>
<td>Bayside B, 4th Floor</td>
</tr>
<tr>
<td>1.9</td>
<td>Preventing and Addressing the Commercial Sexual Exploitation of Homeless Youth (Y-FLS)</td>
<td>Napoleon D3, 3rd Floor</td>
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**TIME EVENT LOCATION**

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<tbody>
<tr>
<td>12:15 PM</td>
<td>Lunch* with Keynote Speaker</td>
<td>Napoleon ABC123</td>
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**Remarks:** Martha Kegel, Executive Director, UNITY of Greater New Orleans, New Orleans, LA

**A Conversation with Mark Johnston on Rapid Re-housing for Families**

- Kris Billhardt, Director, Volunteers of America – Oregon, Portland, OR
- Jackie Edwards, Service Area Director, Emergency and Community Services, Catholic Charities Diocese of Trenton, Trenton, NJ
- Michelle Flynn, Associate Executive Director, The Road Home, Salt Lake City, UT
- Mark Johnston, Acting Assistant Secretary for the Office of Community Planning and Development, U.S. Department of Housing and Urban Development, Washington, DC (Moderator)
- Katie Kitchin, Executive Director, Community Alliance for the Homeless, Memphis, TN

**WORKSHOPS II**

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>2:15 PM</td>
<td>2.1 From Vision to Design: Planning a Homelessness System (S; F)</td>
<td>Rhythms 1, 2nd Floor</td>
</tr>
<tr>
<td>2.2</td>
<td>Implementing Rapid Re-Housing: What You Need to Know (RRH)</td>
<td>Borgne, 3rd Floor</td>
</tr>
<tr>
<td>2.3</td>
<td>Working Together to End Homelessness: TANF and Workforce Development Agencies</td>
<td>Maurepas, 3rd Floor</td>
</tr>
<tr>
<td>2.4</td>
<td>The Role of Transitional Housing (F)</td>
<td>Bayside C, 4th Floor</td>
</tr>
<tr>
<td>2.5</td>
<td>Improving Your Crisis Response: Key Elements for Success (S)</td>
<td>Rhythms 2, 2nd Floor</td>
</tr>
<tr>
<td>2.6</td>
<td>Toward a Data-Driven System for Youth (Y-SP&amp;PD)</td>
<td>Bayside A, 4th Floor</td>
</tr>
<tr>
<td>2.7</td>
<td>Rapid Re-Housing for Veterans and Their Families (V)</td>
<td>Rhythms 3, 2nd Floor</td>
</tr>
<tr>
<td>2.8</td>
<td>Housing Models and Interventions for Families in Recovery</td>
<td>Bayside B, 4th Floor</td>
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<tr>
<td>2.9</td>
<td>Providing LGBTQ Inclusive and Affirming Services to Youth</td>
<td>Napoleon D3, 3rd Floor</td>
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**WORKSHOPS III**

<table>
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<tr>
<th>TIME</th>
<th>EVENT</th>
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<tbody>
<tr>
<td>4:15 PM</td>
<td>3.1 Research on Rapid Re-Housing (RRH; F)</td>
<td>Rhythms 1, 2nd Floor</td>
</tr>
<tr>
<td>3.2</td>
<td>Coordinated Assessment: An Introduction (S)</td>
<td>Borgne, 3rd Floor</td>
</tr>
<tr>
<td>3.3</td>
<td>What’s Happening on the Hill? A Federal Budget Update (A)</td>
<td>Maurepas, 3rd Floor</td>
</tr>
<tr>
<td>3.4</td>
<td>Retooling Transitional Housing: Steps for Implementing Changes to Your Program (F)</td>
<td>Bayside C, 4th Floor</td>
</tr>
<tr>
<td>3.5</td>
<td>Improving Economic Self-Sufficiency: Enhancing Employment Outcomes and Increasing Income</td>
<td>Rhythms 2, 2nd Floor</td>
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* Excess food from today’s lunch donated to...
### Conference Schedule at a Glance

<table>
<thead>
<tr>
<th>TIME</th>
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<tbody>
<tr>
<td>12:30 PM - 2 PM</td>
<td>Lunch* with Keynote Speaker</td>
<td>Napoleon ABC123</td>
</tr>
<tr>
<td>5.4 Advocacy’s Impact on Ending Homelessness [A]</td>
<td>Bayside A, 4th Floor</td>
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<tr>
<td>5.5 Making the Case: Partnering with Public Housing Authorities</td>
<td>Salon 816, 820, 824 - 8th Floor</td>
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<tr>
<td>5.6 Promoting Housing Stability for Newly Re-Housed Families and Youth: Case Management and Financial Assistance (RRH)</td>
<td>Grand Chenier, 5th Floor</td>
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<tr>
<td>5.7 Early Intervention: Improving Youth Outcomes [Y-FLS]</td>
<td>Bayside B, 4th Floor</td>
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<tr>
<td>5.8 Ending Homelessness for Youth Aging Out of Foster Care [Y-SP&amp;PD]</td>
<td>Napoleon D3, 3rd Floor</td>
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<tr>
<td>5.9 Improving Point-in-Time Counts for Youth</td>
<td>Maurepas, 3rd Floor</td>
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### WEDNESDAY, FEBRUARY 19

<table>
<thead>
<tr>
<th>TIME</th>
<th>EVENT</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>8 AM - 9 AM</td>
<td>Continental Breakfast</td>
<td>Napoleon Foyer</td>
</tr>
<tr>
<td>8 AM - 8:50 AM</td>
<td>A Conversation about Program Conversions</td>
<td>Napoleon D3, 3rd Floor</td>
</tr>
<tr>
<td>8 AM - 12 PM</td>
<td>Registration</td>
<td>Napoleon Foyer</td>
</tr>
<tr>
<td>9 AM - 10:30 AM</td>
<td>WORKSHOPS IV</td>
<td>Bayside C, 4th Floor</td>
</tr>
<tr>
<td>10:45 AM - 12:15 PM</td>
<td>WORKSHOPS V</td>
<td>Bayside C, 4th Floor</td>
</tr>
<tr>
<td>6:15 PM - 7:45 PM</td>
<td>Meet and Mingle Reception</td>
<td>The Presbytere Louisiana State Museum</td>
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### Continental Breakfast

- Remarks: Lisa Pape, Director, Homeless Programs, Department of Veterans Affairs Veterans Health Administration, Washington, DC
- Barbara Poppe, Executive Director, U.S. Interagency Council on Homelessness, Washington, DC

### Lunch* with Keynote Speaker

- Keynote: Bryan Samuels, Executive Director, Chapin Hall at the University of Chicago, Chicago, IL

### Workshop Descriptions

- **3.6 Ending Youth Homelessness through Family Intervention [Y-FLS]**: Bayside A, 4th Floor
- **3.7 Veterans Affairs and Community Partnerships [V]**: Rhythms 3, 2nd Floor
- **3.8 Understanding and Implementing VAWA: A Workshop for Homeless Assistance Providers**: Bayside B, 4th Floor
- **3.9 Wide Open Spaces: Addressing Homelessness in Rural Areas**: Napoleon D3, 3rd Floor

### WORKSHOPS IV

- **4.1 Q&A with HUD: Federal Priorities and Progress on Ending Homelessness [Y-SP&PD]**: Salon 817, 821, 825, 829 - 8th Floor
- **4.2 Research on Families and Youth (Y-SP&PD)**: Maurepas, 3rd Floor
- **4.3 Drilling Down: Advanced Concepts in Coordinated Assessment [S]**: Bayside A, 4th Floor
- **4.4 Housing and Service Interventions for Young Adults (Y-SP&PD; Y-FLS)**: Grand Chenier, 5th Floor
- **4.5 Using Child Welfare Resources to House Families**: Salons 816, 820, 824 - 8th Floor
- **4.6 Leveraging Successful Landlord Relationships [RRH]**: Borgne, 3rd Floor
- **4.7 Reaching and Engaging Homeless Youth through Social Media [Y-FLS]**: Bayside B, 4th Floor

### WORKSHOPS V

- **5.1 Community Performance Improvement: Using Reallocation Strategies to Meet System Needs [S]**: Bayside C, 4th Floor
- **5.2 Funding What Works: Collaborative Funding Strategies [S; F]**: Borgne, 3rd Floor
- **5.3 Homelessness Prevention and Diversion**: Salon 817, 821, 825, 829 - 8th Floor

### WORKSHOPS VI

- **6.1 Taking Your Rapid Re-Housing Program to the Next Level [RRH]**: Bayside C, 4th Floor
- **6.2 Using Organizational Change Strategies to Create a Systematic Approach to Ending Homelessness [F]**: Maurepas, 3rd Floor
- **6.3 Identifying and Housing Families and Youth Experiencing Chronic Homelessness**: Salon 817, 821, 825, 829 - 8th Floor
- **6.4 Serving People Better through Emergency Shelter**: Grand Chenier, 5th Floor
- **6.5 Sheltering and Housing Youth with Host Homes [Y-FLS]**: Bayside A, 4th Floor
- **6.6 Frontline Interventions to Support Children under the Age of Five**: Salon 816, 820, 824 - 8th Floor
- **6.7 Building Supports for Homeless Youth [Y-FLS]**: Bayside B, 4th Floor
- **6.8 Assisting Undocumented Immigrants**: Napoleon D3, 3rd Floor
- **6.9 Best Meeting the Needs of Homeless Persons: Using HUD’s Homeless and Mainstream Housing Programs**: Borgne, 3rd Floor

* Excess food from today’s lunch donated to...
# Conference Agenda

## Time  | Event  | Location
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**Monday, February 17**  
2 PM - 5 PM  | Registration  | Napoleon Foyer

### Tuesday, February 18

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>8 AM - 9 AM</td>
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<td>West Coast Convening</td>
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Key leaders in the effort to end youth homelessness on the West Coast request others from the region to join them for a discussion of the problem and its solutions. Homeless youth often travel the California-Oregon-Washington corridor, resulting in a need for regional cooperation. The purpose of this meeting will be to begin a discussion of common experiences, best practices, and innovations; look at ways to achieve the Opening Doors outcomes; and possibly lay the groundwork for an ongoing collaboration, planning, and future meetings.

