Disclosures

- None
Introduction

- Before Your Visit
- During Your Visit
- After Your Visit
- Discussion
Before Your Visit
Before Your Visit

- Appointment Times
- Chart Preparation
- Hospital Rounds
- Private Practice vs University Clinic
Before Your Visit

- Arrive on-time / early
- Referral Status / Insurance Cards
- Abbreviated Medical Records
  - Initial Visit
Before Your Visit

- Current Medications / Changes
- Dress Appropriately
- Take Pictures!!!
- Keep a list of questions / concerns
  - Visit Goals
During Your Visit
During Your Visit

- **History**
  - “What brings you in today?”
- **Physical**
  - “What does your lupus look like?”
- **Impression / Recommendations**
  - “I think we should...and this is why”
During Your Visit

- Describe symptoms chronologically
- Problems with ADL’s
- Sick contacts
During Your Visit

- “Honesty is the best Policy”
  - Medication administration / affordability
  - Social History
- “I don’t understand”
- “What’s your impression?”
“I already diagnosed myself on the Internet. I’m only here for a second opinion.”
After Your Visit

- Documentation
- Correspondence
  - Sharing of consult records with PCP
  - EMR email system
  - Lab / Imaging Results
- Recognizing Office Staff
- After Visit Summary
References

- Perspectives of Patients, Caregivers, and Medical Staff on Greetings in Oncology Practice: A Prospective Survey. Limon D, et al J Oncol Pract. 2015 Sep 15
References