- **Megan Gibbard**, Committee to End Homelessness, Seattle, WA
- **Ariene Schner**, Children’s Hospital Los Angeles, Los Angeles, CA

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<tr>
<td>9 AM - 10 AM</td>
<td>Opening Plenary</td>
<td>Napoleon ABC123</td>
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- **Keynote: Nan Roman**, President and CEO, National Alliance to End Homelessness, Washington, DC

1.4 On the Frontlines: Strategies for Case Management  | Bayside C, 4th Floor

Successful case management can play a large role in a client’s ability to find and retain housing. Case managers increasingly use motivational interviewing to empower their clients to make decisions that will achieve better housing and personal outcomes. This workshop will cover this client-centered strategy focused on achieving specific goals and will also touch on the importance of trauma-informed care and cultural competency. Presenters will discuss implementing these strategies in your own case management work.

- **Jeffrey Olivet**, Center for Social Innovation, Needham, MA
- **Judy Samuels**, Nathan Kline Institute, Hawthorne, NJ
- **Carol Wilkins**, Private Consultant, Berkeley, CA (Moderator)
**CONFERENCE AGENDA**

**NATIONAL CONFERENCE ON ENDING FAMILY & YOUTH HOMELESSNESS**

<table>
<thead>
<tr>
<th>TIME</th>
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<tbody>
<tr>
<td>10:15 AM - 12 PM</td>
<td>WORKSHOPS I (continued)</td>
<td></td>
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<tr>
<td>1.5 Advocating Today for Tomorrow’s Resources [A]</td>
<td>Rhythms 2, 2nd Floor</td>
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<tr>
<td>Federal advocacy is becoming an increasingly necessary component of our efforts to prevent and end homelessness. This introductory workshop will cover key strategies for advocating for increased funding for homeless assistance programs in the current fiscal and political environment. Presenters will cover a range of strategies for targeting Members of Congress who represent districts of varying political and ideological persuasions.</td>
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<td>• Emily Danielson, UNITY of Greater New Orleans, New Orleans, LA</td>
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<tr>
<td>• Julie Klein, National Alliance to End Homelessness, Washington, DC (Moderator)</td>
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<td>• Maria Price, St. John Center for Homeless Men, Louisville, KY</td>
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<td>• Gina Wilderson, Larkin Street Youth Services, San Francisco, CA</td>
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<tr>
<td>1.6 Health Care Reform: What’s in It for Homeless Families and Youth?</td>
<td>Bayside A, 4th Floor</td>
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<tr>
<td>The Affordable Care Act (ACA) has the potential to provide improved health services to vulnerable youth and families experiencing homelessness. This workshop will explain the ACA and other changes in health care and what they mean for ending homelessness. Presenters will also explore how homeless service providers are responding in order to improve health and housing outcomes in their communities.</td>
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<td>• Chris Boling, Magellan Health Services, Baton Rouge, LA</td>
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<td>• Marti Kinski, Technical Assistance Collaborative, Raleigh, NC</td>
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<td>• Lisa Stand, National Alliance to End Homelessness, Washington, DC (Moderator)</td>
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<tr>
<td>1.7 The New Face of Veteran Homelessness [V]</td>
<td>Rhythms 3, 2nd Floor</td>
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<tr>
<td>Homelessness among veterans has long been characterized by the aging Vietnam veteran. Now, veteran homelessness more closely mirrors non-veteran homelessness, including younger veterans and veterans with children. This workshop will provide an overview of veteran homelessness today, the impact of recent changes in the population, and how veteran service agencies should adapt to meet the needs of this more varied veteran population.</td>
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<td>• Jeanne Ciocca, Project HOME, Philadelphia, PA</td>
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<tr>
<td>• Anthony Love, U.S. Department of Veterans Affairs, Washington, DC (Moderator)</td>
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<td>• Kate O’Gorman, Iraq and Afghanistan Veterans of America, Washington, DC</td>
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<tr>
<td>1.8 Strategies for a Community-Based Campaign to End Homelessness [A]</td>
<td>Bayside B, 4th Floor</td>
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<tr>
<td>It takes an entire community to solve homelessness, and that means activating people on every level, from strategic planning to managing public affairs. This workshop will break down the elements of a successful campaign to marshal community resources to end homelessness and improve quality of life for individuals.</td>
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<td>• Jerry Jones, National Coalition for theHomeless, Washington, DC</td>
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<td>• Linda Kaufman, Community Solutions, Washington, DC</td>
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<td>• Randy Nichols, Capital Area Alliance for the Homeless, Baton Rouge, LA (Moderator)</td>
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**TUESDAY, FEBRUARY 18**

**CONFERENCE AGENDA**

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<tr>
<td>Remarks: Martha Kegel, Executive Director, UNITY of Greater New Orleans, New Orleans, LA</td>
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<td>• Kris Billhardt, Director, Volunteers of America – Oregon, Portland, OR</td>
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<td>• Jackie Edwards, Service Area Director, Emergency and Community Services, Catholic Charities Diocese of Trenton, Trenton, NJ</td>
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<td>• Michelle Flynn, Associate Executive Director, The Road Home, Salt Lake City, UT</td>
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<td>• Mark Johnston, Acting Assistant Secretary for the Office of Community Planning and Development, U.S. Department of Housing and Urban Development, Washington, DC (Moderator)</td>
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<td>• Kate Kitchin, Executive Director, Community Alliance for the Homeless, Memphis, TN</td>
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**2:15 PM - 3:45 PM**

**WORKSHOPS II**

<table>
<thead>
<tr>
<th>EVENT</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>1.9 Preventing and Addressing theCommercial Sexual Exploitation of Homeless Youth [Y-FLS]</td>
<td>Napoleon D3, 3rd Floor</td>
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<tr>
<td>Runaway and homeless youth can be emotionally and physically vulnerable and can easily find themselves coerced into prostitution or falling victim to other forms of commercial sexual exploitation. The longer a youth lives on the streets, the higher the risk of exploitation. In this workshop, presenters will discuss strategies to identify youth at-risk of exploitation, and prevention and intervention methods.</td>
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<tr>
<td>• Darla Bardine, National Network for Youth, Washington, DC (Moderator)</td>
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<td>• Melinda Gioveno, YouthCare, Seattle, WA</td>
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<td>• Sparky Harlan, Bill Wilson Center, Santa Clara, CA</td>
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* Excess food from today’s lunch donated to Bethel Colony South

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TUESDAY, FEBRUARY 18

**CONFERENCE AGENDA**

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**WORKSHOPS I (continued)**

**1.5 Advocating Today for Tomorrow’s Resources [A]  Rhythms 2, 2nd Floor**

Federal advocacy is becoming an increasingly necessary component of our efforts to prevent and end homelessness. This introductory workshop will cover key strategies for advocating for increased funding for homeless assistance programs in the current fiscal and political environment. Presenters will cover a range of strategies for targeting Members of Congress who represent districts of varying political and ideological persuasions.

- Emily Danielson, UNITY of Greater New Orleans, New Orleans, LA
- Julie Klein, National Alliance to End Homelessness, Washington, DC (Moderator)
- Maria Price, St. John Center for Homeless Men, Louisville, KY
- Gina Wilderson, Larkin Street Youth Services, San Francisco, CA

**1.6 Health Care Reform: What’s in It for Homeless Families and Youth?**

The Affordable Care Act (ACA) has the potential to provide improved health services to vulnerable youth and families experiencing homelessness. This workshop will explain the ACA and other changes in health care and what they mean for ending homelessness. Presenters will also explore how homeless service providers are responding in order to improve health and housing outcomes in their communities.

- Chris Boling, Magellan Health Services, Baton Rouge, LA
- Marti Kinski, Technical Assistance Collaborative, Raleigh, NC
- Lisa Stand, National Alliance to End Homelessness, Washington, DC (Moderator)

**1.7 The New Face of Veteran Homelessness [V]  Rhythms 3, 2nd Floor**

Homelessness among veterans has long been characterized by the aging Vietnam veteran. Now, veteran homelessness more closely mirrors non-veteran homelessness, including younger veterans and veterans with children. This workshop will provide an overview of veteran homelessness today, the impact of recent changes in the population, and how veteran service agencies should adapt to meet the needs of this more varied veteran population.

- Jeanne Ciocca, Project HOME, Philadelphia, PA
- Anthony Love, U.S. Department of Veterans Affairs, Washington, DC (Moderator)
- Kate O’Gorman, Iraq and Afghanistan Veterans of America, Washington, DC

**1.8 Strategies for a Community-Based Campaign to End Homelessness [A]**

It takes an entire community to solve homelessness, and that means activating people on every level, from strategic planning to managing public affairs. This workshop will break down the elements of a successful campaign to marshal community resources to end homelessness and improve quality of life for individuals.

- Jerry Jones, National Coalition for the Homeless, Washington, DC
- Linda Kaufman, Community Solutions, Washington, DC
- Randy Nichols, Capital Area Alliance for the Homeless, Baton Rouge, LA (Moderator)
2.2 Implementing Rapid Re-Housing: What You Need to Know (RRH)

Rapid re-housing is a solution to homelessness that involves three main components: assistance searching for housing and negotiating with landlords; provision of time-limited rental assistance; and services focused on crisis resolution, housing stability and increasing income. This workshop will further define rapid re-housing and introduce best practices to use when implementing the model. Presenters will also provide examples of how to adapt the model for survivors of domestic violence and how faith-based providers and congregations can be involved.

- Gwen McQueeny, Northern Virginia Family Services, Manassas, VA
- Sharron Moore-Edwards, Community Alliance for the Homeless, Inc., Memphis, TN
- Kim Walker, National Alliance to End Homelessness, Washington, DC (Moderator)
- Ann Elizabeth Montgomery, National Center on Homelessness – U.S.
- Sharon McDonald, National Alliance to End Homelessness, Washington, DC
- Darla Baradine, National Network for Youth, Washington, DC
- Kollin Min, Bill & Melinda Gates Foundation, Seattle WA (Speaker/Moderator)
- Ross Mason, Idaho Department of Health & Welfare, Boise, ID
- Kathy Kinard, Washington State Department of Commerce, Olympia, WA
- Ross Mason, Idaho Department of Health & Welfare, Boise, ID
- Kollin Min, Bill & Melinda Gates Foundation, Seattle WA (Speaker/Moderator)

2.3 Working Together to End Homelessness: TANF and Workforce Development Agencies

Temporary Assistance for Needy Families (TANF) and Workforce Development Agencies have an important role to play in ending family homelessness. This workshop will examine how housing and homelessness service providers are coordinating with TANF and Workforce Development Agencies to rapidly re-house families while also working to improve families’ economic self-sufficiency through employment.

- Leon Winston, Swords to Plowshares, San Francisco CA
- John Kuhn, U.S. Department of Veterans Affairs, Lyons, NJ (Moderator)
- Tom Albanese, Abt Associates Inc., Columbus, OH
- Mary Cunningham, Urban Institute, Washington, DC
- Katie Hong, Raikes Foundation, Seattle, WA (Moderator)
- Mark Legler, Minneapolis/Hennepin County Office to End Homelessness, Minneapolis, MN
- Josephine Putpaff, CSH, Minneapolis, MN

2.4 The Role of Transitional Housing

Transitional housing has been funded by HUD and VA for many years to provide longer term shelter and services to individuals, families, and veterans. This interactive workshop will explore what populations should be the focus of transitional housing programs and the appropriate role of transitional housing in ending homelessness.

- Darla Baradine, National Network for Youth, Washington, DC
- Vince Kane - National Center on Homelessness – U.S. Department of Veterans Affairs, Philadelphia, PA
- Sharon McDonald, National Alliance to End Homelessness, Washington, DC (Moderator)
- Ann Elizabeth Montgomery, National Center on Homelessness – U.S. Department of Veterans Affairs, Philadelphia, PA
- Beth Stokes, Volunteers of America, Los Angeles, Los Angeles, CA
- Marjorie Wherley, Abt Associates, Inc., Minneapolis, MN

2.5 Improving Your Crisis Response: Key Elements for Success [S]

When people are at imminent risk of homelessness or initially become homeless, they turn to emergency shelters and other emergency assistance programs. This workshop will highlight the principles of an effective crisis response system, such as ensuring that communities are able to safely accommodate anyone seeking shelter (including survivors of domestic violence, people of all sexual orientations and gender identities, and families of varied configurations) and quickly meet emergency needs and put people on a path to re-housing. This workshop is targeted to local planners and Continuum of Care leaders.

- Liana Barbu, Community Shelter Board, Columbus, OH
- Bill Boyd, JOIN, Portland, OR
- Maura McCauley, City of Chicago Department of Family and Support Services, Chicago, IL (Moderator)
- Mary Cunningham, Urban Institute, Washington, DC
- Katie Hong, Raikes Foundation, Seattle, WA (Moderator)
- Mark Legler, Minneapolis/Hennepin County Office to End Homelessness, Minneapolis, MN
- Josephine Putpaff, CSH, Minneapolis, MN

2.6 Toward a Data-Driven System for Youth (Y-SP&PD)

A robust set of outcome measures and comprehensive data are critical for preventing and ending homelessness among youth. In this workshop, presenters will share methods for developing outcome measures consistent with the HEARTH Act and for collecting and utilizing youth data. The workshop will also cover promising practices for including youth in local Point-in-Time counts and using data to inform practice and planning.

- Liana Barbu, Community Shelter Board, Columbus, OH
- Bill Boyd, JOIN, Portland, OR
- Maura McCauley, City of Chicago Department of Family and Support Services, Chicago, IL (Moderator)
- Mary Cunningham, Urban Institute, Washington, DC
- Katie Hong, Raikes Foundation, Seattle, WA (Moderator)
- Mark Legler, Minneapolis/Hennepin County Office to End Homelessness, Minneapolis, MN
- Josephine Putpaff, CSH, Minneapolis, MN

2.7 Rapid Re-Housing for Veterans and Their Families (V)

Part of the ongoing effort to end homelessness among veterans is the acknowledgement that the Department of Veterans Affairs (VA) has a duty to serve not only the veteran, but the veteran’s family as well. To this end, VA has implemented a rapid re-housing and prevention program called Supportive Services for Veteran Families (SSVF). Although this grant can also serve singles, many recipients are families. This workshop will highlight promising practices and help both new and existing grantees best serve their veteran family clients.

- Tom Albanese, Abt Associates Inc., Columbus, OH
- John Kuhn, U.S. Department of Veterans Affairs, Lyons, NJ (Moderator)
- Leon Winston, Swords to Plowshares, San Francisco CA
## WORKSHOPS II (continued)

### 2.8 Housing Models and Interventions for Families in Recovery

Successfully re-housing a family can be a challenge when an adult needs behavioral health supports for mental illness or substance use disorders. Presenters in this session will examine several models and service strategies, including harm reduction, that support family housing stability as well as individual recovery goals.

- **Marcella Maguire**, Philadelphia Department of Behavioral Health and Disability, Philadelphia, PA
- **Valerie Miller**, UNITY of Greater New Orleans, New Orleans, LA (Moderator)
- **April Woods**, Central City Concern, Portland, OR

### 2.9 Providing LGBTQ Inclusive and Affirming Services to Youth

Studies have found that LGBTQ young people are over-represented among youth experiencing homelessness and are at greater risk of adverse outcomes. This workshop will provide a framework to help participants understand and implement LGBTQ-inclusive and affirming practices across the services they provide to homeless youth. Workshop participants will be encouraged to integrate and apply concepts from this workshop to other workshop sessions that explore interventions critical to ending youth homelessness.

- **Currey Cook**, Lambda Legal, New York, NY
- **Paul Hamann**, The Night Ministry, Chicago, IL
- **Elliott Kennedy**, The Trevor Project, Washington, DC
- **Jama Shelton**, True Colors Fund, New York, NY (Moderator)

## WORKSHOPS III

### 3.1 Research on Rapid Re-Housing (RRH; F)

Building evidence on effectiveness is key to the continued adoption and funding of an intervention. As results from the Homeless Prevention and Rapid Re-Housing Program emerge, and communities continue to examine the impact of their rapid re-housing efforts, the evidence base on rapid re-housing grows. This workshop will feature evaluations of rapid re-housing programs’ effectiveness, and how communities use them to build support and increase implementation.

- **Tom Byrne**, National Center on Homelessness Among Veterans, Philadelphia, PA
- **Katharine Gale**, Katherine Gale Consulting, Berkeley, CA (Moderator)
- **Jamie Taylor**, The Cloudburst Group, Landover, MD
- **Dan Treglia**, National Center on Homelessness Among Veterans, Philadelphia, PA

### 3.2 Coordinated Assessment: An Introduction (S)

Coordinated assessment can, and should, affect how your entire homeless assistance system operates. This workshop will review the basic components, including access, assessment, prioritization, and referrals.

- **Ed Gomerchak**, FrontLine Service, Cleveland, OH
- **Eileen Lynch Johns**, New York City Department of Homeless Services, New York, NY
- **Sheila Morley**, City of Spokane, Spokane, WA (Moderator)
- **Angeline Sulak**, FrontLine Service, Cleveland, OH

### 3.3 What’s Happening on the Hill? A Federal Budget Update (AI)

Congress has recently made numerous funding decisions that will have significant implications for homeless assistance programs’ efforts to prevent and end homelessness. This workshop will provide an update on what current funding levels mean for the capacity of homeless assistance and affordable housing programs. Presenters will review where we are in the budgetary process and how you can impact key upcoming funding decisions through advocacy.

- **Steve Berg**, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- **Melissa Quirk**, National Low Income Housing Coalition, Washington, DC
- **Andrew Spiritaling**, National Alliance on Mental Illness, Arlington, VA

### 3.4 Retooling Transitional Housing: Steps for Implementing Changes to Your Program (F)

Transitional housing providers are retooling their programs to align with HEARTH Act objectives and meet the needs of their local Continuums of Care and consumers. There are a number of issues to consider when moving to new models of service. This workshop will highlight providers who have retooled their family transitional housing programs into successful rapid re-housing models.

- **Jackie Edwards**, Catholic Charities, Trenton, NJ
- **Will Evans**, Community Connections of Jacksonville, Jacksonville, FL
- **Kay Mosher McDivitt**, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- **Kimberly Tucker**, St. Joseph’s Villa, Richmond, VA

### 3.5 Improving Economic Self-Sufficiency: Enhancing Employment Outcomes and Increasing Income

Improving families’ and youths’ employment and income is a critical component of promoting long-term housing stability. This workshop will examine strategies providers are adopting to increase attachment to the labor market for the people they serve. It will also examine how to improve access to education and work supports for youth and parents, as well as the income supports they may be eligible to receive.

- **Liza Burell**, Building Changes, Seattle, WA
- **Lisa Lapierre**, Corporation for Public Management, Holyoke, MA
- **Robin Roskey**, Building Changes, Seattle, WA (Moderator)
- **Deanne Pearn**, First Place for Youth, Oakland, CA

### 3.6 Ending Youth Homelessness through Family Intervention (Y-FLS)

Family conflict is the most commonly cited reason for runaway and homelessness incidents among youth. Despite this, most youth return home to their families or other caring adults. This workshop will explore family intervention models that are being used to help young people safely and appropriately reconnect with family to escape homelessness.

- **Sondra Marcon**, Eva’s Place, Toronto, Canada
- **Justin Sage-Passant**, Eva’s Place, Toronto, Canada
### WORKSHOPS III (continued)

**3.7 Veterans Affairs and Community Partnerships (V)**

The Department of Veterans Affairs (VA) has put forth a bold plan to end veteran homelessness by 2015. One of the important factors in this plan has been VA’s recognition that it cannot do the job alone. This workshop will explore ways that local VAs can integrate more seamlessly with Continuums of Care, and specifically how they can be incorporated into coordinated entry and assessment.

- Michelle Fuller-Hallauer, SNRPC-Committee on Homelessness, Las Vegas, NV (Moderator)
- Lloyd Pendleton, Salt Lake County, Salt Lake City, UT
- Leon Winston, Swords to Plowshares, San Francisco, CA

**3.8 Understanding and Implementing VAWA: A Workshop for Homeless Assistance Providers**

The Violence Against Women Act (VAWA) is an important piece of legislation that affects all survivors, not just those being served by domestic violence agencies. Presenters in this workshop will give an overview of VAWA, specifically the expansion of housing protections to survivors being served in McKinney-Vento funded homeless assistance programs, and why understanding these protections is important for program staff and the survivors they serve.

- Shakeita Boyd, District Alliance for Safe Housing, Washington, DC
- Brett Gagnon, U.S. Department of Housing and Urban Development, Washington, DC (Moderator)
- Linda Olsen, Washington State Coalition Against Domestic Violence, Seattle, WA

**3.9 Wide Open Spaces: Addressing Homelessness in Rural Areas**

There are many unique challenges to serving people experiencing homelessness in rural areas, including a lack of resources, siloed service providers, and vast distances to cover. In order to fully address homelessness in America, Balance of State Continuums and rural areas will need to operate at maximum capacity. This workshop will explore critical success factors for rural areas and what might work in your community. Attendees should come prepared to discuss their own challenges and successes, particularly around transportation, engaging faith-based providers, and identifying creative funding streams.

- Zach Brown, West Virginia Coalition to End Homelessness, Bridgeport, WV
- Cathy ten Broeke, State of Minnesota, St. Paul, MN (Speaker/Moderator)

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**WEDNESDAY, FEBRUARY 19**

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<th>TIME</th>
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<tr>
<td>8 AM - 9 AM</td>
<td>Continental Breakfast</td>
<td>Napoleon Foyer</td>
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<td>8 AM - 8:50 AM</td>
<td>A Conversation about Program Conversions</td>
<td>Napoleon D3, 3rd Floor</td>
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<td>8 AM - 12 PM</td>
<td>Registration</td>
<td>Napoleon Foyer</td>
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Many providers are contemplating converting their programs to better meet the needs in their communities. This facilitated discussion is an opportunity for providers who are considering or undergoing conversions to share their experiences and hear from other providers.

- Kay Moshier McDivitt, National Alliance to End Homelessness, Washington, DC (Moderator)
4.4 Serving Families with HUD-VASH (V)  Bayside A, 4th Floor

The popular and successful HUD-VASH program (using Section 8 housing vouchers from HUD, and case management from VA) provides a permanent supportive housing to veterans. HUD-VASH has largely been used to house single, chronically homeless adults, but families and youth are also eligible. This workshop will explore how to use the HUD-VASH program to better serve high need veteran families and youth. Speakers will address how outreach and referral systems need to be altered; what types of services need to be provided; and alternative housing arrangements needed for a more diverse program population.

• Anthony Love, U.S. Department of Veterans Affairs, Washington DC (Moderator)
• Lisa Pape, U.S. Department of Veterans Affairs, Washington DC
• Suzanne Wagner, Housing Innovations, New York, NY

4.5 Housing and Service Interventions for Young Adults (Y-SP&P; Y-FLS)  Grand Chenier, 5th Floor

For those homeless youth who are unable to quickly return home, the homeless assistance system needs to have appropriate housing and service response options. This workshop will examine a variety of short- and long-term housing and service models for homeless youth, including rapid re-housing, transitional living programs, and permanent supportive housing.

• Stephen Gaetz, York University, Toronto, Canada
• Gill Gilman, Community Housing Partnership, San Francisco, CA
• Bill Motsavage, Valley Youth House, Allentown, PA
• Deborah Shore, Sasha Bruce Youthwork, Washington, DC (Moderator)

4.6 Using Child Welfare Resources to House Families  Salons 816, 820, 824 – 8th Floor

Families being served by the child welfare system often experience homelessness or housing instability. Presenters in this workshop will discuss opportunities to partner with child welfare agencies and promising strategies for housing families using child welfare system resources.

• Elaine de Coligny, EveryOne Home, Hayward, CA
• Patrick Fowler, Washington University in St. Louis, St. Louis, MO
• Anthony Leman, Institute of Applied Research, St Louis, MO
• Robin Luckett, Alameda County Social Services Agency, Oakland, CA
• Dainette Mintz, City of Philadelphia, Philadelphia, PA (Moderator)

4.7 Leveraging Successful Landlord Relationships (RRH)  Borgne, 3rd Floor

Successful housing search and landlord engagement strategies are key components of robust rapid re-housing programs. This interactive workshop will provide examples that providers have used to place families and youth in housing units, despite the fact that the rental assistance is short term. Examples will include landlord incentives, marketing tools, and models of shared housing that can be particularly successful in high-rent and low-vacancy communities.

• Anna Blasco, National Alliance to End Homelessness, Washington, DC (Moderator)
• Emily Grossman, Catholic Community Services, Everett, WA
• Gwen McQueeney, Northern Virginia Family Services, Oakton, VA

4.8 Reaching and Engaging Homeless Youth through Social Media (Y-FLS)  Bayside B, 4th Floor

Research shows many homeless youth are active users of social media. In this workshop presenters will address the advantages of using social networks like Facebook, Twitter, and others to connect and maintain communication with youth who might not otherwise engage the homeless assistance system.

• Stephanie Begun, University of Denver, Denver, CO
• Kimberly Bender, University of Colorado, Denver, CO
• David Pollio, University of Alabama at Birmingham, Birmingham, AL
• Eric Rice, University of Southern California, Los Angeles, CA (Moderator)
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<tbody>
<tr>
<td><strong>5.1 Community Performance Improvement:</strong> Using Reallocation Strategies to Meet System Needs [S]</td>
<td>Bayside C, 4th Floor</td>
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<tr>
<td>Communities are using performance standards and reallocation strategies to effectively change their homeless service system. This workshop will highlight communities that have implemented performance standards and reallocation strategies to ensure that they have the right components to effectively reduce homelessness. Presenters will share tools utilized for prioritization and reallocation.</td>
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<td>• Steve Berg, National Alliance to End Homelessness, Washington, DC (Moderator)</td>
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<td>• Marygrace Billek, Mercer County Department of Human Services, West Windsor, NJ</td>
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<td>• Mark Johnston, U.S. Department of Housing and Urban Development, Washington, DC</td>
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<td>• Katie Kitchin, Community Alliance for the Homeless, Memphis, TN</td>
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<td><strong>5.2 Funding What Works: Collaborative Funding Strategies</strong> [S; F]</td>
<td>Borgne, 3rd Floor</td>
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<td>A community’s homeless system is supported by multiple funding sources. When funders agree on the goals, strategies, and methods to be supported, a community can more easily make measurable strides toward ending homelessness. This workshop will use community examples to examine key methods to get public and private funders to coalesce around goals and strategies as well as how funders can promote overall system change.</td>
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<td>• Anne Miskey, Funders Together to End Homelessness, Boston, MA (Moderator)</td>
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<td>• Mark Putnam, Committee to End Homelessness in King County, Seattle, WA</td>
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<td>• Leslie Strnisha, Sisters of Charity Foundation of Cleveland, Cleveland, OH</td>
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<tr>
<td><strong>5.3 Homelessness Prevention and Diversion</strong></td>
<td>Salon 817, 821, 825, 829 – 8th Floor</td>
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<td>Well-designed homelessness prevention and diversion strategies can provide better options for people seeking shelter, reduce shelter overcrowding, and make existing shelter available to more people who would otherwise live on the streets. Presenters will describe techniques for targeting prevention assistance, identifying diversion possibilities, and facilitating stable shared housing arrangements. The workshop will also explore the impact of effective prevention and diversion strategies on shelter capacity.</td>
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<td>• Meradith Alspaugh, Strategies to End Homelessness, Cincinnati, OH</td>
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<td>• Sheila Morley, City of Spokane, Spokane, WA</td>
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<td>• Matt White, Abt. Associates, Inc., Bethesda, MD (Speaker/Moderator)</td>
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<td><strong>5.4 Advocacy’s Impact on Ending Homelessness [A]</strong></td>
<td>Bayside A, 4th Floor</td>
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<td>Decision-makers on Capitol Hill do not always understand the impacts their actions have on local homeless assistance systems. Advocacy is the process of sharing that information, and it works. This advanced advocacy workshop includes targeted organizing strategies, innovative messaging, and how to put it all together into an effective advocacy campaign.</td>
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<td>• Sarah Fox, Connecticut Coalition to End Homelessness, Hartford, CT</td>
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<td>• Kate Kelly, Monarch Housing Associates, Cranford, NJ</td>
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<td>• Shannon Nazworth, Ability Housing of Northeast Florida, Jacksonville, FL</td>
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<td>• Kate Seif, National Alliance to End Homelessness, Washington, DC (Moderator)</td>
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<td><strong>5.5 Making the Case: Partnering with Public Housing Authorities</strong></td>
<td>Salon 816, 820, 824 – 8th Floor</td>
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<td>Public Housing Authorities are facing difficult times because of federal budget cutbacks. Yet even in times of austerity, many communities are working with their Housing Authorities to create more housing options for people experiencing homelessness. Presenters will describe how communities can create mutually beneficial partnerships between the homeless assistance system and Housing Authorities even in these challenging times.</td>
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<tr>
<td>• Ryan Jones, U.S. Department of Housing and Urban Development, Washington, DC</td>
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<td>• Denise Neubauer, North Carolina Coalition to End Homelessness, Raleigh, NC</td>
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<td>• Debbie Thiele, CSH, Seattle, WA</td>
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<td>• Laura Zeilinger, U.S. Interagency Council on Homelessness, Washington, DC (Moderator)</td>
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<tr>
<td><strong>5.6 Promoting Housing Stability for Newly Re-Housed Families and Youth:</strong> Case Management and Financial Assistance [RRH]</td>
<td>Grand Chenier, 5th Floor</td>
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<tr>
<td>This workshop will examine how rapid re-housing providers tailor case management services and financial assistance to promote housing stability for newly re-housed youth and families. One important strategy is progressive engagement, in which intensity and duration of services and financial assistance are adjusted based on an ongoing assessment of household needs. Another is increasing household income through employment.</td>
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<td>• Kris Billhardt, Volunteers of America – Oregon, Portland, OR</td>
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<td>• Katharine Gale, Katharine Gale Consulting, Berkeley, CA (Moderator)</td>
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<td>• Deanne Pearn, First Place for Youth, Oakland, CA</td>
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<td>• Melanie Zamora, The Road Home, Salt Lake City, UT</td>
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6.2 Using Organizational Change Strategies to Create a Systemic Approach to Ending Homelessness (F)

Participating in a systemic approach to ending homelessness challenges service providers to rethink many aspects of their programming. Organizations may have to change their internal policies, their organizational structures, and in some cases, their founding missions and components of their programming to better fit the broader community’s needs. This workshop will examine the use of the learning collaborative model to help organizations adapt to system-level changes while creating smooth transitions for staff, funders, and consumers.

- Katie Chlan, Home Again, Richmond, VA
- Kay Mosher McDivitt, National Alliance to End Homelessness, Washington, DC (Speaker/Moderator)
- Kathy Robertson, Department of Housing and Community Development, Richmond, VA

6.3 Identifying and Housing Families and Youth Experiencing Chronic Homelessness

Permanent supportive housing (PSH) has been proven effective for ending chronic homelessness. In this workshop, presenters will cover strategies for this intensive and limited resource to the families and youth most in need of it. Presenters will also discuss the characteristics of families and youth that meet these criteria and effective methods for identifying and prioritizing them for these programs.

- Dianna Lewis-Grey, CSH, Austin, TX (Moderator)
- Eric Rice, University of Southern California, Los Angeles, CA
- Debra Rog, Westat, Rockville, MD
- Margaret Woley, Building Changes, Seattle, WA

6.4 Serving People Better through Emergency Shelter

Emergency shelters are an important part of a community’s Housing First strategy. This workshop will cover numerous topics, including: inclusive emergency shelter policies for subpopulations such as LGBTQ persons, incorporating rapid re-housing principles to help families and youth exit shelter more quickly, and ensuring high standards of health and safety. The workshop is designed for shelter providers who are looking to improve the way they serve families and youth.

- Mandy Chapman-Semple, City of Houston, Houston, TX (Moderator)
- Kris Freed, LA Family Housing, North Hollywood, CA
- Deronda Metz, The Salvation Army, Charlotte, NC

6.5 Sheltering and Housing Youth with Host Homes (Y-FLS)

This workshop will discuss the host home model — a cost-effective and flexible model for serving youth experiencing homelessness. The model involves recruiting, training, and supporting to community members who provide housing in their homes to youth, while the youth living in a host home receive services and case management.

- Sarah Alwran, Time Out Youth, Charlotte, NC
### WORKSHOPS VI (continued)

#### 6.6 Frontline Interventions to Support Children under the Age of Five

Schools and early learning programs can offer vital links to services that protect young children and promote their long-term health, development, and academic outcomes. This workshop highlights successful partnerships that work to close the bridge between early education programs and the homeless service community.

- Chuck Kieffer, Cloudburst Group, Ann Arbor, MI (Moderator)
- Grace Whitney, Connecticut Department of Early Childhood, Hartford, CT

**Location:** Salon B16, B20, B24 – 8th Floor

#### 6.7 Building Supports for Homeless Youth (Y-FLS)

Youth and young adults, particularly those who cannot return home to family, require the support of caring adults. This workshop will focus on service models that help youth build a supportive network, achieve education and employment goals, exit homelessness, and establish independent households.

- Simon Costello, LA Gay & Lesbian Center, Los Angeles, CA
- Shahera Hyatt, California Homeless Youth Project, Sacramento, CA (Moderator)
- Angela Rosales, Corporation for Supportive Housing, Los Angeles, CA
- Kim Wirth, Boys & Girls Clubs of Calgary, Calgary, AB Canada

**Location:** Bayside B, 4th Floor

#### 6.8 Assisting Undocumented Immigrants

Identifying and providing assistance to undocumented immigrants is complicated by a number of barriers, including language, questions about legal eligibility for programming, and cultural differences. Presenters will discuss legal restrictions for certain resources, options available to programs serving undocumented immigrants experiencing homelessness, and outreach into immigrant communities to ensure their needs are not being neglected.

- Martha Kegel, UNITY of Greater New Orleans, New Orleans, LA (Moderator)
- Hiroko Kusuda, Loyola New Orleans College of Law, New Orleans, LA
- Cynthia Nagendra, HomeBase, San Francisco, CA

**Location:** Napoleon D3, 3rd Floor

#### 6.9 Best Meeting the Needs of Homeless Persons: Using HUD’s Homeless and Mainstream Housing Programs

The U.S. Department of Housing and Urban Development (HUD) programs provide a variety of resources that can be used to serve homeless individuals and families, including the Emergency Solutions Grant and Continuum of Care programs. In this workshop, presenters will provide an overview of how HUD’s homeless assistance programs will be impacted as a result of new rules and federal budgets, and will discuss strategies that communities can employ to better coordinate and target dedicated homelessness resources and integrate them with available mainstream resources. Topics covered will include: regulations and policies, the budget, and coordination with other HUD programs.

- Brett Gagnon, U.S. Department of Housing and Urban Development, Washington, DC
- Jennifer Ho, U.S. Department of Housing and Urban Development, Washington, DC (Moderator/Speaker)

**Location:** Borgne, 3rd Floor

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### PLENARY SPEAKER BIOGRAPHIES

#### Mark Johnston

Mark Johnston has been appointed by President Obama as HUD’s acting assistant secretary for the Office of Community Planning and Development. In this role, he administers key programs that promote affordable housing, community development, and special needs assistance, including the Community Development Block Grant (CDBG) program, the HOME Investment Partnerships program, homelessness assistance programs, the Neighborhood Stabilization Program (NSP), and disaster recovery funds. Mr. Johnston also currently serves as deputy assistant secretary for special needs. His work directly impacts housing policies that affect people experiencing homelessness, people with HIV or AIDS, and veterans. Previously, he served as HUD’s senior advisor on homelessness and as deputy director for the U.S. Interagency Council on Homelessness.

#### Martha J. Kegel

Martha J. Kegel is an attorney and the executive director of UNITY of Greater New Orleans, a collaborative of 63 agencies providing housing and services to end homelessness in the New Orleans area. In 2010 UNITY received the Nonprofit Award from the National Alliance to End Homelessness for its work combating high rates of homelessness that continue to affect New Orleans as a result of Hurricane Katrina and the levee failures. Previously, Ms. Kegel directed a legal services project for the homeless and served as executive director of the Louisiana ACLU. She was the 2002 recipient of the Louisiana State Bar Association’s Career Public Interest Award.
BRYAN SAMUELS

Bryan Samuels is the executive director of Chapin Hall, one of the nation’s leading research and policy centers focused on improving the well-being of children, youth, and families, and their communities. Before joining Chapin Hall, Mr. Samuels was appointed by President Barack Obama as commissioner of the Administration on Children, Youth, and Families (ACYF), making him the highest-ranking federal child welfare policymaker in the country from 2010 to 2013. As ACYF commissioner, he emphasized the importance of child well-being and the use of data-driven approaches to improve the welfare of vulnerable children and youth. Mr. Samuels has over twenty years of experience in the child welfare field, including having served as the chief of staff of Chicago Public Schools under Arne Duncan and as director of the Illinois Department of Children and Family Services. He was also a lecturer at the University of Chicago’s School of Social Service Administration from 1997 to 2003.

LISA M. PAPE

Lisa M. Pape currently serves as the director of homeless programs for the Veterans Health Administration within the Department of Veterans Affairs (VA). In this capacity, Ms. Pape leads the agency as the principle advisor to VA and VHA leadership on policy, management and operations of programs that constitute services for veterans who are homeless or at risk of becoming homeless. She is also responsible for ensuring effective implementation of the Department’s Plan to End Homelessness among Veterans. Ms. Pape is responsible for executing over a 1.4 billion dollar operating budget for specialized homeless services. Her primary efforts include implementation and oversight of homeless programs across VA’s health care system. Previously, Ms. Pape served as the national director of Mental Health Residential Rehabilitation Treatment Programs (MH RRTP) in the Office of Patient Care Services.

NAN ROMAN

Nan Roman, President and CEO of the National Alliance to End Homelessness, is a leading national voice on the issue of homelessness. Under her leadership, the Alliance has developed a pragmatic plan to end homelessness. To implement this plan, Ms. Roman works closely with members of Congress and the Administration, as well as with cities and states across the nation. She collaborates with Alliance partners to educate the public about the real nature of homelessness and its solutions. She has researched and written on the issue, is frequently interviewed by the press, and regularly speaks at events around the country. Ms. Roman’s unique perspective on homelessness and its solutions comes from years of local and national experience in the areas of poverty and community-based organizations.

BARBARA POPPE

Barbara Poppe is the executive director of the U.S. Interagency Council on Homelessness (USICH). USICH oversees the federal response to homelessness by working with 19 Federal agencies to create partnerships at every level of government and with the private sector to reduce and end homelessness. In June 2010, Barbara Poppe and four Cabinet Secretaries announced Opening Doors, the nation’s first-ever comprehensive federal plan to prevent and end homelessness. Ms. Poppe has more than 25 years of experience working on homelessness with housing-related non-profit organizations. Previously, she served as the executive director of the Columbus, Ohio-based Community Shelter Board.

BRYAN SAMUELS
**Tom Albanese**

Tom Albanese provides consulting and technical assistance services as a senior associate with Abt Associates Inc. Tom has provided planning, development, implementation and management support for housing and homeless programs since 1992. He currently manages Abt support for HUD around data collection and reporting, provides technical assistance around policy and evidence-based practices for various states and localities as part of HUD technical assistance initiatives, and is a lead provider of technical assistance for VA’s Supportive Services for Veterans Families (SSVF) program. Mr. Albanese previously served as the director of programs and planning for the Community Shelter Board (CSB) in Columbus, OH, where he managed local Continuum of Care planning and technical assistance, and as the associate director of a diverse family services agency. He has served as the director of an emergency shelter for single adults and families and was the founding director of a 75-unit transitional housing program recognized as a best practice by HUD and the state of Ohio.

**Samantha Batko**

Samantha Batko is the director of the Homelessness Research Institute, leading the research arm of the National Alliance to End Homelessness. In that role, she authors and oversees the publication of reports and research briefs as well as co-chairs the Alliance’s Research Council. Prior to this position, Ms. Batko focused on crafting policy and identifying promising programs that end homelessness for unaccompanied youth and young parents as a member of the Alliance’s policy team. Ms. Batko also served as the Alliance’s lead staff person on issues affecting survivors of domestic violence. She has previous experience helping state and local governments, communities, and nonprofits design and implement rapid re-housing/Housing First systems and programs. Ms. Batko joined the Alliance in February 2006 after graduating from Virginia Tech with a Bachelor’s in psychology.

**Marygrace Billek**

Marygrace Billek is the director of human services for Mercer County in New Jersey. In this capacity, she chairs and participates in more than 30 boards and commissions including the State Association of Human Service Directors and the Mercer Alliance to End Homelessness. Previously, Ms. Billek worked for the New Jersey Department of Human Services, supporting the Child Welfare Reform Plan for the state, and integrating substance abuse prevention and treatment services into the Children’s System of Care.

**Steve Berg**

Steve Berg, vice president for programs and policy at the National Alliance to End Homelessness, specializes in employment, economic development, and human services, and the crossover between those issues and housing. He came to the Alliance from the Center on Budget and Policy Priorities, where he worked on state-level welfare reform and employment. Before coming to Washington, he spent 14 years as a legal services attorney in California and Connecticut, working on housing, government benefits, employment and family integrity. His experience includes nonprofit management and staff training and development.

**Anna Blasco**

Anna Blasco provides project management and coordination to the Alliance’s Center for Capacity Building. In that role, she currently helps coordinate a project to build capacity to reduce family homelessness in Virginia, as well as provides support for other projects related to rapid re-housing and improving emergency shelter. Previously, Ms. Blasco worked on financial accounting and administrative processes for the Alliance.

**Ruth Blaw**

Ruth Blaw is the director of YouthCare’s James W. Ray Orion Center. She has a master’s in education and public administration and 28 years’ experience working with at-risk, homeless and incarcerated youth and adults. She is well versed in coordinating service delivery systems across groups and agencies.
**KATIE CHLAN**

Katie Chlan currently serves as executive director of HomeAgain, a nonprofit in Richmond, Virginia, that operates two emergency shelters, two transitional housing programs, and a permanent supportive housing program. She has led HomeAgain from a “traditional homeless shelter” to a housing-focused agency. She has 16 years of experience in the human services field, nine of which were in homeless services.

**ZACH BROWN**

Zach Brown is the executive director for the WV Coalition to End Homelessness and the WV Balance of State Continuum of Care. Mr. Brown began his nonprofit career as the director of development for a local chapter of the American Red Cross and went on to serve more than seven years as the development director for North Central WV Community Action, where he began his focus on ending homelessness through work on HPRP, supportive housing, affordable housing development, and acting as a volunteer and associate of the WV Coalition to End Homelessness. He later became the HMIS program manager and deputy director for the WV Coalition to End Homelessness and the WV Balance of State Continuum of Care, before taking the position of executive director in 2012.

**AMY CRAWFORD**

Amy Crawford is the manager of basic services at the YouthCare’s James W. Ray Orion Center where she leads Orion’s clinical services. Ms. Crawford has 17 years of experience working with children and young adults and families experiencing homelessness or involved in the child welfare system. She has a background in restorative justice, child sexual exploitation, and trauma-informed care.

**CHRIS A. BOLING**

Chris A. Boling currently serves as the adult system administrator for Magellan Health Services, where he manages the permanent supportive housing program and works with stakeholders across Louisiana in developing a recovery-oriented system of care within the adult community. Previously, Mr. Boling served in the capacity of clinical manager overseeing several core Magellan services.

**MARY CUNNINGHAM**

Mary Cunningham is a senior fellow at the Urban Institute, where her research focuses on homelessness, housing, and concentrated poverty, as well as on efforts to improve economic well-being among low-income families. Ms. Cunningham is currently undertaking a study that looks at the impact, including the potential cost benefit, of providing housing vouchers to homeless families at risk of child welfare involvement. Previously, Ms. Cunningham launched and directed the Homelessness Research Institute, the research and education arm of the National Alliance to End Homelessness.

**EMILY DANIELSON**

Emily Danielson has worked in a variety of fields to increase organizational research capacity and link data and analysis to political action. Following Hurricane Katrina, Ms. Danielson worked with grassroots movements to advocate for affordable housing and the rebuilding of public housing in New Orleans. Since working for New Orleans’ lead CoC agency – UNITY of Greater New Orleans – she has led two groups on congressional visits to advocate for resource allocation and policy protection for McKinney-Vento funded programs.

**ELAINE DE COLIGNY**

Elaine de Coligny is the executive director of EveryOne Home, which is leading the implementation of Alameda County, CA’s plan to end homelessness. Under her leadership, EveryOne Home implemented a county-wide prevention and rapid re-housing program that assisted over 6,000 people. Previously, Ms. de Coligny served as the executive director of an organization that provided shelter, supportive housing and services to women, children, and survivors of domestic violence.

**JACKIE EDWARDS**

Jackie Edwards is the service area director for Catholic Charities, Diocese of Trenton, Emergency and Community Services. In that role, she provides oversight and overall management to programs that help individuals and families lift themselves out of poverty and homelessness, including rapid re-housing programs, basic needs assistance and prevention services, and Career Development, Job Readiness, and Job Retention/Advancement trainings. She currently serves on the Board of the Mercer Alliance to End Homelessness. Previously, Ms. Edwards was the executive director and CEO of Village Resources. She also served for 13 years as the associate executive director for programs with Cerebral Palsy of New Jersey.
Beth Fetzer-Rice is the Director of Social Services at The Salvation Army in Central Ohio. She is responsible for developing and overseeing the organization’s social services programming, which includes housing, youth services and emergency disaster services. Ms. Fetzer-Rice has over 18 years of experience in the fields of homelessness and social services. A strong advocate of the Housing First model, she has overseen housing and case management services for the national best practice Family Housing Collaborative program in Columbus since 1998. She has developed numerous rapid re-housing, permanent supportive housing, and HPRP programs in Central Ohio, including two HUD Rapid Re-Housing Demonstration Programs; Columbus/Franklin County Job 2 Housing and Rapid Re-Housing Ohio. Ms. Fetzer-Rice holds an MSW from the Ohio State University and is a Licensed Independent Social Worker in the state of Ohio.

Patrick Fowler, Ph. D, is a researcher who investigates the longitudinal associations of housing instability and emotional, behavioral, and educational outcomes. His work focuses on understanding the mechanisms by which housing stabilization promotes healthy child development, and demonstrates the need for timely housing services to support precariously housed and homeless families.

Brett Gagnon is a program specialist in HUD’s Office of Special Needs Assistance Programs, where she serves as the team lead over the development and coordination of the regulations for the McKinney-Vento Act, as amended by the HEARTH Act, and as desk officer to the Little Rock Field Office.

Will Evans is the area director of housing and supportive services at Community Connections of Jacksonville, where he has been instrumental in the retooling of their transitional housing programs to a rapid re-housing model. Mr. Evans has served on the boards of the New Jersey Task Force on Homelessness and the Children Home Society of Florida, and is a founding board member of the Emergency Services and Homeless Coalition of Northeast Florida.

Katharine Gale is a consultant from the San Francisco Bay Area with more than 20 years experience in the fields of homeless assistance, special needs housing, and community development. She is cofounder and Principal Associate of Focus Strategies, a firm dedicated to helping communities use local data to shape programs and develop crisis response systems to end homelessness. Previously, she served as a policy director and regional coordinator for the United States Interagency Council on Homelessness.

Emily Grossman manages coordinated entry and rapid re-housing at Catholic Community Services in Snohomish County, Washington. Ms. Grossman has worked with homeless and imminently homeless individuals and families for over nine years as a homeless program coordinator, landlord/tenant attorney, housing counselor and mediator.

Linda Kaufman is the national field organizer for Community Solutions’ 100,000 Homes Campaign. In this role, she invites communities and states to join the campaign, works with them to determine which homeless individuals in the community are vulnerable, and assists in developing resources. She has worked in homeless services in the District of Columbia since the mid-1980s, most recently as the chief operating officer of Pathways to Housing DC. She was also the director of homeless services at the Downtown Business Improvement District (BID). Prior to that position, she served as the director of adult services for the DC Department of Mental Health.

Charles H. Kieffer, Ph.D, currently serves as technical assistance director for the Cloudburst Consulting Group, where he administers and oversees all of Cloudburst’s programs and services focused on homelessness and homeless management information systems. In his prior role as executive director of the Washtenaw Housing Alliance, he was responsible for overseeing community-wide planning and development of strategies for preventing and ending homelessness.
JULIE KLEIN

Julie Klein is the assistant to the president and policy outreach associate at the Alliance, where she provides administrative and scheduling support to the Alliance’s President and CEO Nan Roman. As policy outreach associate, Ms. Klein also assists in mobilizing advocates to advance policy priorities around preventing and ending homelessness and in coordinating the activities of the Alliance’s Leadership Council. Previously, she interned with several nonprofits, including the Sixth Street Shelter in Allentown, PA.

MARTI KNISLEY

Marti Knisley is the National Director of TAC’s Community Support Initiative and a nationally recognized leader in the development of permanent supportive housing and community support systems for persons with mental illness and other behavioral health service needs. She is an expert in the use of federal Medicaid resources and state financing to ensure the delivery of high quality and sustainable mainstream funding for tenants living in permanent supportive housing. Ms. Knisley assists state and local behavioral health systems to ensure that the highest priority consumers are provided the services they need to live successfully in the community. In each of these projects, Ms. Knisley plays a lead role in the redesign of state and local service systems to increase permanent supportive housing and service resources.

MARK LEGLER

Mark Legler provides research and planning support for the Minneapolis/Hennepin County Office to End Homelessness, which works to implement Heading Home Hennepin, a ten-year plan to end homelessness. In 2013, he published the paper, “Homeless Young Adults and Criminal Victimization: Analysis and Comparison of Police Records in Hennepin County, Minnesota.”

TONY LOMAN

Tony Loman is the research director at the Institute of Applied Research (IAR) in St. Louis, Missouri. Mr. Loman has directed research in a variety of social and human service programs, including child welfare, employment and training, welfare and food stamp reform, and more recently, treatment court programs. Among his current research interests are the effects of increased material services and financial assistance in reducing child maltreatment.

ANTHONY LOVE

Anthony Love serves as senior advisor and director of community engagement for Veterans Healthcare Administration (VHA), Homeless Programs working out of the Department of Veterans Affairs National Center on Homelessness among Veterans. In this role, Mr. Love provides timely and insightful advice to the national director of VHA Homeless Programs on operational and strategic opportunities, as well as identifies and recommends best practices related to homeless solutions and community, state and local government engagement. He also facilitates alignment of VHA Operations and Research functions. Mr. Love previously served as deputy director for USICH, where he was responsible for coordinating the state and local work of the Council and served as the lead on veterans issues for the Council. He has over 15 years of experience in homelessness and poverty issues, including as site director for United States Veterans Initiative’s Houston office and president and CEO of the Coalition for the Homeless of Houston/Harris County.

ROBIN LUCKETT

Robin Luckett has worked with the Alameda County Social Services Agency for 23 years and currently serves as the director of the Gateways to Permanence Division in the Department of Children and Family Services. In this position, she oversees various programs, including family reunification, family preservation, permanent youth connections, and kinship and adoptions.

MARCELLA MAGUIRE

Marcella Maguire is a director of the Department of Behavioral Health, Homeless Services for the City of Philadelphia. Currently, she is focused on making Philadelphia the first city in America to end chronic and veteran homelessness. She has participated in initiatives that brought the Housing First model to Philadelphia, led partnerships of Medicaid funded supportive services to HUD McKinney resources, and developed a performance management system for street outreach services. Ms. Maguire has helped design and implement a variety of supportive housing financing models, including a model that uses resources from a Medicaid Managed Care Organization (MCO) to develop housing subsidies, and a partnership between the city and the local Housing Authority which has made 500 housing opportunities available for homeless households each year.
Valerie Miller is the assistant director of the Continuum of Care Programs at UNITY of Greater New Orleans, where she manages a variety of federal and local contracts that provide housing and services to individuals and families who are homeless or at risk of becoming homeless. Ms. Miller also coordinates the Rapid Re-housing for Families Demonstration Project, which provides housing to families who are living on the streets or in shelters.

Kollin Min is a senior program officer at the Bill & Melinda Gates Foundation for the Pacific Northwest initiative in the United States Program, where he leads the advocacy work for the foundation’s family homelessness initiative. Prior to joining the Foundation, he served as the Seattle/Washington state director for Enterprise Community Partners, Inc., a national nonprofit housing intermediary.

Anne Miskey is the executive director of Funders Together, where she promotes the philanthropic community’s catalytic role in ending homelessness, works with government to create public-private partnerships, and advocates for funding and policies that will end homelessness. Prior to taking her current position, Ms. Miskey spent years working in both the corporate and nonprofit sectors.

Sheila Morley is a program manager for the City of Spokane’s Community, Housing and Human Services Department, where she is responsible for community homeless planning and the administration of federal, state and local homeless grants. Throughout her career, Sheila has worked in the private, government and nonprofit sectors, focusing the last 15 years on homelessness and services to high-risk households.

Kay Moshier McDivitt is a Technical Assistance Specialist at the National Alliance to End Homelessness. In this role, she works with the Center for Capacity Building to help communities create, implement, and evaluate plans to end homelessness based on their specific needs. She is the Center’s point person on issues related to retooling transitional housing and the Performance Improvement Clinics, and assists in projects ranging from ten year plan development to rapid re-housing planning. Prior to joining the Alliance in 2011, Ms. Moshier McDivitt served as the Community Homeless Advisor for the Lancaster County Coalition to End Homelessness, providing leadership for the County’s 10 Year Plan to End Homelessness and Continuum of Care, and as Vice President for Programs for Tabor Community Services, Inc., where she oversaw a number of model program initiatives focused on ending homelessness including prevention and rapid re-housing approaches. She has provided community leadership in the homeless service arena since 1994 both at the local level and national level on best practice models for ending homelessness. She received her degrees in Social Work and Sociology from Eastern Mennonite University.
Randy Nichols is the executive director of the Capital Area Alliance for the Homeless (CAAH). During his tenure, CAAH began using HMIS, completed two affordable housing developments (60 units and 36 units), and opened a “One Stop Homeless Services Center.” Mr. Nichols has worked on implementing a statewide PSH initiative, the Louisiana Housing Trust Fund, and Louisiana’s statewide commitment to the 100,000 Homes Campaign.

Jeff Olivet is the President/CEO of the Center for Social Innovation. He has provided leadership on issues of homelessness, poverty, supportive housing, behavioral health care, public health, and HIV since 1993. During his human services career he has served as outreach worker, case manager, housing director, writer, trainer, and activist. His work with numerous organizations across the United States has helped to improve strategic planning, organizational management, and implementation of evidence-based practices. He has also worked with health and social service systems in South Africa, Kenya, and Nigeria. Under his leadership, the Boston-based Center for Social Innovation has become a national leader in using emerging technologies to disseminate best practices across the fields of behavioral health, homelessness, and affordable housing.

Maria Price is the executive director of St. John Center in Louisville, KY, which operates a permanent supportive housing program and an emergency day shelter and social services center for homeless men. She previously served as the director of community education and public policy at the Coalition for the Homeless, and worked as a community organizer for local and statewide organizations that dealt with economic justice issues and LGBT civil rights. She has engaged and trained citizen lobbyists and mobilized community support for legislative change for 22 years.

Josephine Pufpaff is a senior program manager for CSH Minnesota, where she is responsible for the implementation of a pay for performance pilot and providing capacity building support, technical assistance, and policy advocacy related to supportive housing efforts and preventing and ending homelessness. Prior to joining CSH, Ms. Pufpaff was director of strategic design and evaluation for YouthLink, Inc.

Mark Putnam is director of the Committee to End Homelessness in King County, a broad coalition of government officials, businesses, faith communities, nonprofits, and homeless advocates working together to end homelessness in Seattle/King County, Washington. He is an expert on cross systems collaboration. Previously, he served as a director at Building Changes, where he was responsible for overseeing several program areas.

Eric Rice is an assistant professor in the School of Social Work at the University of Southern California. He has been conducting research in the area of homeless youth since 2003 and his work has appeared in more than 50 publications, including publications in top journals such as the American Journal of Public Health, the Journal of Adolescent Health, and Pediatrics. His research has focused on identifying issues of risk and resilience among homeless youth.

Kathy Robertson is the associate director of Homeless and Special Needs Housing for the Virginia Department of Housing and Community Development, where she is responsible for the implementation, administration, and management of six grant programs providing approximately $15 million in funding to organizations for prevention and homeless services to individuals and families in Virginia. She also oversees the Livable Homes Tax Credit program. Ms. Robertson is now assisting with the Homeless Outcomes Coordinating Council and served on the Governor’s Domestic Violence Prevention and Response Advisory Board. She earned a Bachelor’s degree from the University of Virginia and is certified by the Supreme Court of Virginia as a Family Mediator.
Mandy Chapman Semple currently serves as Houston’s first special assistant to the mayor for Homeless Initiatives. Ms. Semple is employed by CSH as a senior program manager and worked previously as a HUD technical assistant in Houston. Prior to 2010, she operated an emergency shelter in Kansas, transforming the shelter into a comprehensive homeless response system that helped navigate people to permanent housing as rapidly as possible.

Brooke Spellman is a principal associate with Abt Associates, Inc., where she works with federal government and local clients to conduct research and develop strategies to improve policy and programmatic responses to homelessness and poverty. Ms. Spellman is currently directing the U.S. Department of Housing and Urban Development study to evaluate the Rapid Re-Housing for Families Demonstration Program.

Lisa Stand joined the National Alliance to End Homelessness as a senior analyst in November 2010. She concentrates on policy intersections between solutions to homelessness and access to health care, to inform advocacy and program development, and to support Alliance priorities. She has background in health law, advocacy campaigns, and community engagement. Prior to November 2010, she concentrated on health and aging issues at AARP, and previously worked as an attorney at the U.S. Department of Health and Human Services. Lisa has a J.D. from Georgetown University Law Center and a Bachelor’s from Bard College.

Norm Suchar joined the staff of the National Alliance to End Homelessness in 2002. He directs the Alliance’s Capacity Building Center, which helps communities implement system-wide strategies that prevent and end homelessness. He assists communities with implementation of the HEARTH Act and systems improvements. His prior experience includes work on federal policy for the Alliance related to housing and homelessness programs, three years in the Budget Office at the U.S. Department of Housing and Urban Development, where he focused on homelessness and community development programs, and two years working in child welfare for the State of Utah.

Ali Sutton is the policy advisor to Acting Assistant Secretary Mark Greenberg at the Administration for Children and Families within the U.S. Department of Health and Human Services (HHS). Before joining HHS, Ali served as a national programs and policy associate at Feeding America, a domestic anti-hunger organization, working specifically on child hunger and nutrition programs. Prior to that, she was the assistant to former Secretary of State Madeleine Albright.
CATHY TEN BROEKE

Cathy ten Broeke is Minnesota’s director to prevent and end homelessness. In this role, she works with multiple state agencies, community partners, and private stakeholders to create a statewide partnership to end homelessness. Ms. Ten Broeke has 20 years of experience working on homelessness in both the nonprofit and government sectors. Previously, she served as director of the Minneapolis/Hennepin County office to end homelessness and as a special advisor to the executive director of the U.S. Interagency Council on Homelessness.

KATRINA VAN VALKENBURGH

Katrina Van Valkenburgh is the central region managing director at CSH, where she provides leadership and coordination for the agency’s work throughout the center of the country, directly supervising CSH staff and their teams deployed in five offices: Illinois, Indiana, Michigan, Ohio, and Minnesota. Previously, Ms. Van Valkenburgh served as the first director of the Supportive Housing Providers Association.

KIMBERLY WALKER

Kimberly Walker is a technical assistance specialist with the National Alliance to End Homelessness. In this role, she works with the Center for Capacity Building to help communities create, implement, and evaluate plans to end homelessness based on their specific needs. She is the Alliance’s point person on issues related to coordinated assessment, prevention, and diversion, and has assisted in projects all over the country ranging from ten year plan development to survey assessment of consumer needs. Prior to joining the Alliance, Ms. Walker worked for Beyond Shelter, a Housing First program for homeless families in Los Angeles, and contracted with U.S. Department of Housing Urban Development’s Office of Community Planning and Development. She received a Master’s degree in urban planning with a focus on community development and housing from UCLA in 2009 and a Bachelor’s from the College of William and Mary in 2006.

MARGE WHERLEY

Marge Wherley has spent the past 20 years developing homelessness prevention and rapid re-housing approaches. The program she managed at Hennepin County was a model for HUD’s HPRP program and for VA’s SSVF grant program. Over the past 35 years, Ms. Wherley has worked with a wide variety of prevention, re-housing, transitional housing, and permanent supportive housing programs for disabled adults, and for homeless families. Her work has included developing quality assurance standards, contracting, performance measurement, and training. Currently, she is an associate at Abt Associates, where she develops training materials and provides technical assistance. She is a technical assistance provider for SSVF grantees.

DINA WILDERSO

Dina Wilderson is the chief of research and evaluation at Larkin Street Youth Services in San Francisco. She has been part of the Bay Area homeless youth service provider community since 1998. She oversees the agency’s performance management, program evaluation, and thought leadership activities, which extend Larkin Street’s impact through knowledge dissemination, advocacy, and technical assistance.

MARGARET WOLEY

Margaret Woley, who joined Building Changes in 2009, works on capacity building and evaluation in the areas of youth and family homelessness. Ms. Woley manages the grantee technical assistance and data collection for the Washington Families Fund High Needs Family Program.
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OUR WORK

The National Alliance to End Homelessness is a leading voice on the issue of homelessness. The Alliance analyzes policy and develops pragmatic, cost-effective policy solutions. We work collaboratively with the public, private, and nonprofit sectors to build state and local capacity, leading to stronger programs and policies that help communities achieve their goal of ending homelessness. We provide data and research to policymakers and elected officials in order to inform policy debates and educate the public and opinion leaders nationwide.

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We hope you will be able to join us this summer for another exciting and informative conference!

Visit the Alliance website frequently for event updates at www.endhomelessness.org.
HOTEL MAP

5TH FLOOR

- Grand Ballroom C
- Grand Ballroom D
- Grand Ballroom E
- Registration Desk
- Terrace
- Restrooms
- Men's
- Women's
- Guest Elevators
- Rampart
- Pantry
- Phones

8TH FLOOR

- Corner Room
- Salon 816
- Salon 817
- Salon 820
- Salon 821
- Salon 824
- Salon 825
- Salon 828
- Salon 829
- Guest Elevators
- Salons
- Phones
The Alliance encourages attendees to share conference experiences on Twitter (#NAEH14) and Facebook throughout the conference. We are looking forward to hearing from you!

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